

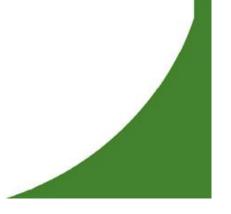
health MPUMALANGA PROVINCE REPUBLIC OF SOUTH AFRICA



# ANNUAL PERFORMANCE PLAN 2023 – 2024

Retabled 24 November 2023





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## Foreword by the MEC for Health

The Department continues to be committed towards attaining a "Healthy Long Living Society" as enshrined in the National Development Plan 2030. The remaining 8 years NDP 2030 period are critical in ensuring that aspirations of Government are met & ongoing monitoring & evaluations are conducted to fast track implementation. Significant progress has been made on Infant PCR test positive around 10 weeks rate which went below 1% from 2018/19 – 2021/22 (0.91%, 0.91%, 0.61%) which means most of our babies born out of HIV positive mothers are free from the virus.

We are committed to continue to address challenges experienced on Maternal Health, Server Malnutrition, Diarrhea & Pneumonia Case Fatality rates. Furthermore, it has been noted that, the impact of covid19 has affected essential services were by a downward trend on Primary Health Care attendees (see figure 10) is indicative. A similar trend is also evident on other key indicators. A recovery plan will be in place to address the impact of covid19 against essential health services were such services experienced a decline in performance.

Key priorities have been identified for implementation in the remaining MTSF period 2023/24-2024/25 with further outlines the Department's commitment to service delivery and the needs of its people; the priorities are outlines a follows: The establishment of an Obstetric Midwifery Birth Unit (OMBU) which will address & reduce Maternal Mortality cases. Indoor Residual Spraying of 769 000 households in the Malaria endemic areas aimed at reducing Malaria Inpatient Case fatalities from 0.6% to 0.5%. And procurement 10 Ambulances to strengthen the capacity of the Emergency Medical Services.

In building Health Infrastructure for effective service delivery plans are already in motion for the following projects

- Bethal hospital is being completed at the end of March 2023.
- Upgrading of Mmammetlhake Hospital will be completed in September 2023 at a budget of R 20 million.
- New Middelburg district hospital will be completed in December 2023 at a budget of R 280 million to complete construction and R 30 million to complete construction of bulk services (Water and Sewerage).
- New Kanyamazane CHC will be completed in October 2023 at the budgeted cost of R125 million.
- Linah Malatji Tertiary Hospital (New 400 Beds (200 Regional & 200 Tertiary Beds. Construction will commence in July 2023 and R 170 million.
- Construction of new 60 Beds Mental ward in Kwamhlanga Hospital at a costs of R 25 million.
- Construction of 2 Maternity units /Blocks in the following hospitals
- Themba Hospital will start construction in June 2023 with allocation of R 25 million.
- Kwamhlanga Hospital (118 Maternity Beds) will start in June 2023 with allocation of R 25 million.
- Construction of the following 6 New Clinics will commence in June 2023.
- Dumphries clinic in Bushbuckridge at budget of R 18 million.
- Casteel clinic in Bushbuckridge at budget of R 14 million.
- Troya Clinic in Dr JS Moroka at budget of R 17 million.
- Driekopies clinic in Nkomazi municipality at budget of R 14 million.
- Msholozi Clinic in Mbombela municipality at budget of R 14 million.

- Upgrading of 2 clinics will commence in June 2023.
- Siyabuswa clinic in Dr JS Moroka at budget of R 12million.
- CN Cindi clinic in Msukaligwa municipality at budget of R 10 million.
- Witbank Hospital, upgrading of Mental ward will start in April 2023, with cost of R 8 million.
- Ermelo town clinic in Msukaligwa municipality at budget of R 18 million

In the previous year 2021-22, the Department attained an Unqualified Audit Opinion, which was an improved from the previous financial performance. The Department has been working determinedly to attain financial prudence and sustain the good financial performance while seeking to improve in various areas. Furthermore, the department has put systems in place to early detect red flags to mitigate against financial risks while working to sustain or improve financial management practices and outlook.

Signature:

Hon. SJ Manzini Executive Authority

## Statement by the Head of Department

The Mpumalanga Department of Health has once again continued to render the health care services under trying and turbulent conditions brought about by the presence of COVID-19 that affected the whole world since 2019. However, the Department remained committed to implement coordinated, integrated and comprehensive healthcare services, using primary health care approach, which is based on accessibility, equity, community participation, and inter-sectorial collaboration; in ensuring a healthy life for all citizens of the province.

This was evident because despite the presence of the pandemic that has forced the department to redirect all the available resources towards the management and curbing of the spread of the Corona Virus in the province; one of the Districts in the province, Ehlanzeni District, has managed to be amongst the first 3 districts in the country to reach the 90 - 90 - 90 targets on management of HIV/AIDS.

It was also evident in that the province remained being one of the provinces with the lowest numbers of people who contracted and died from COVID-19. This is attributed to the dedication and commitment that was displayed by all front health care workers, who sacrificed their own lives to save the lives of the communities they are servicing. For that the department will forever be grateful because they are heroes and heroines of the province.

The Department has been calling for all Mpumalanga citizens to visit facilities to go and get vaccinated, to protect themselves and those around them from dying due to COVID-19. The response has been very slow due to lack of information from our communities and the Department is not going to be despondent, it will continue educating those who are still having hesitancy and continue making vaccines available by integrating them into the normal Primary Health Care services.

The access to health care services to our communities was also seen being affected by shortage of medicine in our health facilities within the year under review. The main contributory factor was the changing of a service providers at the Middelburg depot that did not happen smoothly and affected the systems that were used to order and dispatch medicines to healthcare facilities. This has however been addressed, new systems were installed, and facilities were encouraged to ensure that they order enough stock.

The functioning of the Department was further affected by the attack on our healthcare workers. We have witnessed many of the health workers, especially the females being attacked by our members of our community and others being attacked by their loved ones. The Department is currently installing security measures like CCTV cameras, Boom gates and turnstiles targeting the hotspot areas to promote and provide safety to healthcare workers, patients, and departmental assets.

The Department is still committed in improving all health care facilities to be Ideal in line with the Ideal Health Care Facility Framework. However, the main challenge for them to reach the set standards is the infrastructure that is not ideal for purpose, dilapidated and old. The Department has developed a maintenance plan to address the infrastructural challenges through the Departmental Infrastructure unit. Currently the Department is in process of establishing the Maintenance Hubs in each and every district to ensure that the maintenance of minor infrastructural issues is being done inhouse

Despite all these challenges that are there, the Department is determined to continue its efforts to amongst others, strengthen the management systems by ensuring that we fill all the vacant funded posts and ensure that all health care facilities are having the members of the Executive management who are going to provide leadership in our healthcare facilities.

We are still focused on our commitment of ensuring a universal healthcare coverage to the population of Mpumalanga, through the implementation of National Health Insurance, increasing access to quality health care services to everyone irrespective of race, gender, or economic status. Ensuring that we reduce drastically the waiting time in our healthcare facilities through:

• Strengthening of patient triaging system by allocating a dedicated official who will be able to triage patients and assist in directing the patients and monitoring the queues in health facilities

• The Department has already installed a queue management ticketing system in all our Tertiary and Regional Hospitals

• Improve records management by installing filing system which will improve retrieval of files and prevent loss and duplication of files thus reduce further the waiting time.

• All our PHC Health facilities are rolling out the Integrated Clinical Services Management (ICSM) which is linked to the

Health Patient Registration System and booking system for those clients who are coming for follow-ups.

As we take lessons from the challenges experienced in the year under review, the role played by all who contributed positively towards the Department's achievements - especially the staff members - is acknowledged and highly appreciated and the Department is committing in ensuring that the mandate given to the department is realized in collaboration with all stakeholders

Signature:

Dr LK Ndhlovu Accounting Officer: Health

## **Official Sign Off**

It is hereby certified that this Annual Performance Plan submitted on 28 November 2023

- Was developed by the management of the Mpumalanga Department of Health under the guidance of Mpumalanga Provincial Government
- Takes into account all the relevant policies, legislation and other mandates for which the Mpumalanga Province is responsible
- Accurately reflects the Outcomes and Outputs which the Mpumalanga Department of Health will endeavor to achieve over the period 2023-2024 FY

Ms JR Nkosi	Signature: Decalor	
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Manager Programme 1: Adr	ministration	
Ms DC Mdluli	Signature: JUC GUWW	
Manager Programme 2: Dis	trict Health Services	
Mr NW Sithole	Signature:	
Manager Programme 3: Em	vergency Medical Services	
Ms M Mohale	Signature: Ap Kripate	
Manager Programme 4: Ger Programme 7: Health	neral (Regional) Hospitals, Programme 5: Tertiary and Central Hospital	is,
Care Support Services	ħ	
Mr B Magagula	Signature: 10 The Cos	
Manager Programme 6: Hea	ath Sciences and Training	
Mr EL Mokwane]	Signature:	
Manager Programme 8: Infr	astructure (	
Mr S Shabangu	Signature:	
Acting Chief Financial Office	H A	
Mr PB Mdlovu	Signature:	
[Head Official responsible to		
Dr LK Ndhlovu	Signature:	
Accounting Officer		
Approved by:	AA	
Hon. SJ Manzini	Signature:	
Executive Authority	**	

## PART A: OUR MANDATE

## 1. Constitutional Mandate

In terms of the Constitutional provisions, the Department is guided by the following sections and schedules, among others:

The Constitution of the Republic of South Africa, 1996, places obligations on the state to progressively realise socio-economic rights, including access to (affordable and quality) health care.

Schedule 4 of the Constitution reflects health services as a concurrent national and provincial legislative competence

Section 9 of the Constitution states that everyone has the right to equality, including access to health care services. This means that individuals should not be unfairly excluded in the provision of health care.

- People also have the right to access information if it is required for the exercise or protection of a right;
- This may arise in relation to accessing one's own medical records from a health facility for the purposes of lodging a complaint or for giving consent for medical treatment; and
- This right also enables people to exercise their autonomy in decisions related to their own health, an important part of the right to human dignity and bodily integrity in terms of sections 9 and 12 of the Constitutions respectively

#### Section 27 of the Constitution states as follows: with regards to Health care, food, water, and social security:

- (1) Everyone has the right to have access to:
  - (a) Health care services, including reproductive health care;
  - (b) Sufficient food and water; and
  - (c) Social security, including, if they are unable to support themselves and their dependents, appropriate social assistance.
- (2) The state must take reasonable legislative and other measures, within its available resources, to achieve the progressive realisation of each of these rights; and
- (3) No one may be refused emergency medical treatment.

Section 28 of the Constitution provides that every child has the right to 'basic nutrition, shelter, basic health care services and social services'.

## 2. Legislative and Policy Mandates (National Health Act, and Other Legislation)

#### 2.1. Legislation falling under the Department of Health's Portfolio

#### National Health Act, 2003 (Act No. 61 of 2003)

Provides a framework for a structured health system within the Republic, taking into account the obligations imposed by the Constitution and other laws on the national, provincial and local governments with regard to health services. The objectives of the National Health Act (NHA) are to:

- unite the various elements of the national health system in a common goal to actively promote and improve the national health system in South Africa;
- provide for a system of co-operative governance and management of health services, within national guidelines, norms and standards, in which each province, municipality and health district must deliver quality health care services;
- establish a health system based on decentralized management, principles of equity, efficiency, sound governance, internationally recognized standards of research and a spirit of enquiry and advocacy which encourage participation;
- promote a spirit of co-operation and shared responsibility among public and private health professionals and providers and other relevant sectors within the context of national, provincial and district health plans; and
- create the foundation of the health care system, and understood alongside other laws and policies which relate to health in South Africa.

**Medicines and Related Substances Act, 1965 (Act No. 101 of 1965) -** Provides for the registration of medicines and other medicinal products to ensure their safety, quality and efficacy, and also provides for transparency in the pricing of medicines.

Hazardous Substances Act, 1973 (Act No. 15 of 1973) - Provides for the control of hazardous substances, in particular those emitting radiation.

Occupational Diseases in Mines and Works Act, 1973 (Act No. 78 of 1973) - Provides for medical examinations on persons suspected of having contracted occupational diseases, especially in mines, and for compensation in respect of those diseases.

Pharmacy Act, 1974 (Act No. 53 of 1974) - Provides for the regulation of the pharmacy profession, including community service by pharmacists

Health Professions Act, 1974 (Act No. 56 of 1974) - Provides for the regulation of health professions, in particular medical practitioners, dentists, psychologists and other related health professions, including community service by these professionals.

**Dental Technicians Act, 1979 (Act No.19 of 1979) -** Provides for the regulation of dental technicians and for the establishment of a council to regulate the profession.

Allied Health Professions Act, 1982 (Act No. 63 of 1982) - Provides for the regulation of health practitioners such as chiropractors, homeopaths, etc., and for the establishment of a council to regulate these professions.

**SA Medical Research Council Act, 1991 (Act No. 58 of 1991) -** Provides for the establishment of the South African Medical Research Council and its role in relation to health Research.

Academic Health Centres Act, 86 of 1993 - Provides for the establishment, management and operation of academic health centres.

Choice on Termination of Pregnancy Act, 196 (Act No. 92 of 1996) - Provides a legal framework for the termination of pregnancies based on choice under certain circumstances.

Sterilisation Act, 1998 (Act No. 44 of 1998) - Provides a legal framework for sterilisations, including for persons with mental health challenges.

**Medical Schemes Act, 1998 (Act No.131 of 1998) -** Provides for the regulation of the medical schemes industry to ensure consonance with national health objectives.

Council for Medical Schemes Levy Act, 2000 (Act 58 of 2000) - Provides a legal framework for the Council to charge medical schemes certain fees.

**Tobacco Products Control Amendment Act, 1999 (Act No 12 of 1999) -** Provides for the control of tobacco products, prohibition of smoking in public places and advertisements of tobacco products, as well as the sponsoring of events by the tobacco industry.

Mental Health Care 2002 (Act No. 17 of 2002) - Provides a legal framework for mental health in the Republic and in particular the admission and discharge of mental health patients in mental health institutions with an emphasis on human rights for mentally ill patients.

National Health Laboratory Service Act, 2000 (Act No. 37 of 2000) - Provides for a statutory body that offers laboratory services to the public health sector.

Nursing Act, 2005 (Act No. 33 of 2005) - Provides for the regulation of the nursing profession.

**Traditional Health Practitioners Act, 2007 (Act No. 22 of 2007) -** Provides for the establishment of the Interim Traditional Health Practitioners Council, and registration, training and practices of traditional health practitioners in the Republic.

**Foodstuffs, Cosmetics and Disinfectants Act, 1972 (Act No. 54 of 1972)** - Provides for the regulation of foodstuffs, cosmetics and disinfectants, in particular quality standards that must be complied with by manufacturers, as well as the importation and exportation of these items.

## 1. Other legislation applicable to the Department

Criminal Procedure Act, 1977 (Act No.51 of 1977), Sections 212 4(a) and 212 8(a) - Provides for establishing the cause of non-natural deaths.

**Children's Act, 2005 (Act No. 38 of 2005) -** The Act gives effect to certain rights of children as contained in the Constitution; to set out principles relating to the care and protection of children, to define parental responsibilities and rights, to make further provision regarding children's court.

Occupational Health and Safety Act, 1993 (Act No.85 of 1993) - Provides for the requirements that employers must comply with in order to create a safe working environment for employees in the workplace.

**Compensation for Occupational Injuries and Diseases Act, 1993 (Act No.130 of 1993) -** Provides for compensation for disablement caused by occupational injuries or diseases sustained or contracted by employees in the course of their employment, and for death resulting from such injuries or disease.

National Roads Traffic Act, 1996 (Act No.93 of 1996) - Provides for the testing and analysis of drunk drivers.

**Employment Equity Act, 1998 (Act No.55 of 1998) -** Provides for the measures that must be put into operation in the workplace in order to eliminate discrimination and promote affirmative action.

State Information Technology Act, 1998 (Act No.88 of 1998) - Provides for the creation and administration of an institution responsible for the state's information technology system.

Skills Development Act, 1998 (Act No 97of 1998) - Provides for the measures that employers are required to take to improve the levels of skills of employees in workplaces.

Public Finance Management Act, 1999 (Act No. 1 of 1999) - Provides for the administration of state funds by functionaries, their responsibilities and incidental matters.

Promotion of Access to Information Act, 2000 (Act No.2 of 2000) - Amplifies the constitutional provision pertaining to accessing information under the control of various bodies.

Promotion of Administrative Justice Act, 2000 (Act No.3 of 2000) - Amplifies the constitutional provisions pertaining to administrative law by codifying it.

Promotion of Equality and the Prevention of Unfair Discrimination Act, 2000 (Act No.4 of 2000) Provides for the further amplification of the constitutional principles of equality and elimination of unfair discrimination.

Division of Revenue Act, (Act No 7 of 2003) - Provides for the manner in which revenue generated may be disbursed.

**Broad-based Black Economic Empowerment Act, 2003 (Act No.53 of 2003) -** Provides for the promotion of black economic empowerment in the manner that the state awards contracts for services to be rendered, and incidental matters.

Labour Relations Act, 1995 (Act No. 66 of 1995) - Establishes a framework to regulate key aspects of relationship between employer and employee at individual and collective level.

Basic Conditions of Employment Act, 1997 (Act No.75 of 1997) - Prescribes the basic or minimum conditions of employment that an employer must provide for employees covered by the Act.

## 3. Health Sector Policies and Strategies over the five year planning period

#### 3.1. National Health Insurance Bill

South Africa is at the brink of effecting significant and much needed changes to its health system financing mechanisms. The changes are based on the principles of ensuring the right to health for all, entrenching equity, social solidarity, and efficiency and effectiveness in the health system in order to realise Universal Health Coverage. To achieve Universal Health Coverage, institutional and organisational reforms are required to address structural inefficiencies; ensure accountability for the quality of the health services rendered and ultimately to improve health outcomes particularly focusing on the poor, vulnerable and disadvantaged groups.

In many countries, effective Universal Health Coverage has been shown to contribute to improvements in key indicators such as life expectancy through reductions in morbidity, premature mortality (especially maternal and child mortality) and disability. An increasing life expectancy is both an indicator and a proxy outcome of any country's progress towards Universal Health Coverage.

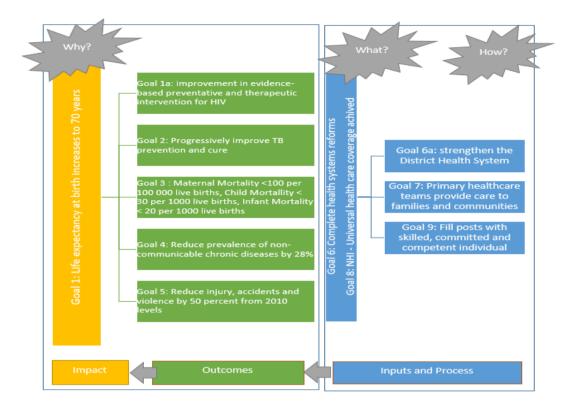
The phased implementation of NHI is intended to ensure integrated health financing mechanisms that draw on the capacity of the public and private sectors to the benefit of all South Africans. The policy objective of NHI is to ensure that everyone has access to appropriate, efficient, affordable and quality health services.

An external evaluation of the first phase of National Health Insurance was published in July 2019. Phase 2 of the NHI Programme commenced during 2017, with official gazetting of the National Health Insurance as the Policy of South Africa. The National Department of Health drafted and published the National Health Insurance Bill for public comments on 21 June 2018. During August 2019, the National Department of Health sent the National Health Insurance Bill to Parliament for public consultation.

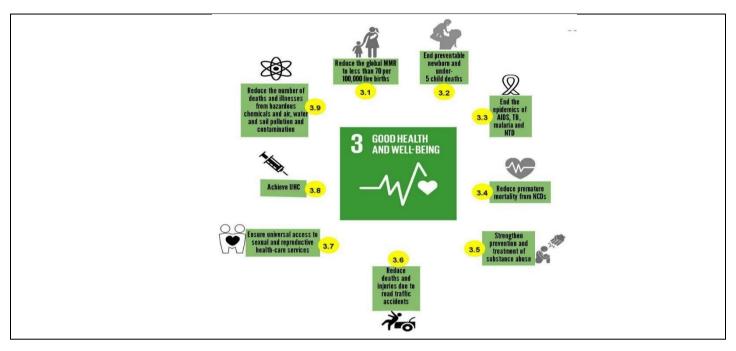
#### 3.2. National Development Plan: Vision 2030

The National Development Plan (Chapter 10) has outlined 9 goals for the health system that it must reach by 2030. The NDP goals are best described using conventional public health logic framework. The overarching goal that measures impact is "Average male and female life expectancy at birth increases to at least 70 years". The next 4 goals measure health outcomes, requiring the health system to reduce premature mortality and morbidity. Last 4 goals are tracking the health system that essentially measure inputs and processes to derive outcomes

## Figure 1: NDP Logical framework



## Figure 2: Sustainable Development Goals



#### Source Sustainable Development Goals

South Africa is one of the 193 (hundred and ninety-three) signatories to United Nations and adopted new agenda for 2030 Sustainable Development, entitled to transform the world. These Global Goals include ending extreme poverty, giving people better healthcare, and achieving equality for women. Goal no 3 is directly linked to health sector and they are as follows:

#### Goal 3. Ensure healthy lives and promote well-being for all at all ages

- (1) 3.1 By 2030, reduce the global maternal mortality ratio to less than 70 per 100,000 live births
- (2) 3.2 By 2030, end preventable deaths of new borns and children under 5 years of age, with all countries aiming to reduce neonatal mortality to at least as low as 12 per 1,000 live births and under-5 mortality to at least as low as 25 per 1,000 live births
- (3) 3.3 By 2030, end the epidemics of AIDS, tuberculosis, malaria and neglected tropical diseases and combat hepatitis, water-borne diseases and other communicable diseases
- (4) 3.4 By 2030, reduce by one third premature mortality from non-communicable diseases through prevention and treatment and promote mental health and well-being
- (5) 3.5 Strengthen the prevention and treatment of substance abuse, including narcotic drug abuse and harmful use of alcohol
- (6) 3.6 By 2020, halve the number of global deaths and injuries from road traffic accidents
- (7) 3.7 By 2030, ensure universal access to sexual and reproductive health-care services, including for family planning, information and education, and the integration of reproductive health into national strategies and programmes
- (8) 3.8 Achieve **universal health coverage, including financial risk protection**, access to quality essential health-care services and access to safe, effective, quality and affordable essential medicines and vaccines for all
- (9) 3.9 By **2030, substantially reduce the number of deaths and illnesses from hazardous chemicals** and air, water and soil pollution and contamination
- (10) 3.a Strengthen the implementation of the World Health Organization Framework Convention on Tobacco Control in all countries, as appropriate
- (11) 3.b Support the research and development of vaccines and medicines for the communicable and non-communicable diseases that primarily affect developing countries, provide access to affordable essential medicines and vaccines, in accordance with the Doha Declaration on the TRIPS Agreement and Public Health, which affirms the right of developing countries to use to the full the provisions in the Agreement on Trade-Related Aspects of Intellectual Property Rights regarding flexibilities to protect public health, and, in particular, provide access to medicines for all
- (12) 3.c Substantially increase health financing and the recruitment, development, training and retention of the health workforce in developing countries, especially in least developed countries and small island developing States

(13) Strengthen the capacity of all countries, in particular developing countries, for **early warning**, **risk reduction and management of national and global health risks** 

## 3.3 2019-24 Medium Term Strategic Framework (MTSF)

The plan comprehensively responds to the priorities identified by cabinet of 6<sup>th</sup> administration of democratic South Africa, which are embodied in the 2019-24 Medium-Term Strategic Framework (MTSF). It is aimed at eliminating avoidable and preventable deaths (*survive*); promoting wellness, and preventing and managing illness (*thrive*); and transforming health systems, the patient experience of care, and mitigating social factors determining ill health (thrive), in line with the United Nation's three broad objectives of the Sustainable Development Goals (SDGs) for health.

Over the next 5 years, the Provincial Department of Health's response is structured into 2 impacts, 4 goals and 10 Health Sector Strategy. These impacts and outcomes are well aligned to the Pillars of the Presidential Health Summit compact, as outlined in the table below.

#### 2019-24 Medium Health outcomes **Presidential Health Summit Compact Term Strategic** Pillars Framework (MTSF) Impacts Life expectancy of N/A Survive Improve health outcomes 1. bv South Africans and respondina to the quadruple improved to 70 burden of disease of South Africa Thrive years by 2030 2. Inter sectoral collaboration to address social determinants of health Transform Universal Health 3. Progressively achieve Universal Pillar 4: Engage the private sector in Coverage for all Health Coverage through NHI improving the access, coverage and quality South Africans of health services: and achieved and all citizens protected from the Pillar 6: Improve the efficiency of public catastrophic sector financial management systems and financial impact of processes seeking health care Improve quality and safety of care Pillar 5: Improve the quality, safety and 4. by 2030 quantity of health services provided with a focus on to primary health care. Pillar 7: Strengthen Governance and 5. Provide leadership and enhance governance in the health sector for improve oversight, Leadership to improved quality of care accountability and health svstem performance at all levels 6. Improve community engagement Pillar 8: Engage and empower the and reorient the system towards community to ensure adequate and appropriate community-based care Primary Health Care through

## Table 1: Sector MTSF 2019-2024 impacts

community-based health Programmes to promote health	
<ol> <li>Improve equity, training and enhance management of Human Resources for Health</li> </ol>	Pillar 1: Augment Human Resources for Health Operational Plan
<ol> <li>Improving availability to medical products, and equipment</li> </ol>	Pillar 2: Ensure improved access to essential medicines, vaccines and medical products through better management of supply chain equipment and machinery
	Pillar 6: Improve the efficiency of public sector financial management systems and processes
<ol> <li>Robust and effective health information systems to automate business processes and improve evidence based decision making</li> </ol>	Pillar 9: Develop an Information System that will guide the health system policies, strategies and investments
10. Execute the infrastructure plan to ensure adequate, appropriately distributed and well maintained health facilities	Pillar 3: Execute the infrastructure plan to ensure adequate, appropriately distributed and well-maintained health facilities

## Department contribution to other 2019-2024 MTSF Priorities

2019-2024 MTSF Priorities	Provincial Activities	2021/22 Targets	Budget
Priority 1: A Capable, Ethical and Developmental State	Establishment of governance structures in all Health facilities	<ul> <li>Total number of functional Clinic committees 290/290</li> <li>Total number of functional hospital boards 33/33</li> </ul>	Operational budget
	Management of complaints in health facilities	Complaint resolution within 25 working days at 80%	Operational budget
	Implementation of anti-fraud and corruption strategies	MEC fraud hotline established and maintained	Operational budget
	Conduct Patient experience of care in health facilities	Patient Experience of care at 80%	Operational budget
Priority 2: Economic transformation	Award bursaries to qualifying students	Total of bursary awards for 2021/22 financial year	Operational budget
and job creation	Enroll Nursing student training	<ul> <li>Total of 655 enrolled nursing students registered</li> </ul>	

Priority 5: Spatial integration, human	Establishment of Infrastructure development plan	As attached District Development Model	
settlements and	Build health infrastructure	As attached District Development Model	
local government	Refurbishment of health facilities	As attached District Development Model	

## 4. Relevant Court Rulings

# Table 2. : Litigation pending cases that may impact on resources of Department in the coming financial year2023/2024

File type	Court date	Amount	Status
1.Cerebral palsy	20/05/2020	R14 000 000	Finalised
2.Cerebral palsy	20/02/2020	R29 790 037.50	Finalised
3. Orthopaedics	28/06/2019	R200 000	Postponed sine die
4.Cerebral palsy	04/11/2019	R4 240 000	Postponed sine die
5.Cerebral palsy	07/11/2019	R7 500 000	Postponed sine die
6.Cerebral palsy	24/06/2019	R29 790 037 50	Postponed sine die
7.Orthopeadic	15/04/2019	R1 555 000	Matter settled out of court
8.Cerebral palsy	03/ 06/2019	R20 000 000	Postponed sine die
9.Celebral palsy	18/09 /2019	R30 000 000	Removed from the roll
10.Celebral palsy	14/ 10/ 2019	R32 000 000	Merits conceded at 85 % awaiting Set down for quantum
11. Cerebral palsy	28/01/2020	R11 500 000	Postponed sine die
12.Cerebral palsy	13/05/2019	R21 500 000	Postponed sine die
13.Cerebral palsy	02/09/2019	R21 500 000	Postponed sine die
14. Orthopedic	14/10/ 2019	R5 050 000	Postponed to November 2020
15. Cerebral palsy	11/10/2019	R19 740 000	Finalised

## PART B: OUR STRATEGIC FOCUS

## 5. Vision

"A healthy long living Society"

## 6. Mission

To provide sustainable health services that are people-centric and aims at ensuring healthier, longer and better lives focusing on access, equity, efficiency and quality for the inhabitants of Mpumalanga

## 7. Values

The department is committed to enhance quality and accessibility by improving efficiency and accountability. The following Batho Pele principles are adopted by the department as values to apply when rendering service to south African community.

- Consultation: citizens should be consulted about their needs
- Standards: all citizens should know what service to expect
- Redress: all citizens should be offered an apology and solution when standards are not met
- Accessible: all citizens should have equal access to services
- Courtesy: all citizens should be treated courteously
- Informative: all citizens are entitled to full, accurate information
- Openness and transparency: all citizens should know how decisions are made and departments are run
- Value for money: all services provided should offer value for money

## 8. Situational Analysis

## 8.1. Overview of Province

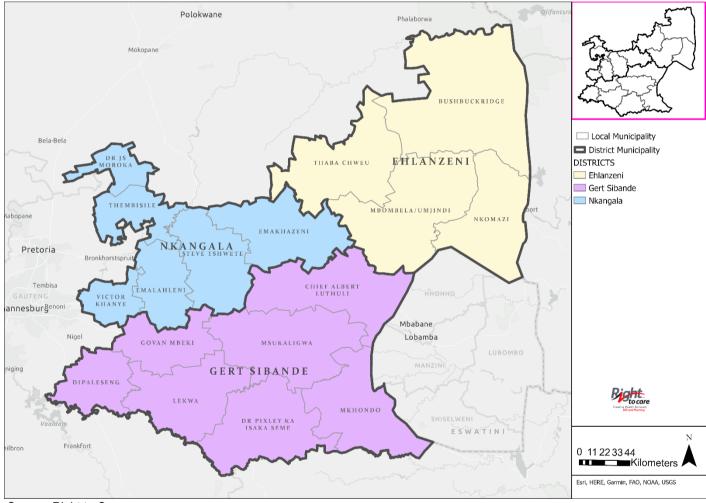
Mpumalanga, the second-smallest province in South Africa after Gauteng, is in the north-eastern part of the country, bordering Swaziland and Mozambique to the east. It also borders Limpopo, Gauteng, Free State and KwaZulu-Natal within South Africa. Mbombela (previously Nelspruit) is the capital of the province and the administrative and business centre of the Lowveld. Other major cities and towns include eMalahleni (previously known as Witbank), Standerton, eMkhondo (previously known as Piet Retief), Malalane, Ermelo, Barberton and Sabie. The best-performing sectors in the province include mining, manufacturing and services. Tourism and agro-processing are potential growth sectors. Agriculture in Mpumalanga is characterised by a combination of commercialized farming, subsistence and livestock farming, and emerging crop farming. Crops such as subtropical fruits, nuts, citrus, cotton, tobacco, wheat, vegetables, potatoes, sunflowers, and maize are produced in the region. Mpumalanga is rich in coal reserves and home to South Africa's major coal-fired power stations. eMalahleni is the biggest coal producer in Africa and is also the site of the country's second oil-from-coal plant after Sasolburg. Most of the manufacturing production in Mpumalanga occurs in the southern Highveld region. In the Lowveld sub-region, industries are concentrated around the manufacturing of products from agricultural and raw forestry material\*

## Table 3: Demographic data and attached map of Mpumalanga

Demographic Data	МР	Unit of Measure
Geographical area	76 495	Km2
Total population SA Mid-year estimates 2021/22	4 748 544	Number
Ehlanzeni District total population	1 840 283	Number
Gert Sibande District total population	1 262 613	Number
Nkangala District total population	1 645 648	Number

Source: DHIS

## Mpumalanga Province



Source: Right to Care

## 8.2. Strategic Approach

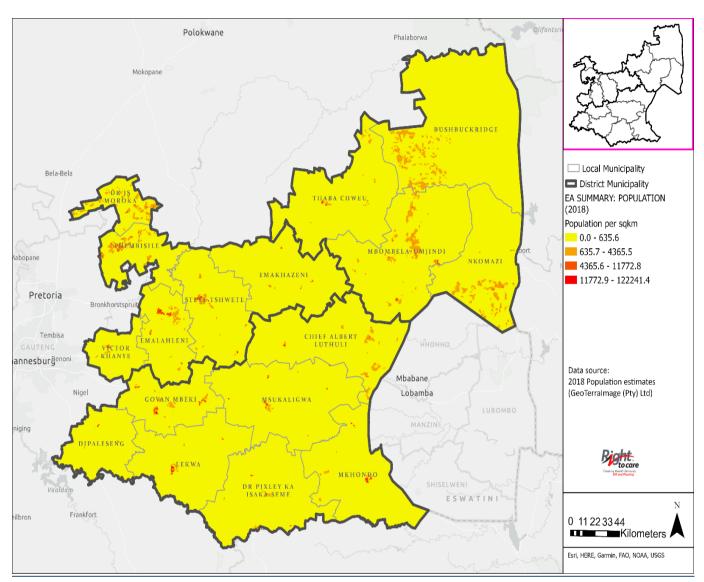
The department identified 2 streams of focus which is burden of diseases, imbalances/ transformation in health care, quality of services and status of health infrastructure to identify problem areas there by using the 5 whys panning technique. The department further utilized problem tree solution to arrive on 2 impact statements. The following impact statements were identified as critical to effectively improve on service deliver:

## Impact 1: Life expectancy of South Africans improved to 70 years by 2030

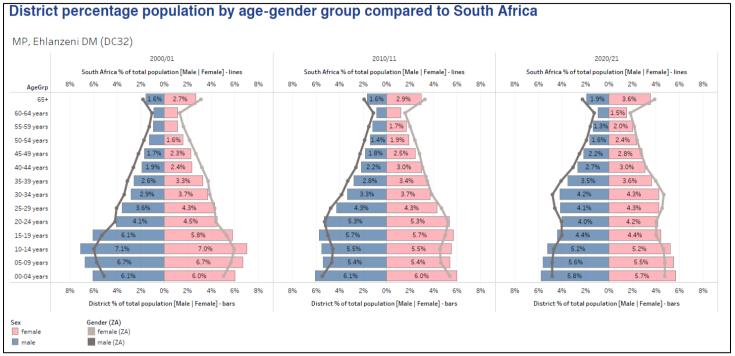
Impact 2: Universal Health Coverage for all South Africans achieved and all citizens protected from the catastrophic financial impact of seeking health care by 2030

## 8.3. External Environmental Analysis

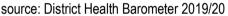
Figure 3: Mpumalanga Demographic data (population Density)

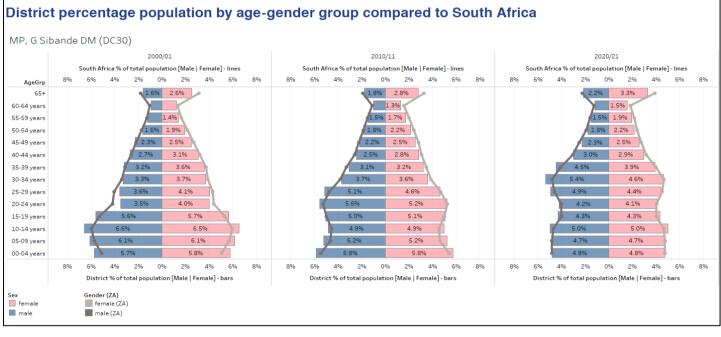


Source: Right to Care



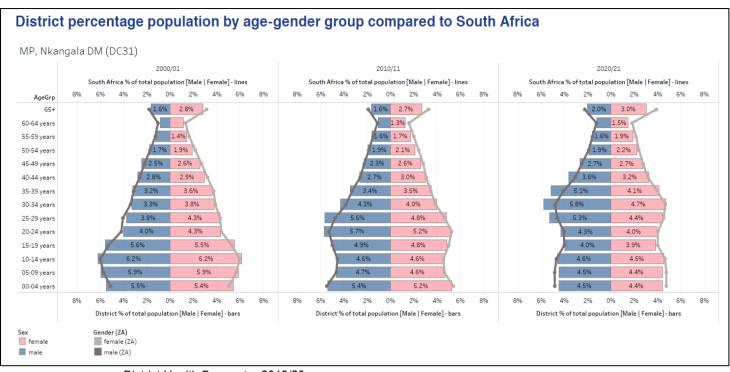
## 8.4. Mpumalanga Demographic data (Population Pyramids data)





source: District Health Barometer 2019/20

## Figure 3: SA growth per industry 2021 compared to 2020



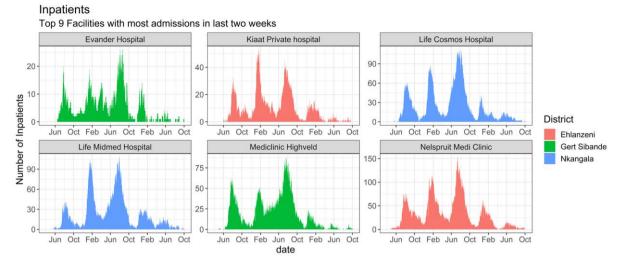
source: District Health Barometer 2019/20

As per the table 8.2.1, there is a fair balance of population for both male and female from the age of 0-4 years to 40-44 years. From age of 45-49 upwards there is slight decrease of male population as compared to female. This decrease also explains life expectancy variance between males and female as reflected on table 8.2.2 estimated at 60.6 males and 66.1 females in 2016-2021. It also worth noting that mortality affect more males than females. This status quo may also contribute to an increase in household headed by female as reflected on table 8.2.3 from 39.9 in 2011 to 50.7 in 2016.

#### Figure 3: Life expectancy

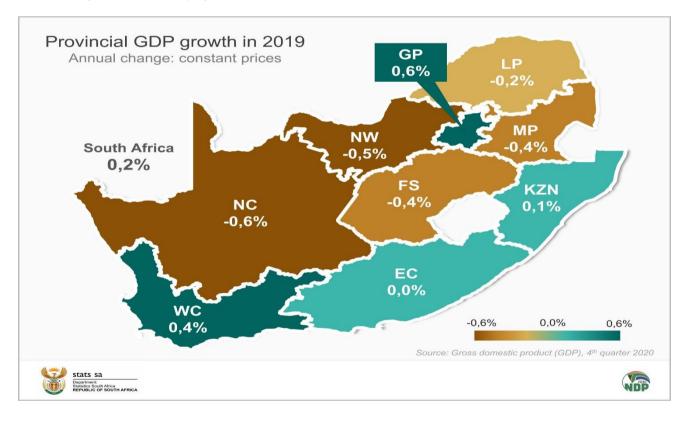
Courses DMC. Devid Martality	Cum allanaa			Delegend New 2021
Source: RMS: Rapid Mortality		(KIVIS) KI	eport zuzu	Released -NOV 2021

Impact	2009	2014	2019 targets	Progress to date	SDG/NDP
Indicator				62.8 years (StatsSA	2030 Targets
Life expectancy at birth: Total	56.5 years	62.9 years	64.2 years StatsSA ; 65.0 (RMS)	2022) down due to pandemic levels (around 1.5 years)	
Life expectancy at birth: Male	54.0 years	60.0 years	61.5 years StatsSA; 62.1 RMS	59.2 years (StatsSA 2022)	70 years
Life expectancy at birth: Female	59.0 years	65.8 years	67,8 years (RMS)	65.6 years (StatsSA 2022)	
Under-5 Mortality Rate (U5MR)	56 per 1,000 live-births	39 per 1,000 live- births	36,7 per 1,000 live births ( RMS)	30,8 per 1000 (RMS 2021); 30,7 (StatsSA, 2022)	<30 per 1,000 live births
Infant Mortality Rate (IMR)	39 per 1,000 live-births	28 infant deaths per 1,000 live- births	24.8 per 1000 live births (RMS)	24,1 per 1000(RMS 2021) and 24,3 (StatsSA 2022)	<20 per 1,000 live births
Neonatal (< 28 days) Mortality Rate	-	14 neonatal deaths per 1000 live births	12 per 1000 live births (RMS)	12 per 1 000 live births - 2020 (RMS 2020)	8 per 1,000 live births
Maternal Mortality Ratio	304 per 100,000 live-births		137 maternal deaths per 100,000 live-births (RMS, 2016)	109 per 100 000 live births – data up to 2017* (RMS 2020)	<70 per 100 000 live births

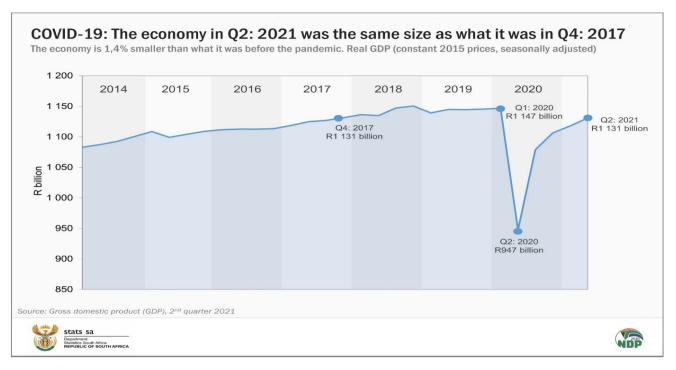


#### **Covid19 Hospital Admissions (Datcov)**

The table above indicate economic an welcomed economic growth from 2020 which has been the period hard hit with covid19 thought covid is still with us, there are signs of stability & upward trend from the growth. Increased grouwht has been from the Mining sector followed by agriculture in South Africa..



#### Source: Stats SA



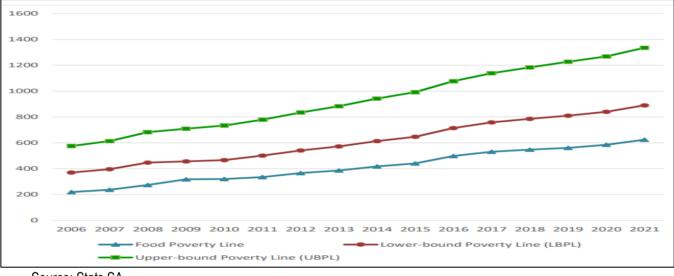
Most provinces experienced a decline in their output, however Mpumalanga continues to considered amongst the largest industry in the mining sector.

#### Table 4: NDP poverty & inequality-related targets

NDP target	Baseline	2030 target	Most recent status
<ol> <li>Reducing the proportion of persons living below the lower-bound poverty line from 39 per cent (in 2009) to zero by 2030</li> </ol>	39,0% (2009)	0%	40,0% (2015)
2. Reduce income inequality from 0,7 in 2010 to 0,6 by 2030	0,70 (2010)	0,60	0,68 (2015)
3. The share of income going to the bottom 40 per cent of income earners should rise from 6 per cent to 10 per cent	6,0% (2010)	10,0%	8,3% (2015)
4. Reduce poverty-induced hunger to 0% by 2030	21,4% (2011)	0%	25,2% (2015)

Source: Stats SA

#### Figure3 : Inflation-adjusted national poverty lines, 2006 to 2021 (per person per month in rands)



Source: Stats SA

## 8.1.1 Social Determinants of Health for Province and Districts

Globally, it is recognized that health and health outcomes are not only affected by healthcare or access to health services. They result from multidimensional and complex factors linked to the social determinants of health which include a range of social, political, economic, environmental, and cultural factors, including human rights and gender equality.

Health is influenced by the environment in which people live and work as well as societal risk conditions such as polluted environments, inadequate housing, poor sanitation, unemployment, poverty, racial and gender discrimination, destruction and violence\*

#### Political factors

The Health system is impacted by many political factors that include amongst others political stability of the province, high level of inequality in the communities and effects of apartheid in black communities as people affected the most.

The political head of health continues to provide leadership through community engagement to ensure that communities are well-informed with health care programs, progress and departmental challenges in the institution. The programs for stakeholder engagement include amongst others is **open day activities in all hospitals** where communities are informed of services rendered in the institution, community complaints are addressed and future plans are discussed. Furthermore, there is effective communication channels such as top management **whatsapp group** established by Head health, where managers provide instant information to executive management and strategies are communicated to ensure that communities are provided a service despite this challenging environment.

The Department does have a zero tolerance in fraud and corruption and is continues to use the National Anti-fraud & Corruption Hotline facility in order to:

- Deter potential fraudsters by making all employees and other stakeholders aware that the MDoH is not a soft target, as well as encouraging their participation in supporting, and making use of such a facility;
- Raise the level of awareness that the Mpumalanga Department of Health is serious about fraud, corruption, theft, maladministration or any other dishonest activity;
- Detect incidents by encouraging whistle blowers to report incidents that they witness;

Presidential hotline was established in 2009 to create an interactive accessible and responsive government where members of the public use tollfree hotline no 17737 to lodge complaints and queries. The department continues to monitor all complaints and provide response or action appropriate to issues raised.

#### Economic Factors

Mpumalanga's economy is primary driven by agriculture, mining, manufacturing, tourism and electricity generation. The capital city of Mpumalanga is Nelspruit, which is one of the fastest growing cities in South Africa. Other main towns and their economic activities, include:

- Emalahleni mining, steel manufacturing, industry, agriculture;
- Middelburg stainless steel production, agriculture;
- Secunda power generation, coal processing;
- Mashishing agriculture, fish farming, mining, tourism;
- Malelane tourism, sugar production, agriculture; and
- Barberton mining town, correctional services, farming centre.

#### Social Factors

In South Africa and Mpumalanga inequalities exist in socio economic status and in access to basic services are exacerbated by inequalities in health. As depicted in the graph below percentage of people living in poverty continues to grow and share income by poorest 40% of household is stable. This indicate that more people cannot afford for their medical bills and are reliant on public health

## Table 5: Comparative provincial ranking income below poverty line

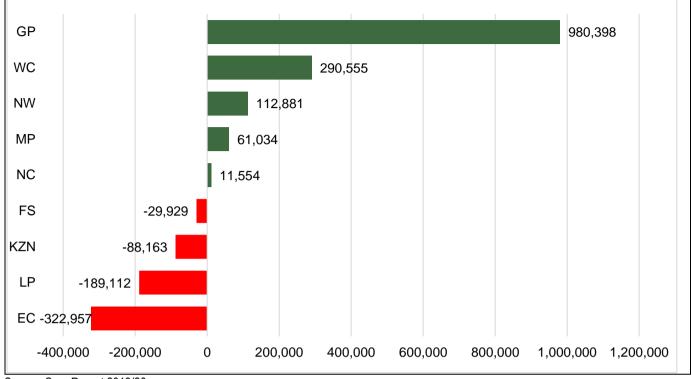
INDICATOR	Vision 2030 target	Baseline - 2014	2019 (or latest available)	Comparative provincial ranking (1=best & 9=worst
Number of grant recipients	-	1.32 million	1.55 million (July 2020)	6
Percentage of people in poverty (LBPL – lower bound poverty line)	Reduce the % of households with income below poverty income to 5%	41.9%	47.1%	6
Share of income earned by poorest 40% of households	The % of income earned by poorest 40% should rise to 10%	7.8%	7.8%	2
Gini-coefficient	-	0.61	0.61	2

Source: SERO report 2019/20

The health care service in Mpumalanga was directly affect by crime that took place in some of health facilities specifically in Nkangala where health personnel and patients were attacked within hospital premises, facility such as computers equipment's were stolen. This affected safety and security of health personnel which prompted intervention from other stakeholder engagement on this matter. The department of Health, in collaboration with Department of Education, Department of Community Safety and Liaison and Organized Labour conducted Safety Indaba which developed safety intervention plan.

Although net migration has significantly dropped across all provinces, with Mpumalanga decreased from 728 238 to 61 034, there is still high number of people migrating to provinces. Net migration in the country indicates that there is immigration in Mpumalanga, Gauteng, Northwest and Western Cape whereas Free State, KZN, Limpopo and Eastern Cape are experiencing emigration as per table below. Mpumalanga continues to serve people and communities from across the provincial boundaries of the province including neighboring countries on the borders of Swaziland and Mozambique. Although these exact numbers are not known, these instances place an additional burden on the staff and the facilities Cross boarder migration. Taking all aspects into consideration, it would difficult to adopt or implement standards and norms blindly as it will be unreasonable to apply these standards without considering additional information and facts, in order to provide a sustainable as well as an affordable health service to the community. This indicate that South African Population may not be enough for planning and equitable resource allocation. Mpumalanga is implementing phase in approach of HPRS system to gather more patient information that will assist in determining additional clients outside Mpumalanga community.





Source: Sero Report 2019/20

## **Technological factors**

Digitization of medical equipment in health facilities is critical for access to health care service especially to rural communities who travel distances to access health care. The department is also in the process of implementing Telemedicine to 20 sites in the next 5 years. This is a remote diagnosis and treatment of patient by means of technology where patients at lower level receive a direct access of specialized services at the comfort of their nearest clinic or facility instead of travelling long distance to receive medical care.

Social media such as Facebook, Instagram and twitter in this current dispensation continues to be more effective to market health care services, identify and communicate health challenges such as outbreaks, service delivery protest that are hindering continuity of care and also used as effective tool to give management directives when need arise. It must be noted that these innovative channels of communication also come with disadvantages such as fake news that may directly impact on health service and lives of people. The department must continue to engage and monitor such news to ensure that communities are provided with correct information.

With the advent of 4<sup>th</sup> Industrial Revolution (4IR) which focus on artificial intelligence and robotic systems, it is highly important for the province to invest in this technology to augment departmental work force where skilled human resources are lacking or insufficient. The department is continuously conducting needs assessment for medical health technology equipment to be procured and developed maintenance plan for equipment's in use.

#### **Environmental Factors**

Mpumalanga province has been identified as having the highest levels of air pollution on Nitrogen Oxide levels across six continents in the world as per Greenpeace report conducted in 01 June to 31 August 2018. coal mines, transport and Eskom coal fire power stations have been identified as major source of pollution. This challenge poses a threat to mining communities that are likely to be affected by Non-Communicable Diseases such as among cardio vascular diseases, respiratory infections, cancer and diabetes.

Ehlanzeni district is sharing a boarder with Mozambique and Swaziland which are malaria endemic countries. The district also shares the boarder with Limpopo province which is also a malaria endemic province. The department signed a memorandum of understanding with Mozambique, Swaziland and Limpopo province for collaboration in the management of malaria and other health related issues. The department plan to reduce Malaria case fatality rate below 0.5% per annum.

#### Legal Factors

The increase in medical litigation claims has both direct and indirect implications on financial sustainability of health care services in the public sector. This challenge takes away financial resources of the department where resources meant for service delivery are directed to payment of litigation and legal fees. The department will continue to monitor and address malpractices through adverse events committees to ensure that these cases are prevented in future and that those who are non-compliant with prescripts are held accountable.

Section 27 of the Constitution of South Africa act no 108 of 1996 states that; every person has the right "to have access to health care services, including reproductive health care". No person "may be refused emergency treatment". To effect this constitutional obligation, the department has established a complaints management system and MECs hotline "0800 111 151" to monitor the provision of accessible quality health care. These efforts are geared towards decreasing contingent liability of medico-legal cases to 8 billion in the financial year 2021/22.

## Table 6: Social determinants of health summary per district

	Mpumalanga		mp Ehlanzeni District Municipality	mp Gert Sibande District Municipality	mp Nkangala District Municipality
	Census 2011	CS 2016	CS 2016	CS 2016	CS 2016
Female Headed Household Child headed household	39,9% 0,9%	50,7% 0,4%	54,7% 0,6%	48,4% 0,3%	47,4% 0,2%
Household head older than 65 years	11,5%	14,2%	4,1%	11,8%	11,2%
Informal dwelling	10,6%	8,5%	1,5%	7,4%	2,5%
Traditional dwelling Household with no access to piped (tap) water	4,4%	3,4% 8,8%	14,0%	<u>14,1%</u> 10,2%	14,6% 9,3%
Household with no electricity for lighting	12,4%	8,0%	3,6%	11,3%	10,7%
Household with no flush toilet connected to sewerage	58,4%	60,4%	84,5%	<b>36,0</b> %	50,3%
Household with no access to refuse removal	F.C. 0%	<b>CO 1</b> 9/	<b>30 F</b> 0/	42 604	<b>FO 2</b> 0/
No schooling	56,0% 9,0%	60,1% 17,6%	79,5% 19,9%	<u>42,6%</u> 16,8%	50,2% 15,3%
Matric	20,3%	21,1%	19,6%	20,6%	23,3%
Higher education	3,0%	4,8%	4,2%	4,9%	5,5%

Source: Census 2016

The above table provides a summary of social determinants of health which are critical to the provision of health care services. The decrease on informal and traditional dwellings as well as households with no access to piped (tap) water and electricity brings hope towards lessening effects of social determinants of heath. The increase on households headed by 65-year-old persons from 11.5% to 14.2%, households with no flush toilet connected to sewerage from 58.4% to 60.4% and households with no access to refuse removal from 56% to 60.1% is a course for concern.

## **COVID 19 Pandemic in South Africa**

SARS COV-2 virus continues to mutate and circulate within the communities. The financial year 2021/2022 was hard hit by two wave, third and fourth waves. The third wave was fueled by the Delta variant while fourth wave was driven by omicron variant which were highly transmissible. The third lasted longer with high case load and mortality. The fourth wave lasted for a shorter period with low caseload as compared to the previous three waves. This might be contributed from the introduction of the vaccination programme. Even though there was low caseload, measures were put in place to reduce transmission, hospitalization, and deaths in the province.

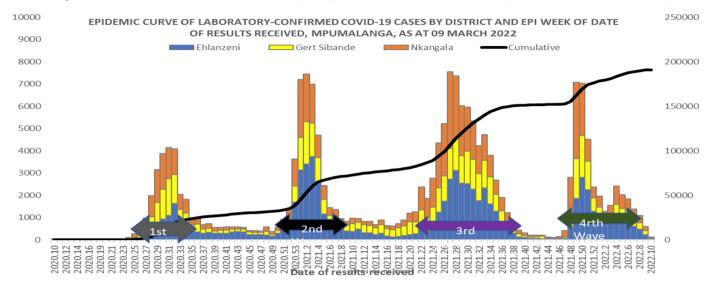
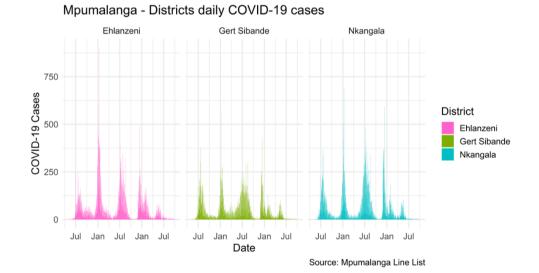
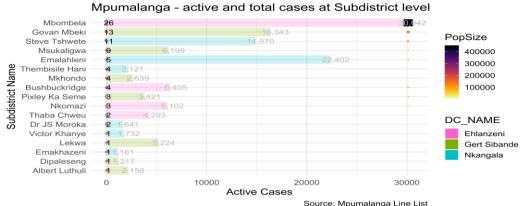


Figure 6: Comparison of COVID-19 cases by district for Mpumalanga province



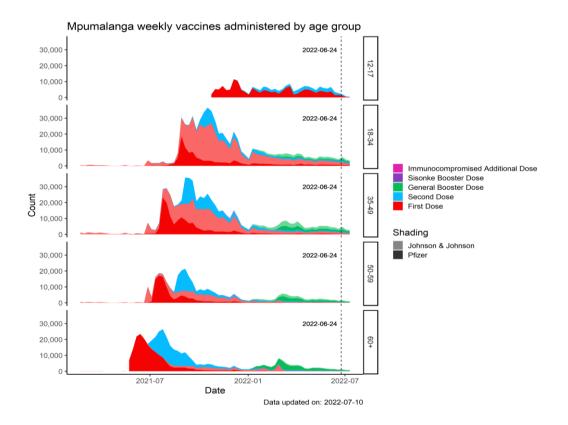
#### Figure 7: Covid19 Active Cases

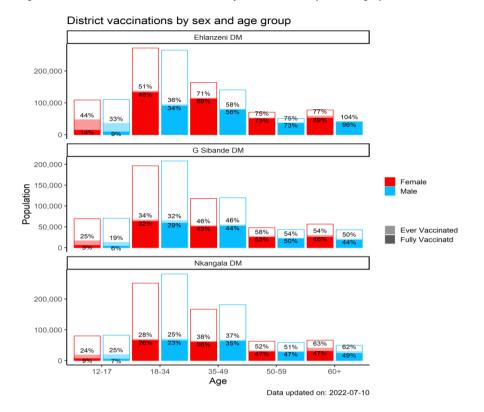


Source: Mpumalanga Line List Transparent fill represents all cases. Solid fill indicates cases in the last 14 days of reporting.

#### Vaccination programme in Mpumalanga

Figure 9: COVID-19 weekly vaccination trends for Mpumalanga province





#### Figure 9: COVID-19 vaccination trends by Districts for Mpumalanga province

## 8.4.1. Epidemiology and Quadruple Burden of Disease

Epidemiologically, South Africa is confronted with a quadruple Burden of Diseases due to HIV & AIDS and TB pandemic, high maternal and child morbidity and mortality, rising non-communicable diseases and high levels of violence and trauma.

#### Years of Life Lost

Years of Life Lost (YLLs) are an estimate of premature mortality based on the age at death and thus highlight the causes of death that should be targeted for mortality prevention. The biggest contributor to YLL in Mpumalanga is Non Communicable Diseases followed by HIV & AIDS and TB dominated by 25-49yrs group, and other viral diseases.

Tuberculosis maintained its rank as the leading cause of death in South Africa. Diabetes mellitus was the second leading natural cause of death, followed by other forms of heart disease and cerebrovascular disease. Human immunodeficiency virus (HIV) disease is in the fifth position. Overall, the results show a considerable burden of disease from non-communicable disease mostly affecting 50-year and above age group. The other cause for concern is perinatal mortality at 78.6% affecting under 1-year group and children between 1-4 at 57%.

# Table 7: Leading causes of Death

	MP, all ages	No	%		MP, Males, all ages	No	%		MP, Females, all ages	No	%
1	Tuberculosis (A15-A19)	2191	7,3	1	Tuberculosis (A15-A19)	1346	8,6	1	Diabetes mellitus (E10-E14)	1004	7
2	Hypertensive diseases (110-115)	1656	5,5	2	Influenza and pneumonia (J09-J18)	768	4,9	2	Hypertensive diseases (I10-I15)	977	6,8
3	Diabetes mellitus (E10-E14)	1651	5,5	3	Human immunodeficiency virus [HIV] disease (B20-B24)	705	4,5	3	Cerebrovascular diseases (I60-I69)	849	5,9
4	Influenza and pneumonia (J09-J18)	1507	5	4	Hypertensive diseases (I10-I15)	671	4,3	4	Tuberculosis (A15-A19)	840	5,9
5	Cerebrovascular diseases (I60-I69)	1467	4,9	5	Diabetes mellitus (E10-E14)	645	4,1	5	Human immunodeficiency virus [HIV] disease (B20-B24)	742	5,2
6	Human immunodeficiency virus [HIV] disease (B20-B24)	1452	4,8	6	Ischaemic heart diseases (120-125)	chaemic heart diseases (120-125) 645 4,1 6 1		Influenza and pneumonia (J09-J18)	735	5,1	
7	Ischaemic heart diseases (120-125)	1260	4,2	7	Cerebrovascular diseases (160-169)	615	3,9	7	Ischaemic heart diseases (120-125)	610	4,2
8	Other forms of heart disease (I30-I52)	1091	3,6	8	Other forms of heart disease (I30-I52)	515	3,3	8	Other forms of heart disease (I30-I52)	573	4
9	Other viral diseases (B25-B34)	980	3,3	9	Other viral diseases (B25-B34)	431	2,8	9	Other viral diseases (B25-B34)	546	3,8
10	Intestinal infectious diseases (A00-A09)	769	2,6	10	Intestinal infectious diseases (A00-A09)	402	2,6	10	Malignant neoplasms of female genital organs (C51-C58)	401	2,8
	Other Natural	12815	42,5		Other Natural	6386	40,8		Other Natural	6333	44,1
	Non-natural	3283	10,9		Non-natural	2520	16,1		Non-natural	747	5,2
	All causes	30122	100,1		All causes	15649	100		All causes	14357	100
	MP, 0	No	%		MP, Males,0	No	%		MP,Females, 0	No	%

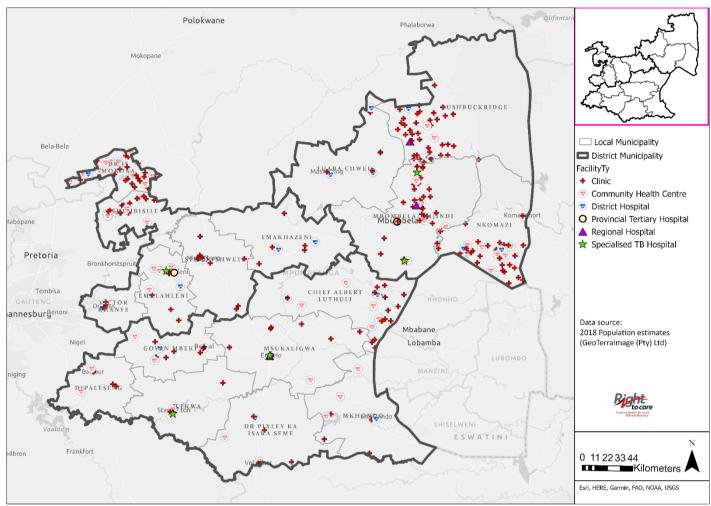
#### Appendix M8: The ten leading underlying natural causes of death by age and sex: Mpumalanga, 2018

Source: Stats SA: STATISTICAL RELEASE 2018

TB ranked the top leading causes of death follow by non-communicable diseases as one the leading cause of death includes amongst others **cardiovascular diseases**, **chronic respiratory diseases**, **cancer and diabetes**. Key risk factors contributing to NCD are unhealthy diet, tobacco use, harmful use of alcohol and physical inactivity. Nkangala district is the most affected in this regard when compared to the other two districts. The department will continue to invest in healthy lifestyle and strengthen intervesion linked to non-communicable diseases. The Covid19 has also put an emphasis on such cases and as such put more emphasis on the importance of strong monitoring tools & introduction of system capable of tracking patients with such conditions

# 8.5.Internal Environmental Analysis





Source: Right to Care

Mpumalanga is unique in terms of the type of residential areas in the province. The population is scattered across the province and the types of populated areas differ from formal residential areas, such as in and around towns, as well as scattered villages and rural communities, as may be evidenced in the map above:

Facility type	Ehlanzeni District	Gert Sibande District	Nkangala District	Total
Clinic	109	53	69	231
CHC	15	22	23	60
Satellite clinic	2	5	-	7
Mobile clinic	39 (953 points)	31 (911 points)	22 (320 points)	92 (2184 points)
	24 non-functional cars)	2 non-functional cars	9 non-functional cars	
District hospital	8	8	7	23

Facility type	Ehlanzeni District	Gert Sibande District	Nkangala District	Total
Regional hospital	2	1	-	3
Tertiary hospital	1	-	1	2
Specialized TB hospital	2	2	1	5
EMS station	14	13	13	40

In line with the accessibility standards for Integrated Health Facility Planning Framework, 90% of the population should have access to a Primary Health Care facility within 5km radius (5km for clinics and 15km for CHC's). The IHPF further indicates that there should be a clinic for an average minimum population of 8000 to 10,000, and a Community Health Centre for a minimum population of 50 000 to 60 000. Approximately 142 of clinics in the province are situated within the range of 10,000 – 15,000 catchment population. This further suggests that there are still communities that are underserved in the area of Primary Health Care. However, mobile services are used to increase access to primary health care services.

#### Ehlanzeni district

Ehlanzeni district has an estimated total population of 1 840 283 with five sub-districts. It is the largest of the three district that constitute Mpumalanga province. The service delivery platform includes, 01 (one) tertiary hospital, 2 (two) regional hospitals, 2 (two) TB Specialized hospitals, 08 (eight) district hospitals, 15 (fifteen) CHCs, 109 (one hundred and eight) clinics and 39 (thirty- nine) mobile clinics with 953 (nine hundred and fifty- three) points.

#### Gert Sibande district

Gert Sibande district has an estimated total population of 1 262 613 with 07 (seven) sub-districts. It is the smallest of the three district that constitute Mpumalanga province. The service delivery platform includes 01 (one) regional hospitals, 2 (two) TB Specialized hospitals, 08 (eight) district hospitals, 22 (twenty- two) CHCs, 53 (fifty- four) clinics and 20 (twenty) mobile clinics with 911 (nine hundred and eleven) points

#### Nkangala district

Nkangala district has an estimated total population of 1 645 648 with 06 (six) sub-districts. The service delivery platform includes 01 (one) Tertiary hospital, 01 (one) TB Specialized hospitals, 07 (seven) district hospitals, 22 (twenty- two) CHCs, 69 (sixty- nine) clinics and 22 (twenty- two) mobile clinics with 320 (three hundred and twenty) points

Source: Population: DHIS 2021/22

# 8.5.1. Universal Health Coverage (Population and Service Coverage)

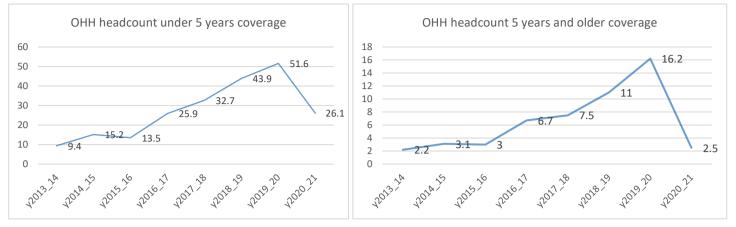
# Community Health Workers Programme

WBPHCOTs are linked to a PHC facility and consist of CHWs lead by a nurse. CHWs assess the health status of individuals and households and provide health education and promotion service. They identify and refer those in need of preventive, curative or rehabilitative services to relevant PHC facilities\*

# **Outreach Visits**

The coverage has seen an upward trend from 2013/14 to 2019/20, from 2020/21 a noticeable decline was indicative and linked to the Covid19 outbreak. Since the beginning of the Covid19 Pandemic, essential services has seen a downward trend. This has also been evident to the decline of the PHC headcount (see figure: ) during the Covid19 period as compared to the previous years.

#### Figure 9: OHH Headcount coverage

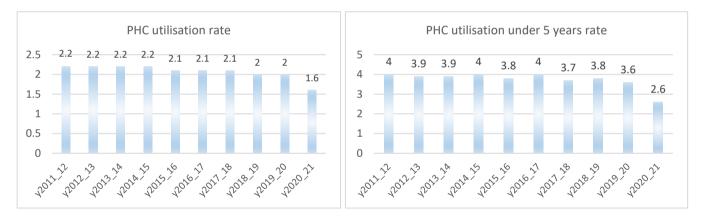


Source: DHIS

#### **PHC Utilization Rate**

The primary health care (PHC) utilisation rate indicators measures the average number of PHC visits per person per year to a public PHC facility. It is calculated by dividing the PHC total annual headcount by the total catchment population\*

#### Figure 10: PHC Utilization



#### Source: DHIS

The downward trend is indicative and the PHC utilization rate has seen a decline or not growth (constant) over the years except in 2020/21 which took a huge knock as a result of covid19.

The national norm is 3.5 visits per adult patient per annum and 5 visits for under 5 per annum across all the years. The Province has had difficulties in meeting its own target and tis may be attributed to the number of interventions that are being implemented at both PHC facilities, households and community levels. These interventions include ward-based PHC outreach teams, central chronic medicine distribution and dispensing (CCMDD) and school services which aim to increase access to PHC services, decongestion of PHC facilities and reduction of waiting time.

It must also be noted that patients still bypass PHC facilities to hospitals which overburdens this second level of care with primary health care services.

# Hospital efficiency indicators

OPD new client not referred rate is new OPD clients not referred as a proportion of total OPD new clients and does not include OPD follow-up and emergency clients in the denominator. The indicator monitors utilisation trends of client's by-passing PHC facilities and the effect of PHC re-engineering on OPD utilisation\*

A high OPD new client not referred rate value could indicate overburdened PHC facilities or a sub-optimal referral system. In light of the National Health Insurance Policy, a PHC level is the first point of contact with the health system and therefore key to ensure health system sustainability. If PHC works well and the referral system is seamless, it will result in fewer visits to specialists in referral hospitals and emergency rooms\*\*

# **Table 9: Hospital Efficiency Indicators**

np Mpumalanga Province OPD total				Averag	ge length o total	f stay -	Inpatient bed utilization rate			
Hospital Type	208/19	2019/20	2020/21	208/19	2019/20	2020/21	208/19	2019/20	2020/21	
District Hospital	1380707	1370739	942373	4,4	4,1	3,9	69,9	67	57	
Regional Hospital	197908	202262	171265	4,5	4,3	4,1	67,4	69,6	66,8	
Provincial Tertiary										
Hospital	247796	243080	180718	6,8	5,5	5,4	81,4	75,9	71,3	

Source: DHIS

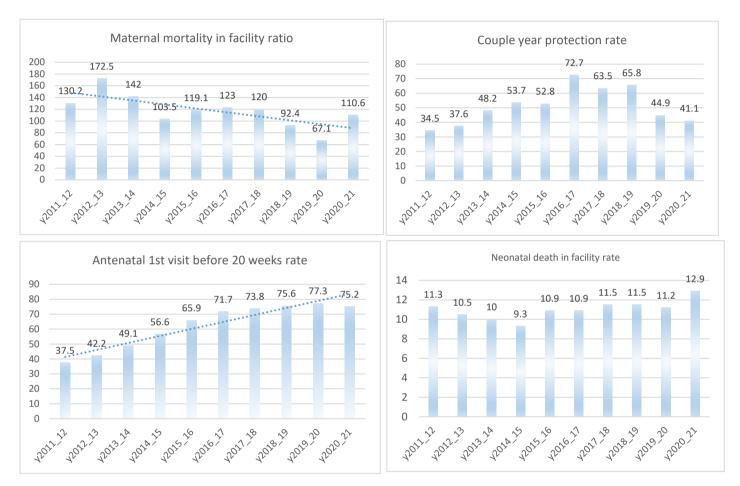
mp Mpumalanga Province	Inpatient c	rude death rate		Expenditure per PDE						
Hospital Type	208/19	2019/20	2020/21	208/19	2019/20	2020/21				
District Hospital	4,7	4,5	4,6	R2 952,4	R2 889,0	R3 523,3				
Regional Hospital	4,9	4,1	4,4	R3 574,0	R4 011,4	R3 691,5				
Provincial Tertiary										
Hospital	6,5	5,5	5,7	R4 889,5	R4 124,4	R4 518,1				

Source: DHIS

The outpatient department (OPD) total headcount is less across all hospitals level of care in 2020/21, this is also seen at PHC level (see figure 10) were the same trend indicative. The cost per patient in hospital treatment has remained steadily at an average for all services of care indicating that, even with or decline headcounts at Hospital & PHC the cost treat a patient remain constant not affected.

### Maternal and Women's Health

A maternal death is a death occurring during pregnancy, childbirth and the puerperium of a woman while pregnant or within 42 days of termination of pregnancy, irrespective of the duration and site of pregnancy and irrespective of the cause of death (obstetric and non-obstetric) per 100,000 live births in a facility. The maternal mortality in facility ratio is a proxy indicator for the population based maternal mortality ratio, aimed at monitoring trends in health facilities between official surveys.



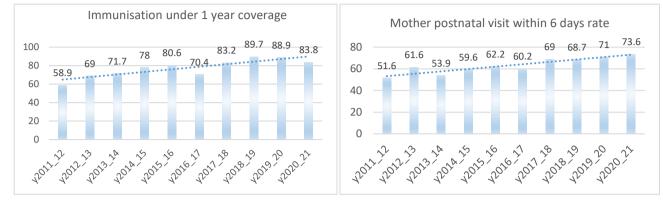
### Figure 10: Maternal and Women's Health Trends

Source: DHIS

The Maternal mortality ratio in facility had a downward trend but slightly increased during covid19 period. Couple year protection is indicative of a downward trend signal a drop in essential services during covind19 period. Neonatal death in facility rate have a similar trend to the Maternal mortality ratio in facility which increased in 2020/21. Auditing of maternity case records, functional patient safety incidence committees, ESMOE fire drills and BANC coupled training are also crucial to further reduce maternity mortality.

# 8.5.2. Child Health

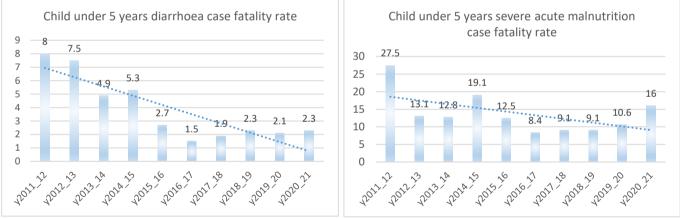
### Figure 11: Women and Maternal heath



Source: DHIS

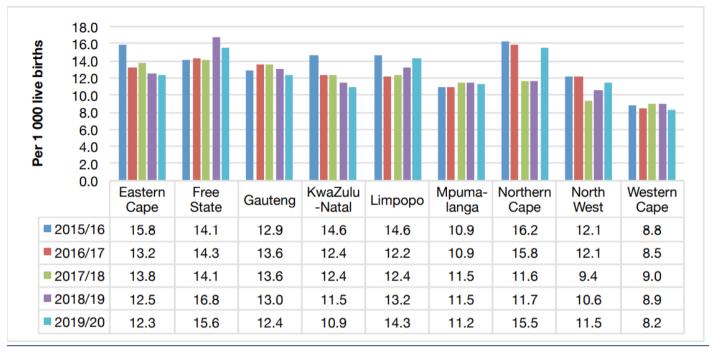
From 2011/12 the Immunization under 1 year coverage has seen an upward trend until 2020/21 which I consistent with the other essential service drop attributed to Covid19. However other services such as Mother Postnatal visits within 6 days remained on an upward trend.

#### Figure 12: Case fatality under 5 years



Source: DHIS

The Province has done well in reducing the Diarrhoea case fatality rate from 8 in 2011/13 to 2.3 in 2020/21. The Server Acute Malnutrition case fatality rate has had spikes in 201/12, 2014/15 & noticeably in 2020/21.



### Table 10: Neonatal deaths in facility rate by province, 2015/16–2019/20

#### Source: DHB

Neonatal death in facility rate was at 11.5 per 1000 live birth in 2018/19 compared to the national performance which was 12.1 per 1000 live birth with Gert Sibande at 13.6 followed by Ehlanzeni at 11.9 and Nkangala at 8.9 per 1000 live birth in 2018/19. The contributory factors are late booking leading to birth asphyxia and prematurity, late diagnosis of hypertensive disorders in pregnancy, late booking at antenatal clinic. The province will continue to monitor implementation of policy guidelines BANC plus, management of hypertension in pregnancy and conduct community engagements.

Measles 2<sup>nd</sup> dose coverage was at 85,9% in 2018/19 compared to the national performance at 76,5% in 2018/19, with Ehlanzeni performing at 92,2%, Gert Sibande 84,4% and Nkangala at 78,1% in 2018/19. Inadequate visit to early child development centers due to insufficient school health teams. The Department is planning to expand the number of school health teams.

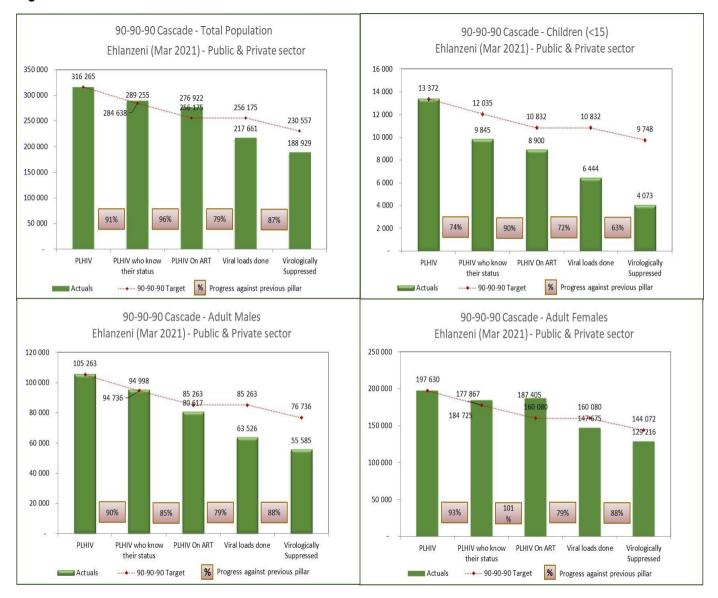
# 8.5.3 HIV and AIDS



# Figure 13: Province 90 90 90 cascade

Source: NDOH OP\_Output\_tool

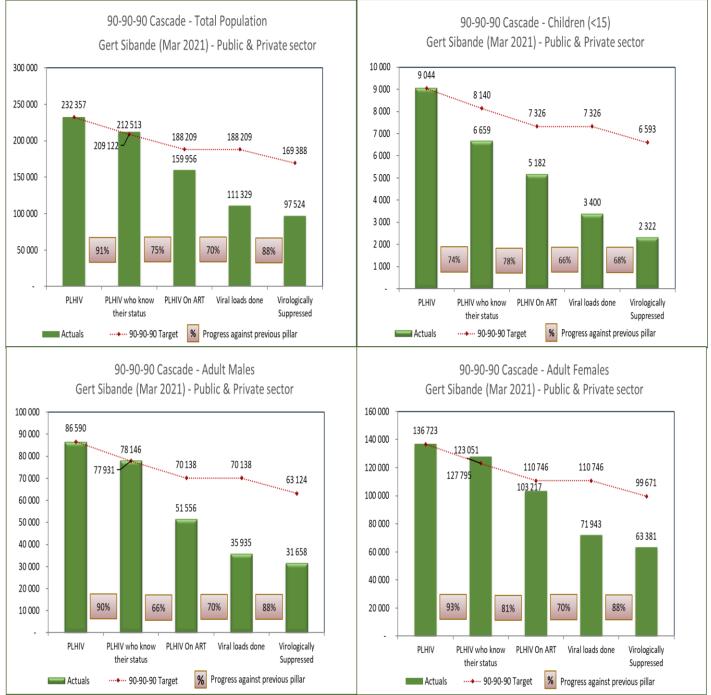
Across the province, Ehlanzeni and Gert Sibande are the closest to attaining 90-90-90 based on preliminary data collected.



### Figure 114: Ehlanzeni 90 90 90 cascade

#### Source: NDOH OP\_Output\_tool

There is a growing number of adults who have been previously diagnosed, but are not on ART. This includes those who had started ART and defaulted, as well as those who were never initiated. The results do show, that for women who remain on ART, suppression rates are higher. There are gaps across the cascade for children under 15 years.



### Figure 15: Gert Sibande 90 90 90 cascade



For adult males and females, focus must be placed not only on initiation onto ART, but also on ensuring that clients are retained in care. There is a growing number of adults who have been previously diagnosed, but are not on ART. This includes those who had started ART and defaulted, as well as those who were never initiated.

#### 90-90-90 Cascade - Total Population 90-90-90 Cascade - Children (<15) Nkangala (Mar 2021) - Public & Private sector Nkangala (Mar 2021) - Public & Private sector 9 000 250 000 8 000 7 360 193 189 200 000 6 6 2 4 7 000 176 689 5 962 5 962 156 483 156 483 6 000 5 366 5 4 1 9 173 870 140 834 150 000 130 923 5 000 102 513 4 0 0 0 3 3 9 6 88 878 100 000 3 000 2 4 3 2 2 000 50 000 1 2 8 4 91% 74% 78% 87% 74% 63% 72% 53% 1 0 0 0 PLHIV PLHIV who know PLHIV On ART Viral loads done Virologically Virologically PI HIV PLHIV who know PLHIV On ART Viral loads done their status Suppressed their status Suppressed % Progress against previous pillar % Progress against previous pillar Actuals ----- 90-90-90 Target Actuals 90-90-90 Cascade - Adult Males 90-90-90 Cascade - Adult Females Nkangala (Mar 2021) - Public & Private sector Nkangala (Mar 2021) - Public & Private sector 140 000 80 000 70 343 115 485 70 000 120 000 63 484 103 937 56 978 56978 63 309 60 000 93 543 93 543 100 000 51280 107 94 84 189 88 4 9 6 50 000 80 000 39 0 30 69 558 40 000 61 002 30678 60 000 26 904 30 000 40 000 20 000 10 000 20 000 90% 61% 79% 88% 93% 79% 88% 82% PLHIV PI HIV who know PI HIV On ART Viral loads done Virologically PLHIV On ART Viral loads done PLHIV PLHIV who know Virologically their status Suppressed their status Suppressed Actuals ---- 90-90-90 Target % Progress against previous pillar ----- 90-90-90 Target % Progress against previous pillar Actuals

### Figure 16: Nkangala 90 90 90 cascade

Source: NDOH OP\_Output\_tool

There are gaps across the cascade for children under 15 years. Case finding, ART initiation and retention have all underperformed and should be addressed through focused interventions.

Overall performance in all districts indicates that the second 90 and children is a challenge.

### Figure 17: Treatment Trends TB Indicators



Source: DHB 2017/2018

The TB loss to follow- up rate is a mirror to TB death rate as outlined in the above graphs. The loss to follow up has decreased from 8% in 2008 to 6% in 2016. This significantly contributed the TB death rate to decreasing from 9% in 2011 to 7% in 2016 which resulted in good performance on TB success rate growing from 69% in 2008 to 82% in 2016. Although there is a positive performance on deaths due to TB, Mpumalanga is still under performing at 7.3% in 2017 against the national performance of 6.5%.

There was a good performance on TB MDR treatment success rate which was at 60.2% in Nkangala above the national performance of 53% and at 61.7% in 2017 in Ehlanzeni above national performance of 49.6% in 2018/19 FY.

# 8.5.3. Stakeholder Analysis

# Table 11: Stakeholder Analysis

Stakeholder	Characteristics	Influence	Interest	Linkage with other stakeholders
Internal Stake holders		I		
Executive Management	Decision makers	High	High	National department of health National Health Council and member of SANAC
Programme Managers Policy Implementers		High	High	Health Sector Regulatory bodies
District Management	Proponents of service delivery	High	High	Municipalities
Internal Audit	Early warning system and	High	High	Auditor General
	controls			Audit Committee
Trade Unions	Labour representatives	High	Low	Civil Society
External Stakeholders				
SCOPA, Audit committee and AGSA, Portfolio Committee	Oversight Institutions	High	High	Parliament/ Cabinet
Faith based organization	Spiritual care	Low	High	Civil Society
National Health Laboratory Service (NHLS)	Service Provider	Low	High	Health facilities
Pharmaceuticals	Service Providers	Low	High	Health facilities
Non-Governmental Organizations	Service providers Implementing partners	High	High	Partnership with National Department of Health
National Department of Health	Policy Makers	High	High	Sectoral collaboration with other departments.
Communities	Beneficiaries of Health services	High	High	Relate with all other sector departments
Researchers	Design research, undertake research and analyze information	High	High	Education Department and Tertiary institutions on bursary issues and admission to tertiary institution including research activities

# 8.5.4. MTEF Budgets

		payments an			Main	Adjusted				
	0		Outcome		appropriatio	appropriatio	Revised estimate	Media	um-term estim	ates
Ditheway		2016/17	2047/40	2018/19	n	n 2019/20		2020/21	2021/22	2022/23
R thousand		2010/17	2017/18 342 113	2010/19	322 276	416 142	416 989	357 595	394 090	415 196
	on áces									
2. District Health S		6 524 844	7 182 004 371 519	8 031 679	8 795 457	8 737 691 436 595	8 747 684 427 675	9 124 004 478 772	10 250 947	10 757 18
3. Emergency Me		328 189		363 412	435 317				529 755	621 15
4. Provincial Hosp		1 221 480	1 302 741	1 368 773	1 541 312	1 444 677	1 463 883	1 453 388	1 656 335	1 734 38
5. Central Hospital		1 026 751	1 154 506	1 222 888	1 327 268	1 303 516	1 320 848	1 276 604	1 518 977	1 590 36
<ol><li>Health Sciences</li></ol>		372 901	367 797	365 838	452 353	425 198	385 413	449 707	524 931	550 10
7. Health Care Sup	-	140 693	177 021	157 928	194 851	276 297	272 632	299 405	321 870	337 17
8. Health Facilities	Managemer	683 021	1 185 312	1 256 062	1 317 975	1 240 793	1 245 785	1 470 477	1 428 621	1 490 45
Total payments a	and estimat	10 579 880	12 083 013	13 055 943	14 386 809	14 280 909	14 280 909	14 909 952	16 625 526	17 496 02
Table B.3: Pay	ments and	estimates b	y economic (	classificatio	n: Health					
	0		Outcome		Main appropriatio		Revised estimate	Media	um-term estim	ates
R thousand		2016/17	2017/18	2018/19	n	n 2019/20		2020/21	2021/22	2022/23
	-				40 000 570		43 776 740			
Current payment		9 753 872	10 657 396	11 577 331	12 829 578	12 854 518	12 776 710	13 413 545	15 265 159	16 057 34
Compensation of		6 686 678	7 217 105	7 662 953	8 467 251	8 420 581	8 409 590	9 029 907	10 006 685	10 509 68
Salaries and v	-	5 877 405	6 339 940	6 706 068	7 441 429	7 402 292	7 366 326	7 864 653	8 678 568	9 106 27
Social contribu	utions	809 273	877 165	956 885	1 025 822	1 018 289	1 043 264	1 165 254	1 328 117	1 403 40
Goods and serv	ices	3 064 888	3 439 974	3 913 891	4 362 327	4 433 937	4 366 917	4 383 638	5 258 474	5 547 66
Administrative	fees	160 334	216 139	200 566	198 932	276 731	276 667	129 348	244 139	253 43
Advertising		6 077	5 031	5 776	10 533	11 236	13 812	19 648	22 275	22 13
Minor Assets		9 462	4 939	4 170	26 418	7 079	7 286	23 279	23 248	29 81
Audit cost: Ex	temal	14 819	18 820	18 859	18 146	18 146	18 146	19 021	20 982	23 0
										21 30
Bursaries: En		604	1 057	-	-	-	1 561	-	-	
Catering: Dep		2 903	2 708	3 391	9 282	4 606	4 761	9 513	10 540	10 69
Communicatio		44 325	37 048	38 914	41 502	39 174	39 819	38 498	43 530	45 49
Computer ser	vices	16 269	38 649	24 515	54 836	67 561	55 401	82 285	85 683	89 72
Consultants:	Business an	15 328	5 594	4 413	7 770	9 255	12 110	6 753	7 077	7 40
Laboratory se	rvices	373 723	411 385	495 105	687 683	607 505	538 469	582 747	743 841	798 40
Legal costs		16 576	28 640	35 631	21 252	62 906	72 768	33 804	40 667	42 56
Contractors		83 778	113 767	102 012	172 116	152 022	152 059	209 824	218 930	226 25
Agency and s	unnort ( out	117 582	73 931	113 936	103 827	110 740	110 060	88 062	92 695	96 14
Fleet services		104 309	107 886	114 691	102 161	105 295	105 816	106 822	126 877	138 98
Inventory: Clo	-	-	1 650	-	-	-	-	-	-	
Inventory: Fa	rming suppli	-	4 048	-	11 646	-	-	-	-	-
Inventory: Fo	od and food	86 076	87 220	79 159	96 788	86 930	85 771	101 806	109 626	114 78
Inventory: Ch	emicals, fuel	30 952	7 021	-	243	121	-	-	-	
Inventory: Lea	amer and te	-	-	_	16	16	16	-	-	
Inventory: Ma	terials and s	199	_	-	750	750	750	-	-	
Inventory: Me		360 796	363 126	434 707	491 644	496 178	493 329	458 360	536 967	567 56
Inventory: Me		1 077 749	1 399 628	1 616 131	1 655 886	1 568 358	1 571 218	1 747 252	2 067 096	2 177 28
Inventory: Otl		-	12 138		11 932	2 050	2 050		-	2 2.
Consumable :		117 007	92 517	118 661	122 674	158 465	160 863	179 352	196 868	201 10
Cons: Station		19 994	16 257	17 871	24 813	41 968	38 562	50 276	54 643	55 74
Operating leas		45 716	44 526	50 690	54 911	54 844	54 287	49 552	53 463	58 38
Property payn	nents	280 374	274 759	358 588	336 836	453 177	453 178	347 553	443 971	477 48
Transport pro	vided: Depar	216	280	399	354	711	702	906	950	99
Travel and su	bsistence	67 613	60 403	66 803	75 825	86 884	85 515	85 503	98 619	95 20
Training and d	levelopment	5 090	5 310	4 713	9 622	5 186	5 431	7 970	8 575	8 87
Operating pay		4 307	4 147	2 562	13 186	4 134	4 582	4 455	4 848	5.06
Venues and fa		1 871	1 290	665	700	969	610	243	2 112	2 14
Rental and hi		839	60	963	43	940	1 318	806	252	
Interest and rent		2 306	317	487	-		203			
Interest (Incl. i		2 306	317	487	_	_	203	_	_	
					-	-		-	-	
ransfers and su	bsidies	306 487	368 261	449 900	376 138	414 363	486 922	184 517	198 002	207 40
Provinces and r	nunicipalities	552	519	2 326	859	1 359	1 359	2 000	2 096	2 19
Provinces	Î	551	519	2 325	859	1 359	1 359	2 000	2 096	2 19
	Revenue Fur	-	-	1 034	-	_	_	1 000	1 048	1 09
	gencies and	551	519	1 291	859	1 359	1 359	1 000	1 048	1 09
Municipalities		1	-	1	-		-	-	-	
-	ank account	1	-	1	_		_			
Departmental ag		177					30 943	22 940	24.062	26 13
			6 925	14 185	15 052	33 044	·····	23 819	24 963	
Departmental	-	177	6 925	14 185	15 052	33 044	30 943	23 819	24 963	26 13
Non-profit institut	ions	182 733	194 987	308 946	264 641	264 641	333 679	71 351	74 464	77 5
Households		123 025	165 830	124 443	95 586	115 319	120 941	87 347	96 479	101 49
Social benefits		88 770	97 988	35 264	9 340	14 007	19 635	16 441	17 401	18 04
Other transfers	s to househo	34 255	67 842	89 179	86 246	101 312	101 306	70 906	79 078	83 45
avments for an	nital accet	500 400	1 057 250	1 039 743	1 104 003	1 013 039	1 017 377	1 311 000	1 162 265	1 324 33
Payments for cap		509 496	1 057 356	1 028 712	1 181 093	1 012 028	1 017 277	1 311 890	1 162 365	1 231 2
Buildings and ot	ner tixed stri	437 594	936 812	896 065	952 804	742 383	747 632	1 022 185	887 565	924 79
Buildings		437 594	936 812	896 065	952 804	742 383	747 632	1 022 185	887 565	924 79
Machinery and	equipment	71 902	120 544	132 647	228 289	269 645	269 645	289 705	274 800	306 47
Transport equ	ipment	4 823	24 299	21 364	70 304	69 370	68 497	78 586	83 246	120 87
Other machine	ery and equi	67 079	96 245	111 283	157 985	200 275	201 148	211 119	191 554	185 60
		40.005					1			
Payments for fin	ancial asse	10 025	-	-	-	-	- [	-	-	-

The strategic priorities of this programme are as follows:

- The Department will embark on a project to rationalize staffing in order to improve efficiency. Provincial Teams will be appointed to implement Ermelo overtime model in all hospitals.
- Improve financial management through:
  - Asset management
  - Management of accruals
  - Management of irregular expenditure
- Develop and implement standard operating procedures for the management of key health accounts such as waste management, food and utilities
- The Department will implement Patient and Administration System (PEIS) in Hospitals and Health Patient Registration System (HPRS) in PHC facilities. The Department will ensure that broadband connectivity is efficient and reliable.
- The programme will strengthen patient administration and revenue collection.
- A strategy to reduce the increase litigations will be enhanced and implemented.

The incline in 2023/24 is due to the additional funding of legal fees, litigations and the cash gratuity. The programme will continue to implement austerity measures and efficiency projects in order to reduce health costs. The strides made in the 2018/19 FY on reduction of costs of overtime and food are continuously maintained.

Human Resources for Health

# Table 12: Human Resource Tables

Staff Category	Number of staff	Actual Population to Staff Ratio per 100 000 pop	Staffing Norm per 100 000 pop		
Community Health Workers	6119	0.0	111.7		
Nursing Assistants	1465	32.9	69.7		
Enrolled Nurse	1832	41.2	64.04		
Professional Nurses	5619	126.3	147.95		
Medical practitioner	1082	24.3	33.1		
Pharmacists	320	7.2	11.89		
Dental practitioner	107	2.4	2.55		
Occupational therapists	96	2.2	2.64		
Physiotherapists	107	2.4	3.1		
Speech Therapy/Audiology	70	1.6	1.51		

The table above reflect that all categories of staff have shortage of personnel with exception of Speech therapy which is at 1.6 against 1.51 per 100 000 thousand population.

# 8.5.5. Audit outlook (Regulatory audit assessment)

The department will utilize AGSA Audit Opinion as yard stick to measure its effort and efficiency towards financial management. In the financial year 2018/19, the AGSA Audit findings was a qualified audit opinion with contingent liability. The department has established hospital support teams to conduct financial management assessments. The department has developed and is implementing an accrual reduction & efficiency strategy. Provincial finance forums are held on quarterly basis to improve financial management and accountability. The department has developed and is currently implementing AGSA audit action plan.

#### 8.5.6. Plight of women, persons with disability and youth

Since the advent of democracy, progress towards women empowerment, development persons with disability and youth has been unacceptably going very slow given the extend of available resource and commitment by the country made through legislation.

The contribution toward the achieving gender equity has been improved though remained below the set target of 50% over the years. The Department achieved 42.86% in 2020/21.

In improving representation of persons with disability, the Department also remains below the set target of 2% only achieving 0.59% in 2020/21.

Reduction of unemployment amongst the youth, significant improvement are noted, however the is committed in working s the 30% set target was not achieved. In 2020/21 the Department achieved 27.2%

To re-iterate the importance of attaining the Plight of women, persons with disability & youth, the Department has included the set indicators again in the 2023/24 Annual Performance Plan.

# PART C: MEASURING OUR PERFORMANCE

# PROGRAMME AND SUB-PROGRAMME PLANS

# **PROGRAMME 1: ADMINISTRATION**

# **PROGRAMME PURPOSE**

The purpose of this programme is to provide the overall management of the Department, and provide strategic planning, legislative, communication services and centralized administrative support through the MEC's office and administration.

The strategic priorities of this programme are as follows:

• The department will embark on a project to rationalize staffing in order to improve efficiency. Provincial Teams will be appointed to implement Ermelo overtime model in all hospitals.

- Improve financial management through:
- Asset management
- Management of accruals
- Management of irregular expenditure

• Develop and implement standard operating procedures for the management of key health accounts such as waste management, food and utilities

• The Department will implement Patient and Administration System (PEIS) in Hospitals and Health Patient Registration System (HPRS) in PHC facilities. The Department will ensure that broadband connectivity is efficient and reliable.

- The programme will strengthen patient administration and revenue collection.
- A strategy to reduce the increase litigations will be enhanced and implemented.

# ANNUAL PERFORMANCE PLAN 2023/24 9. INSTITUTIONAL PROGRAMME PERFORMANCE INFORMATION (PER PROGRAMME)

# 9.1 Outcomes, outputs, outputs indicators and targets: Administration

Outcome (as per SP	Outputs	Output Indicator	Au	dited/Actual perf	ormance	Estimated Performance				МТЕ	F Targets		
2020/21-2024/25)			2019//20	2020/21	2021/22	2022/23	Annual		2023/24	Quarterly 1	argets	202425	2025/26
							Target 2023/24	Q1	Q2	Q3	Q4		
Improve Financial Management	Implement controls and mitigate risks	Audit opinion of Provincial DoH	Qualified	Qualified	Unqualified	Unqualified	Unqualified	-	-	-	Unqualified	Unqualified	Unqualified
Improve equity, training and enhance management of	Achieve gender equity targets	Percentage of women appointed in Senior Management positions	Not in plan	Not in plan	40%	47%	49%	42.86 %	50%	50%	50%	50%	50%
Human Resources for		Numerator	Not in plan	Not in plan	Not in plan	21	25	21	25	25	25	25	25
Health		Denominator	Not in plan	Not in plan	Not in plan	49	49	49	49	49	49	49	49
	Improve representation of persons with disability	Percentage of representation on employment of persons with disabilities across all levels	Not in plan	Not in plan	Not in plan	0.53%	1%	1%	1%	1%	1%	1.5%	1.5%
		Numerator	Not in plan	Not in plan	Not in plan	128	433	128	260	433	433	433	433
		Denominator	Not in plan	Not in plan	Not in plan	21673	21673	21673	216 73	21673	21673	21673	21673
	Reduce youth unemployment	Percentage of youth appointed	Not in plan	Not in plan	30%	30%	30%	30%	30%	30%	30%	30%	30%
		Numerator	Not in plan	Not in plan	Not in plan	5901	6502	5901	629 0	6290	6290	6290	6290
		Denominator	Not in plan	Not in plan	Not in plan	21673	21673	21673	216 73	21673	21673	21673	21673

### Explanation of Planned Performance over the Medium Term Period:

The audited outcomes on AGSA audit has not improved from 2016/17 financial year and the department has always been receiving qualified audit outcomes. The has targeted unqualified audit outcomes from 2021/22 FY and over the mid term period by 2023/2024 as a contribution to 'Universal Health Coverage for all South Africans achieved and all citizens protected from the catastrophic financial impact of seeking health care by 2030 '

### 9.2. Budget allocations

#### TABLE ADMIN1: EXPENDITURE ESTIMATES: ADMINISTRTION

#### Table 10.8: Summary of payments and estimates: Administration

			Outcome		Adjusted appropriation	Revised estimate	Medium-term estimates		
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27
1. Office of the MEC	14 950	14 495	15 810	15 135	15 135	15 135	15 520	16 382	17 136
2. Management	319 435	406 957	317 068	369 114	369 114	369 114	366 717	385 996	403 751
Total payments and estimates: Programme 1	334 385	421 452	332 878	384 249	384 249	384 249	382 237	402 378	420 887

#### Table B.3(i): Payments and estimates by economic classification: Administration

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medi	um-term estima	ies
R thousand	2020/21	2021/22	2022/23	appropriation	2023/24	countate	2024/25	2025/26	2026/27
Current payments	311 906	378 957	325 800	381 885	381 885	381 476	379 757	399 787	418 177
Compensation of employees	148 218	153 163	159 546	181 709	181 709	181 300	184 893	195 811	204 818
Salaries and wages	127 447	131 939	136 502	157 178	157 178	156 769	159 926	169 372	177 163
Social contributions	20 771	21 224	23 044	24 531	24 531	24 531	24 967	26 439	27 655
Goods and services	163 688	225 120	166 254	200 176	200 176	200 176	194 864	203 976	213 359
Administrative fees	704	820	599	776	776	776	1 447	1 512	1 582
Advertising	25 085	106	1 331	6 716	6 716	6 716	6 642	6 940	7 259
Minor Assets	39	925	-	-	-	_	-	-	-
Audit cost: External	24 395	22 212	26 011	25 241	25 241	25 241	26 453	27 637	28 908
Catering: Departmental activities	234	146	537	629	629	629	605	632	661
Communication (G&S)	3 209	5 539	7 090	5 737	5 737	5 737	7 233	7 791	8 150
Computer services	30 711	39 911	40 843	56 956	56 956	56 956	41 591	43 433	45 431
Consultants: Business and advisory services	6 391	5 396	4 386	9 083	9 083	9 083	9 519	9 983	10 442
Laboratory services	_	1	_	-	_	_	_	_	_
Legal costs	44 297	115 643	55 810	58 315	58 315	58 315	61 115	63 988	66 931
Contractors	228	-	_	-	-	_	-	-	-
Agency and support / outsourced services	118	175	592	602	602	602	629	658	688
Fleet services (incl. government motor transport)	5 972	11 499	(2 556)	4 894	4 894	4 894	5 131	5 352	5 598
Inventory: Food and food supplies	_	61	(2000) 73	87	87	87	91	95	99
Consumable supplies	987	201	570	848	848	848	1 038	1 085	1 135
Cons: Stationery, printing and office supplies	3 971	946	1 203	2 090	2 090	2 090	1 051	1 098	1 149
Operating leases	2 074	2 252	2 341	2 195	2 195	2 195	3 710	3 881	4 060
Property payments	4 360	6 170	8 252	7 277	7 277	7 277	8 881	9 279	9 706
Travel and subsistence	8 278	11 413	18 680	17 861	17 861	17 596	18 852	19 696	20 602
Training and development	271	8	24	-	-	16			
Operating payments	390	280	132	240	240	323	154	161	168
Venues and facilities	111	117	146	209	209	375	283	296	310
Rental and hiring	1 863	1 299	190	420	420	420	439	459	480
Interest and rent on land		674	-	-	-	-	-	-	-
Interest (Incl. interest on finance leases)	_	674	_	-	_	_	_	_	-
Transfers and subsidies	20 486	42 105	7 058	1 154	1 154	1 563	1 208	1 262	1 320
Provinces and municipalities	920	1 318	1 091	1 154	1 154	1 154	1 208	1 262	1 320
Provinces	920	1 318	1 091	1 154	1 154	1 154	1 208	1 262	1 320
Provinces Provincial agencies and funds	920	1 318	1 091	1 154	1 154	1 154	1 208	1 262	1 320
Households	19 566	40 787	5 967	- 1104	- 1 104	409	1 200	1 202	1 320
Social benefits	934	1 146	1 937			409		-	-
Other transfers to households	18 632	39 641	4 030	_	-	409	-	-	-
Payments for capital assets	1 993	390	20	1 210	1 210	1 210	1 272	1 329	1 390
Machinery and equipment	1 993	390	20	1 210	1 210	1 210	1 272	1 329	1 390
Transport equipment	- 1995			1210	-	786	1 212	1 329	1 390
Other machinery and equipment	1 993	390	- 20	- 1 210	_ 1 210	424	- 1 272	- 1 329	1 390
· · · ·	1 1 1 993		20	1 2 10	ı 210		12/2		1 390
Payments for financial assets	-	-	-	-	-	-	-	-	-
Total economic classification: Programme 1	334 385	421 452	332 878	384 249	384 249	384 249	382 237	402 378	420 887

### Explanation of Planned Performance over the Medium Term Period:

The incline in the 2023/24 financial year amounting to R 23.03 million was due to the funding of revenue and supply chain staff as per the departmental priority to increase revenue collection by appointing revenue and patient admin supervisors, and procurement of the EDI software. A budget of R 14.330 million was allocated for the revenue collection priority. The appointment of SCM staff was to ensure 100 percent procurement of the annual procurement plan, as well as efficient management of the four pillars of SCM. This priority was funded by R 2.612 million. The programme will continue to implement austerity measures and efficiency projects in order to reduce health costs. The strides made in the 2018/19 financial year on reduction of costs of overtime and food are continuously maintained.

# 9.3 Key Risks

Outcome	Risk	Unintended Consequences	Assumptions	Mitigating factors
<ol> <li>Unqualified audit opinion achieved</li> </ol>	Auditor General Disclaimer of departmental Annual Performance Report (APR)	Collapse of Health System due to impact of corona virus	Available controls to prevent misuse of state resources	Implement provincial audit action plan Implementation of COVID- 19 provincial strategy

# PROGRAMME 2: DISTRICT HEALTH SERVICES

# **PROGRAMME PURPOSE**

The purpose of the programme is to render comprehensive Primary Health Care Services to the community using the District Health System model.

# 10. Outcomes, outputs, outputs indicators and targets: District Health Services

Outcome (as per SP 2020/21-	Outputs	Output Indicator	Audite	ed/Actual perfo	ormance	Estimated Performance				MTEF Targe	ets		
2024/25)			2019//20	2020/21	2021/22	2022/23	Annual		2023/24 Quar	terly Targets		2024/25	2025/26
							Target 2023/24	Q1	Q2	Q3	Q4		
Quality of health services in public	Increase number of facilities that reached	Ideal clinic status obtained rate	55.74%	33.1%	59.4%	53%	92.5%	-	-	-	92.5%	100%	100%
health facilities	Ideal clinic status	Numerator:	160	133	160	162	270	-	-	-	270	292	292
improved		Denominator:	288	288	287	290	292	-	-	-	292	292	292
	Increase number of patients satisfied with	Patient Experience of Care satisfaction rate	85%	85%	84%	85%	85%	-	-	-	85%	85%	85%
	health care service in public institutions	Numerator:	Not in plan	30 800	399 531	327 71	327 71	-	-	-	327 71	36 130	37 825
	nagement of Early reporting of	Denominator:	Not in plan	38 500	498 908	38 555	38 555	-	-	-	38 555	42 506	44 500
Management of Early reporting of	Early reporting of severity incidents	Severity assessment code (SAC) 1 incidents reported within 24 hours. rate	Not in plan	Not in plan	59%	54%	65%	-	-	-	65%	65%	65%
	mproved ho	Numerator:	Not in plan	Not in plan	Not in plan	502	495	-	-	-	495	501	513
		Denominator:	Not in plan	Not in plan	Not in plan	761	761	-	-	-	761	759	755
		Patient safety Incidents (PSI) case closure rate	Not in plan	86%	81%	81%	83%	-	-	-	86%	86%	86%
		Numerator:	Not in plan	Not in plan	Not in plan	678	654	-	-	-	654	501	513
		Denominator:	Not in plan	Not in plan	Not in plan	761	761	-	-	-	761	759	755
Leadership and governance in the health sector	Establish clinic committees	Percentage of PHC facilities with functional Clinic Committees	Not in plan	73.1%	73%	89%	100% (292/29)	100% Or 96.20%	100% Or 96.20%	100% Or 96.20%	100% (292/ 292)	100%	100%
enhanced to improve		Numerator:	Not in plan	Not in plan	Not in plan	288	292	292	292	292	292	292	292
quality of care		Denominator:	Not in plan	Not in plan	Not in plan	288	292	292	292	292	292	292	292
Contingent liability of medico-legal cases reduced by 80%	Decrease contingent liability of medico-legal cases	Contingent liability of medico-legal cases	Not in plan	R10 295 79 3 298.84	R9 740 412 707.58	R10,3 billion	R8.4 billion	-	-	-	R8 billion	R2 billion	R2 billion

SAC1 Incidents reported within 24 hrs rate and PSI case closure rate are collected across programme 2,4 and 5 but calculated as one indicator in programme 2

# 1.1. Outcomes, outputs, outputs indicators and targets: District Hospitals

Outcome	Outputs	Output Indicator				Estimated							
(as per SP 2020/21-			Audite	d/Actual perf	ormance	Performanc				MTEF Targets			
2024/25)			2019//20	2020/21	2021/22	e 2022/23	Annual		2023/24 Qua	rterly Targets		2024/25	2025/26
							Target 2023/24	Q1	Q2	Q3	Q4		
Leadership and governance in the health sector	governance in the nealth sector enhanced to mprove quality of care	Severity assessment code (SAC) 1 incident reported within 24 hours	Not in plan	59%	54%	65%	65%	70%	70%	70%	70%	70%	75%
enhanced to improve quality of		Numerator:	Not in plan	30 800	399 531	327 71	327 71	63	63	63	63	63	63
care		Denominator:	Not in plan	38 500	498 908	38 555	38 555	90	90	90	90	90	90
		Patient Safety Incident (PSI) case closure rate	Not in plan	Not in plan	59%	54%	86%	86%	86%	86%	86%	86%	86%
		Numerator:	Not in plan	Not in plan	New Indicator	New Indicator	77	77	77	77	77	77	77
		Denominator:	Not in plan	Not in plan	New Indicator	New Indicator	90	90	90	90	90	90	90

# Explanation of Planned Performance over the Medium Term Period:

Primary health care facilities (fixed clinics and community health centres) render first contact with patients and also ensure continuity of care from community based health services, ward-based PHC outreach teams and mobile clinics.

There is a need for services to be managed in a sustainable and efficient manner for communities to have access to quality health services.

The following are planned interventions to deliver all the outputs:

Implementation and monitoring of the ideal health facility framework to improve quality and access to the primary health care facilities.

Monitoring the complaints resolution rate within 25 working days which will make it possible for the Department to promptly address identified gaps in order to increase positive client experience of care.

# 10.1. Outcomes, outputs, outputs indicators and targets: HIV/Aids

Outcome (as per SP 2020/21- 2024/25)	Outputs	Output Indicator	Audito	ed/Actual peri	formance	Estimate d Performa nce				MTEF Targets			
			2019//20	2020/21	2021/22	2022/23	Annual		2023/24 Qua	rterly Targets		2024/25	2025/26
							Target 2023/24	Q1	Q2	Q3	Q4		
Morbidity and Premature mortality due to	ART Initiation to 90% of those who tested positive	HIV positive 15-24 years (excl ANC) rate	New indicator	<2.6%	1.8%	1.4%	1,5%	1,5%	1,5%	1,5%	1,5%	1,5%	1,5%
Communicable diseases (HIV, TB		Numerator:	New indicator	New indicator	New indicator	33.6	34.5	34.5	34.5	34.5	34.5	34.5	34.5
reduced		Denominator:	New indicator	New indicator	New indicator	2 402	2300	2300	2300	2300	2300	2300	2300
	HIV test positive around 18 months rate	New Indicator	New Indicator	New Indicator	New Indicator	<2%	<2%	<2%	<2%	<2%	<2%	<2%	
		Numerator:	Not in Plan	Not in Plan	Not in Plan	Not in Plan	42	42	42	42	42	42	42
		Denominator:	Not in Plan	Not in Plan	Not in Plan	Not in Plan	2 100	2 100	2 100	2 100	2 100	2 100	2 100
	ART adult remain in care months)	ART adult remain in care rate (12 months)	New indicator	55,3%	72%	90%	90%	90%	90%	90%	90%	90%	90%
	Numerator:	New indicator	New indicator	New indicator	478 495	530 049	478 990	495 959	513 077	530 049	581 348	621 524	
		Denominator:	New indicator	New indicator	New indicator	531 661	588 943	532 211	551 066	570 086	588 943	645 942	690 582

		ANNUA	LPERFUI		PLAN ZUZ:	5/24						
	ART child remain in care rate (12 months)	New indicator	59.2%	76.3%	76%	90%	76%	76%	76%	76%	76%	76%
	Numerator:	New indicator	New indicator	New indicator	40 678	12 971	11 828	12 209	12 590	12 971	13 516	14 146
	Denominator:	New indicator	New indicator	New indicator	45 198	14 412	13 142	13 566	13 989	14 412	15 018	15 718
Viral load suppressed to 90% of Clients on ART	Adult viral load suppressed rate (12 months)	90%	90%	88,2%	86,3	90%	90%	90%	90%	90%	90%	90%
	Numerator:	New indicator	55 661	16 458	478 495	530 049	478 990	495 959	513 077	530 049	581 348	621 524
	Denominator:	New indicator	63 978	19 447	531 661	603 355	545 167	564 563	583 959	603 355	645 942	690 582
	ART child viral load suppressed rate (12 months)	90%	90%	62,2%	64,7%	90%	90%	90%	90%	90%	90%	90%
	Numerator:	New indicator	349 474	306	40 678	12 971	11 828	12 209	12 590	12 971	13 516	14 146
	Denominator:	New indicator	397 306	495	45 198	14 412	13 142	13 566	13 989	14 412	15 018	15 718
Reduce loss to follow up cases	All DS-TB client lost to follow up rate	6.6%	<5%	11.4%	<5%	<5%	<5%	<5%	<5%	<5%	<5%	<5%
	Numerator:	237	247	650	672	692	173	173	173	173	688	680
	Denominator:	4 587	3 720	10 589	14 000	14 000	3 500	3 500	3 500	3 500	14 000	14 000
Improve TB treatment success	All DS-TB Client Treatment Success Rate	84.9%	81.1%	79.3%	80.1%	80%	80%	80%	80%	80%	90%	90%
	Numerator:	3993	3158	10 528	8 010	8 000	2 000	2 000	2 000	2 000	8 500	8 500
	Denominator:	4587	3720	12 929	10 000	10 000	2 500	2 500	2 500	2 500	10 000	1 000
	TB Rifampicin resistant/Multidrug - Resistant treatment success rate	55.2%	70%	70.4%	70%	70%	70%	70%	70%	70%	70%	70%
	Numerator:	New indicator	New indicator	New indicator	New indicator	350	88	87	88	87	350	350
	Denominator:	New indicator	New indicator	New indicator	New indicator	500	125	125	125	125	500	500

					<i>י</i> / <del>2 -</del>						
TB Rifampicin resistant/Multidrug - Resistant lost to follow-up rate	New indicator	New indicator	New indicator	New indicator	10%	10%	10%	10%	10%	10%	10%
Numerator:	New indicator	New indicator	New indicator	New indicator	50	14	12	12	12	50	50
Denominator:	New indicator	New indicator	New indicator	New indicator	500	140	120	120	120	500	500
TB Pre-XDR treatment success rate	55.2%	70.4%	70%	70%	70%	70%	70%	70%	70%	70%	70%
Numerator:	New indicator	New indicator	New indicator	New indicator	3	1	1	1	1	3	3
Denominator:	New indicator	New indicator	New indicator	New indicator	4	1	1	1	1	4	4
TB Pre-XDR loss to follow up rate	New indicator	New indicator	New indicator	New indicator	10%	10%	10%	10%	10%	10%	10%
Numerator:	New indicator	New indicator	New indicator	New indicator	1	0	0	0	0	1	1
Denominator:	New indicator	New indicator	New indicator	New indicator	4	1	1	1	1	4	4

### Explanation of Planned Performance over the Medium Term Period:

HIV,AIDS,STIs and TB remain to be part of the burden of diseases affecting individuals, families and communities in general. Though significant amount of progress has been made in mitigating the impact, much needs to be done to reach the 90-90-90 HIV and TB policy targets. Ehlanzeni is one of the 1<sup>st</sup> ten districts in the country to achieve the 90-90-90, whiles Nkangala and Gert Sibande, through the Top-Ten High Volume facilities' project is planned to achieve the 2<sup>nd</sup> and 3<sup>rd</sup> 90 HIV targets.

Below, is a set of planned priority interventions to improve indicator performance:

- Expand interventions targeting key populations, males and Young Women and Adolescent Girls.
- Improve ART initiation through Index testing and HIV Self-Screening.
- Increase the transitioning of ART clients from TEE to TLD, to 85%.
- Improve the number of clients registered in through Differentiated Model of Care (DMoC).
- Optimize TB screening among key populations: household contacts, inmates and mine workers.
- Improved case detection of advanced HIV associated TB through the appropriate use of U-LAM in diagnostic algorithms.
- Increase the number of clinical audits and in-depth TB programme reviews.

# 10.2. Outcomes, outputs, outputs indicators and targets: Mother, Child, Women's Health and Nutrition (MCWH&N)

Outcome (as per SP 2020/21- 2024/25)	Outputs	Output Indicator	Audi	ted/Actual perfo	rmance	Estimated Performanc e				MTEF Targ	ets		
,			2019//20	2020/21	2021/22	2022/23	Annual		2023/24 0	Quarterly Targe	ts	2024/25	2025/26
							Target 2023/24	Q1	Q2	Q3	Q4		
Maternal, Neonatal, Infant		Couple year protection rate	48.6 %	39.8%	39.1%	65.0%	40%	40%	40%	40%	40%	43%	52%
and Child Mortality reduced	21-       Couple year         Increase couple year       Numerator         protection       Denominat         Reduce teenage       Delivery 1         pregnancy       Numerator         Early initiation of       Antenatal         antenatal care       Services to clients         Reduce number of       Maternal facility         Reduce number of       Maternal facility         Reduce number of       Maternal facility         Numerator       Numerator         Numerator       Numerator         Numerator       Numerator         Mumerator       Numerator         Numerator       Numerator	Numerator:	768 178	672 674	620 371	788 904	139 220	34 805	34 805	34 805	34 805	149 931	149 931
		Denominator:	1 241 864	1 257 152	1 276 484	1 213 699	348 050	87 013	87 013	87 013	87 011	348 050	348 050
	pregnancy	Delivery 10 -19 years in facility rate	14,7%	15.5%	<13%	<11%	<13%	<13%	<13%	<13%	<13%	<11%	<11%
	pregnancy	Numerator:	10 015	1819	11 786	11 466	9 779	2 444	2 445	2 444	2 445	%     <11%	10695
		Denominator:	77 395	80 024	84 483	73 975	88 900	22 225	22 225	22 225	22 225	76396	76396
	antenatal care	Antenatal 1st visit before 20 weeks rate	77.3%	74.9%	74.3%	79%	76%	76%	76%	76%	76%	77%	78%
	services to clients	Numerator:	65 589	66 866	72 724	67 249	71 947	17 986	17 987	17 986	17 987	69393	69393
		Denominator:	88 895	88486	94 029	88 486	94 667	23 666	23 667	23 666	23 667	91267	91267
	maternal death in	Maternal Mortality in facility Ratio	67.1%/ 100 000	108.3/ 100 000	130/ 100 000	130/100 00	100/100 000	100/ 100 000	100/ 100 000	100/ 100 000	100/ 100 000	90/100 000	80/100 000
	Tacility	Numerator:	42	39	24	36	53	13	13	14	13	43	41
	Reduce low birth	Denominator:	44 724	47 427	51 702	48 100	53 000	13 125	13 125	13 125	13 125	48 543	48 543
		Live birth under 2500g in facility rate	Not in plan	11.5%	12%	<12,2%	<11.5%	<11.5%	<11.5%	<11.5%	<11.5%	<11,5%	<11,5%
		Numerator:	Not in plan	Not in plan	9 732	870	<9 600	<2400	<2400	<2400	<2400	<89 882	<88 112

			/	IUAL PERFC	INNANCE	LAN 2023/	67						
		Denominator:	Not in plan	Not in plan	83 835	72 102	86 800	21 700	21 700	21 700	21 700	88 500	91 000
	Increase number of postnatal visits	Mother postnatal visit within 6 days rate	69.89%	74,2%	73.%	75,3%	75%	75%	75%	75%	75%	75%	76%
Maternal, Neonatal, Infant		Numerator:	49 068	54 183	59 044	48850	65 786	16 446	16 446	16 447	16 447	70 138	71 762
and Child Mortality reduced		Denominator:	77 395	80 024	84 483	73975	88 900	22 225	22 225	22 225	22 225	89 920	91 300
Teudoeu	Decrease number of neonatal death <28	Neonatal death in facility rate	11.5/1000	11.2/1000	12.7/ 1000	9.5/1000	10/ 1000	10/ 1000	10/ 1000	10/ 1000	10/ 1000	9.5/100 0	9.1/ 1000
	days	Numerator:	891	928	937	684	841	210	210.5	210	210.5	799	767
		Denominator:	77 369	80 483	83 835	72102	84 100	21 025	21 025	21 025	21 025	84 120	84 334
		Infant PCR test positive around 6 months rate	0.91%	0.61%	<1%	New Indicator	0,60%	0,60%	0,60%	0,60%	0,60%	0,60%	0,60%
		Numerator:	Not in Plan	Not in Plan	Not in Plan	New Indicator	30	30	30	30	30	30	30
		Denominator:	Not in Plan	Not in Plan	Not in Plan	New Indicator	4959	4959	4959	4959	4959	4959	4959
	Increase number of children fully immunized	Immunisation under 1 year coverage.	96.6%	91.5%	97.3%	90%	90%	90%	90%	90%	90%	90%	90%
		Numerator:	77 515	84697	85 115	74101	75 148	18 787	18 787	18 787	18 787	76 396	77 103
		Denominator:	86 420	87 194	87 915	82298	83 498	20 874	20 874	20 874	20 874	84 884	85 677
	Prevent measles outbreak	Measles 2nd dose 1 year coverage	94.0%	84.2%	91.6%	90%	90%	90%	90%	90%	90%	90%	90%
		Numerator:	78 292	75 626	83 063	76713	75 148	18 787	18 787	18 787	18 787	76 396	77 103
		Denominator:	86 420	87 194	87 915	85237	83 498	20 874	20 874	20 874	20 874	84 884	85 677
	Reduce all death under 5yrs in facility	Death under 5 years against live birth rate	New indicator	1.4/1000	1.7/1000 live birth	18.1/1000 live birth	<2 Per 1000	<2/1000 live birth	<2/1000 live birth	<2/1000 live birth	<2/1000 live birth	<1.4/10 00 live	<1.3/100 0 live
							live birth					birth	birth
		Numerator:	New indicator	New indicator	New indicator	670	661	165	165	165	166	654	650

	-	· · · · · · · · · · · · · · · · · · ·				LAN LULU	/ 6 4						
		Denominator:	New	New	New	44 600	84 100	21 025	21 025	21 025	21 025	84 120	84 334
			indicator	indicator	indicator								
		Child under 5 years diarrhoea	2.1%	2.5%	1.9%	<2%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%	<2%	<2%
		case fatality rate											
		Numerator:	24	39	30	62	42	11	11	11	9	34	33
		Denominator:	1304	1899	1789	3122	1781	445	445	445	446	1779	1773
Maternal,		Child under 5 years	2.3%	<2.5%	6.2%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%
Neonatal, Infant		pneumonia case fatality rate											
and Child Mortality		Numerator:	48	76	45	92	41	10	10	10	11	38	36
reduced		Denominator:	1589	1934	1890	3719	1801	450	450	450	451	1799	1792
		Child under 5 years severe	10.6%	3.2%	<9%	<9%	<9%	<9%	<9%	<9%	<9%	<9%	<9%
		acute malnutrition case fatality											
		rate											
		Numerator:	44	56	38	90	89	22	22	22	23	89	88
		Denominator:	407	488	399	1001	1015	254	253	253	254	1031	1046
	Improve vitamin A	Vitamin A dose 12-59 months	65.7%	53,2%	51/1%	75,5%	68.2%	68.2%	68.2%	68.2%	68.2%	75%	80%
	dose 12-59 months	coverage											
	coverage.	Numerator:	417 808	468 593	466 125	236593	240682	60170	+60170	+60170	+60170	245198	250519
									(120340	(180 510)	(240 682)		
		Denominator:	357 650*2	355 275*2	354 042*2	347931	352906	352906	352906	352906	352906	357953	363072

# 10.3. Annual Targets: Disease Prevention And Control (DPC)

Outcome (as per SP 2020/21- 2024/25)	Outputs	Output Indicator	Audited/Actual performance			Estimated Performanc e				MTEF Target		0004/05	0005/00
			2019//20	019//20 2020/21 2021/22		2022/23	Annual Target			terly Targets		2024/25	2025/26
							2023/24	Q1	Q2	Q3	Q4		
Morbidity and Reduce malaria Premature death cases mortality due to	Malaria case fatality rate	0.3%	0.98% (14/1435)	0.8%	0.5%	0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	<0.5%	
Communicable diseases (HIV, TB		Numerator:	96	14	??	11	10	10	10	10	10	10	10
and Malaria) reduced	Denominator:	Not in plan	1435	??	Not in plan	75 000	18 750	18 750	18 750	18 750	68 000	65 000	

# Explanation of Planned Performance over the Medium Term Period:

South Africa is seeing an increase the prevalence of Non Communicable Diseases while still grabbling with Communicable Diseases. The United Nations has prioritized the reduction on incidence of Non Communicable diseases and Communicable diseases as one of the goals in the set of Sustainable Developmental goals.

## Explanation of Planned Performance over the Medium Term Period:

Maternal Child Women and Youth & Integrated Nutrition Program is one of the priorities for the improvement of lives of mothers and children thus reducing both maternal and child mortality rates There is a need not to only reduce mortality rates but also reduce modifiable factors that are seen to be increasing every year as indicated in the Saving mothers report 2014-16.

The following are the planned interventions to improve the outputs of this program;

- Improving the couple year protection rate (CYPR),
- Reduction of teenage pregnancies through intersect oral collaboration with other departments like Department of Social Development and Department of Education on provision of Sexual Reproductive Health services through the integrated school health program (ISHP)
- Monitoring the implementation of Household IMCI component to prevent childhood illnesses i.e. diarrhea, pneumonia and severe acute malnutrition case fatalities thus improving the quality of life among children.
- Increase the number of school health teams to improve the provision of SRH services within schools through integrated school health program

### 10.4. Budget Allocations

#### TABLE DHS1: EXPENDITURE ESTIMATES DISTRICT HEALTH SERVICES

Table 10.10: Summary of payments and estimates: District Health Services

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Mediu	um-term estima	tes
R thousand	2020/21	2021/22	2022/23	appropriation	2023/24	esumate	2024/25	2025/26	2026/27
1. District Management	1 554 856	1 031 734	837 813	657 584	657 584	643 098	683 081	720 482	753 624
2. Community Health Clinics	1 636 822	1 743 842	1 776 742	1 807 133	1 807 133	1 920 653	2 052 796	2 154 946	2 239 800
3. Community Health Centres	1 017 080	1 099 341	1 122 804	1 160 612	1 160 612	1 234 889	1 247 756	1 328 749	1 389 871
4. Community-based Services	16 315	20 534	16 933	18 591	18 591	43 663	8 712	8 900	9 310
5. Other Community Services	-	-	-	-	-	-	-	-	-
6. HIV/Aids	2 402 660	2 644 375	2 663 824	2 469 999	2 469 999	2 618 663	2 580 926	2 696 552	2 820 596
7. Nutrition	10 754	7 741	9 226	10 222	10 222	10 293	10 735	11 144	11 657
8. Coroner Services	-	-	-	-	-	-	-	-	-
9. District Hospitals	3 570 193	3 798 976	4 069 644	3 958 246	3 958 246	4 147 339	4 418 010	4 614 360	4 826 620
Total payments and estimates: Programme 2	10 208 680	10 346 543	10 496 986	10 082 387	10 082 387	10 618 598	11 002 016	11 535 133	12 051 478

#### Table B.3(ii): Payments and estimates by economic classification: District Health Services

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medi	um-term estimat	es
R thousand	2020/21	2021/22	2022/23	appropriation	2023/24	countrate	2024/25	2025/26	2026/27
Current payments	9 874 849	10 232 863	10 215 749	9 962 026	9 962 026	10 472 853	10 900 807	11 429 256	11 940 73
Compensation of employees	6 074 125	6 583 297	6 778 048	6 671 601	6 671 601	7 199 552	7 493 043	7 869 283	8 216 998
Salaries and wages	5 294 579	5 761 387	5 910 280	5 706 838	5 706 838	6 208 845	6 331 409	6 641 074	6 932 291
Social contributions	779 546	821 910	867 768	964 763	964 763	990 707	1 161 634	1 228 209	1 284 707
Goods and services	3 800 716	3 649 559	3 437 666	3 290 425	3 290 425	3 273 287	3 407 764	3 559 973	3 723 734
Administrative fees	242 765	232 478	178 603	93 112	93 112	146 421	139 010	143 948	150 57
Advertising	37 706	39 191	35 393	18 182	18 182	18 182	3 055	3 167	3 31
Minor Assets	7 706	2 672	3 093	3 439	3 439	3 376	6 553	6 071	6 35
Catering: Departmental activities	5 114	2 745	5 521	13 177	13 177	13 396	3 465	3 620	3 78
Communication (G&S)	32 107	30 859	28 822	31 551	31 551	31 551	30 516	32 613	34 113
Computer services	9 466	34 188	22 446	34 751	34 751	31 800	30 351	31 704	33 162
Consultants: Business and advisory services	3	-	7	-	-	5	-	-	_
Laboratory services	462 443	636 455	654 027	580 169	580 169	580 179	647 174	677 988	709 177
Contractors	14 835	140 940	266 563	168 175	168 175	152 862	143 529	150 767	157 702
Agency and support / outsourced services	24 752	36 583	29 497	34 904	34 904	34 904	36 644	38 285	40 04
Fleet services (incl. government motor transport)	38 824	50 938	78 487	49 353	49 353	49 726	55 077	57 487	60 13
Inventory: Food and food supplies	47 479	47 207	56 565	55 538	55 538	54 077	57 637	60 217	62 98
Inventory: Medical supplies	268 959	272 711	283 249	232 665	232 665	233 972	251 515	262 730	274 81
Inventory: Medicine	1 735 980	1 623 968	1 226 154	1 615 247	1 615 247	1 551 242	1 690 345	1 766 261	1 847 509
Consumable supplies	641 465	286 351	191 944	93 490	93 490	100 576	81 481	85 114	89 02
Cons: Stationery, printing and office supplies	26 415	26 505	123 591	35 525	35 525	56 493	22 239	23 183	24 25
Operating leases	9 253	9 791	10 213	11 536	11 536	12 029	11 855	12 386	12 950
Property payments	147 797	122 930	146 331	143 570	143 570	142 478	162 509	169 777	177 58
Transport provided: Departmental activity	314	335	334	454	454	454	383	400	418
Travel and subsistence	44 922	48 950	83 017	62 416	62 416	45 614	29 648	30 932	32 354
Training and development	860	673	1 301	02 410	02 410	781	1 682		02 00-
Operating payments	1 488	533	4 312	561	561	559	610	638	667
Venues and facilities	63	2 486	7 881	9 250	9 250	9 250	2 186	2 279	2 38
Rental and hiring		2 400	315	3 360	3 360	3 360	2 100	406	425
Interest and rent on land	8	70	315	3 300	- 3 300	14		400	420
Interest (Incl. interest on finance leases)	8	7	35			14		-	-
		*****			****			****	
Transfers and subsidies	30 538	33 822	141 701	37 779	37 779	46 648	44 571	46 568	48 709
Departmental agencies and accounts	77	94	149	71	71	71	153	159	166
Departmental agencies (non-business entities)	77	94	149	71	71	71	153	159	166
Non-profit institutions	2 342	2 459	2 580	5 864	5 864	5 864	9 431	9 854	10 307
Households	28 119	31 269	138 972	31 844	31 844	40 713	34 987	36 555	38 236
Social benefits	28 119	31 226	32 114	13 990	13 990	23 953	15 193	15 874	16 604
Other transfers to households	-	43	106 858	17 854	17 854	16 760	19 794	20 681	21 632
Payments for capital assets	303 293	66 598	139 161	82 582	82 582	99 097	56 638	59 309	62 037
Machinery and equipment	303 293	66 598	139 161	82 582	82 582	99 097	56 638	59 309	62 037
Transport equipment	26 265	26 524	43 505	30 400	30 400	66 699	8 648	9 035	9 45
Other machinery and equipment	277 028	40 074	95 656	52 182	52 182	32 398	47 990	50 274	52 586
Payments for financial assets	_	13 260	375	-	-	-	-	-	-
Total economic classification: Programme 2	10 208 680	10 346 543	10 496 986	10 082 387	10 082 387	10 618 598	11 002 016	11 535 133	12 051 47
Narrativo: Explanation of the co				1				11 000 100	12 031 4/0

Narrative: Explanation of the contribution of resources towards achievement of outputs.

The significant allocation supports the policy of providing access to quality health care compare to the other service delivery programmes. However, the decrease in 2023/24 financial year is attributed to the reduction of the District Health Services grant and the district management subprogramme. However, the programme was allocated R 18 million for the operationalization of CHC's facilities, R 5 million for the procurement of equipment for the school heath teams, R 15.611 million for ideal clinic and R 20 million for the procurement of mobile clinics. To ensure availability of medicine above 95 percent in health facilities the department has budgeted an amount of R 19 million to appoint 65 pharmacy assistance in community health clinics.

## •Key Risks

Outcome	Risk	Unintended Consequences	Assumptions	Mitigating factors
Morbidity and Premature mortality due to Communicable diseases (HIV, TB	Shortage of medication including immunizations and medical supplies	Disease outbreak	Access to all priority health care programme	Monitor availability of medication and medical supplies and address identified gaps.
and Malaria) reduced	Shortage of staff	Poor quality of health care service	All critical posts are funded and prioritized	Prioritize filling of vacant funded and critical posts
	Organogram not responding to service delivery needs	Poor health outcomes	Availability of funds to fill critical posts	Review and align organogram to be responsive to service delivery needs
	Inadequate medical equipment and instruments resulting in poor quality of care	Poor quality of health care service	There will be effective management of state asserts	Prioritize procurement of essential medical equipment and instrument
	Inadequate cleaning material resulting in an increased infection rate	Poor quality of health care service	Availability of infection control coordinators in health facilities	Prioritize procurement of non - negotiables including cleaning material
Morbidity and Premature mortality due to Communicable	Inadequate space for triaging patients at the main gate	Poor quality of health care service	Patients will be available for screen services	Procure convertible gazebos for screening and as temporary chest clinics
diseases (COVID- 19)reduced	Lack of Isolation rooms	Poor quality of health care service		Identify space in the facilities to be used as isolation rooms taking into consideration of MOU, males, females and children
	Testing/ swab collection room	Poor quality of health care service	Test kids available at health facilities	Identify space in the facilities to be used as testing (swab collection) rooms
	Shortage of oxygen cylinders to meet COVID 19 requirements (facilities to have a minimum of 5 oxygen cylinders with gauges and stands,	Increased COVID19 death	Adequate funding available to fight covid19	Monitor availability and functionality of oxygen.

	currently most have one or two in emergency room)			
Morbidity and Premature mortality due to Non- Communicable diseases reduced by 10%	<ul> <li>Uninformed communities regarding available services</li> <li>Poor health seeking behavior</li> <li>Increased complaints</li> <li>Negative patient experience of care</li> <li>Increased mortality due to corona virus outbreak</li> </ul>	Community unrest	Functional Governance structures in all health facilities	<ul> <li>Establish and train clinic committees and hospital board as for all health facilities.</li> <li>Community awareness campaigns</li> <li>Monitor functionality of governance structures.</li> <li>Monitor patient experience of care.</li> <li>Intensify screen of health worker, patients in health facilities and conduct case finding in communities</li> </ul>
	<ul> <li>Inadequately trained clinicians</li> <li>Increase in preventable deaths</li> <li>Poor recording keeping leading to increased litigations</li> <li>Poor health seeking behavior among communities</li> </ul>	Wrong diagnosis and treatment of patient	Availability of bursaries to train clinicians	Prioritize training of clinicians Prioritize the appointment of skilled clinicians Conduct clinical audits Monitor ESMOE fire drills in facilities

	ANNUAL P	ERFORMANCE PLA	AN 2023/24	
	<ul> <li>Shortages of both human, equipment and material resources</li> <li>Shortage of neonatal beds</li> </ul>	Loss of patient files	All Health facilities implement provincial record management system	<ul> <li>Conduct community engagements</li> </ul>
				<ul> <li>Monitor the availability of essential equipment's and medicines including contraceptives</li> </ul>
				<ul> <li>Prioritize neonatal units in district hospital (infrastructure especial high volume delivery)</li> </ul>
	<ul> <li>High teenage pregnancy</li> </ul>			<ul> <li>Strengthen provision of neonatal high care units and ICU in regional and tertiary hospitals</li> </ul>
				<ul> <li>Strengthen SRH services within school through appointment of ISHP teams</li> </ul>
				<ul> <li>Monitor the availability of youth friendly contraceptives methods</li> </ul>
Maternal, Neonatal, Infant and Child Mortality reduced	Failure to report adverse events by health facilities and implementing partners.	Increased litigations by members of community	Early management of pregnancy and postnatal care prioritized	Monitor implementation of patient safety incident Policy and SOP in relation to reporting.
	Inadequate human resources (Quality Assurance Coordinators) at facility level	Increased Complaints on poor service	All facility manages trained on quality assurance	Prioritize appointment of QA Coordinators in the 2020/21- 2023/24 MTSF
	Patients' failure to adhere to Medical Male Circumcision post- operative care instructions	Infection and wound dehiscence.	All patients utilizing the service were pre-counselled	Conduct community engagement and education.
	Non- compliance to HIV Testing Quality Controls.	Unreliable HIV test results	Continuous campaign of HIV testing	Monitor Rapid Testing Continuous Quality Improvement (RTCQI)
				Organize and expose HIV testers to proficiency testing.

## **PROGRAMME 3: ERMEGENCY MEDICAL SERVICES**

# **PROGRAMME PURPOSE**

The purpose of Emergency Medical Services is to provide pre-hospital emergency medical care, inter-hospital transfers, Medical Rescue and Planned Patient Transport to all inhabitants and visitors of Mpumalanga Province within the national norms of 30 minutes in urban and-60 minutes in rural areas.

Emergency Medical Services provide:

- Emergency response (including the stabilization and transportation of all patients involved in trauma, medical/maternal and other emergencies through the utilization of specialized vehicles, equipment and skilled Emergency Care practitioners.
- Pre-hospital emergency medical care within the national norms of responding to life threatening incidents (Priority 1 calls) within 30 minutes in urban and 60 minutes in rural areas.
- Medical inter-facility transfers to accommodate downward and upward referrals in the healthcare system,
- Medical Rescue in local municipalities that lacks the resources (equipment and human capital) and
- Non Emergency and Planned Patient Transport
- Mass casualty incident management. Conduct surveillance and facilitate action in response to Early Warning Systems for the Department and activate effective response protocols in line with the provisions of the Disaster Management Act, Act No. 57 of 2002.to all inhabitants of Mpumalanga Province and visitors
- Receive calls, log and dispatch to the most appropriate vehicle with adequate skilled EMS personnel.

## **SOPA PRIORITIES 2021/22**

- Procurement of 10 Ambulances
- Procurement of life saving equipment
- Recruitment and appointment of 10 Advanced Life Support qualified staff
- Recruitment and appointment of 20 Basic Life Support qualified staff for operations and Emergency Call Centre

11. Outcomes, outputs, outputs indicators and targets: Emergency Medical Services (EMS)

Outcome (as per SP 2020/21-	Outputs	Output Indicator	Auc	Audited/Actual performance						MTEF Targets	;		
2024/25)			2019//20	2020/21	2021/22	2022/23	Annual	Annual 2023/24 Quarterly Targets					2025/26
							2023/24	Q1	Q2	Q3	Q4		
Co-coordinating health services across the care continuum, re- orienting the health	response time	EMS P1 urban response under 30 minutes rate	43.5%	65%	65%	65%	65%	65%	65%	65%	65%	65%	65%
	Numerator	1113	517	517	1717	1879	463	463	463	463	2003	2003	
system towards		Denominator	2558	796	796	2641	2891	722	722	722	722	3081	3167
primary health	EMS P1 Rural response time	EMS P1 rural response under 60 minutes rate	51%	65%	69%	69%	69%	69%	69%	69%	69%	69%	69%
	improved	Numerator	4586	448	7444	7444	7651	1913	1913	1913	1913	7720	7796
		Denominator	10544	689	10789	10789	11089	2772	2772	2772	2772	11189	11298

### Explanation of Planned Performance over the Medium Term Period

#### Pre – hospital Emergency Medical care

Response times are still far below the acceptable norm in both urban and rural areas and remain a serious challenge considering the increased demand for emergency medical services.

Additional vehicles will be procured to achieve a baseline of 120 <u>operational</u> ambulances daily province-wide to reduce response times to trauma and medical incidents

#### Maternal and neonatal Mortality prevention

The Department will allocate 6 dedicated Obstetric Ambulances [2 per district] for the transportation of maternity cases and neonates. All maternity related cases will be triaged as red code or Priority 1 calls and dispatched accordingly. The Department will in addition accelerate training courses on obstetric emergencies for staff manning Obstetric Ambulances, monitor compliance with referral protocols and appropriate use for obstetric emergency care.

#### **Patient Transport Services**

Provide transport services for non-emergency referrals between hospitals, and from PHC Clinics to Community Health Centres and Hospitals for indigent persons with no other means of transport. Fully integrate Planned Patient Transport into Emergency Medical Services

#### **Disaster Risk Management**

Mass casualty incident management. Conduct surveillance and facilitate action in response to Early Warning Systems for the Department and activate effective response protocols in line with the provisions of the Disaster Management Act, Act No. 57 of 2002.

#### **Emergency Management Centres**

The absence of a tool to capture data in real – time, it becomes problematic to accurately record response times and results in manipulation of information and incorrect reporting.

The Department will procure and install an Emergency Management System that will include the following:

- Emergency Call taking
- Real time vehicle tracking
- Voice and Data logging
- Computer Aided Dispatch
- Data terminal Consoles in vehicles
- Crew safety Panic response

#### 11.1. Budget Allocations

#### TABLE EMS5: EXPENDITURE ESTIMATE: EMERGENCY MEDICAL SERVICES

#### Table 10.12: Summary of payments and estimates: Emergency Medical Services

	Outcome			Main appropriation	Adjusted appropriation	Revised estimate	Medi	um-term estimat	es
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27
1. Emergency transport	433 350	406 653	426 066	472 106	472 106	501 682	464 148	495 905	518 718
2. Planned Patient Transport	38 050	15 171	13 293	16 285	16 285	16 285	17 035	17 798	18 617
Total payments and estimates: Programme 3	471 400	421 824	439 359	488 391	488 391	517 967	481 183	513 703	537 335

Table B.3(iii): Payments and estimates by economic classification: Emergency Medical Services

		Outcome		Main	Adjusted	Revised	Media	um-term estimat	es
R thousand	2020/21	2021/22	2022/23	appropriation	appropriation 2023/24	estimate	2024/25	2025/26	2026/27
Current payments	374 676	394 583	437 688	456 636	456 636	486 261	449 475	480 624	502 734
Compensation of employees	302 733	321 227	331 485	325 220	325 220	354 796	334 819	360 831	377 429
Salaries and wages	248 479	265 718	274 353	265 433	265 433	291 960	272 469	294 764	308 323
Social contributions	54 254	55 509	57 132	200 400 59 787	205 455	62 836	62 350	66 067	69 106
Goods and services	71 942	73 356	106 203	131 416	131 416	131 465	114 656	119 793	125 305
Administrative fees	8	3	100 203	5	5	131 405	28	29	30
Minor Assets	532	5	219	5	5	5	20	29	50
Catering: Departmental activities	8	-	215	-	-	-	-	-	-
Communication (G&S)	1 787	2 377	_ 1 882	_ 1 850	_ 1 850	_ 1 850	1 738	_ 1 816	1 900
Computer services	12 414	2 377 4 714	1 002	25 000	25 000	25 000	1730	1010	1 900
Contractors	1 926	534	- 18 082	16 285	16 285	16 285	 19 128	 19 128	20 008
Fleet services (incl. government motor transport)	36 992	41 598	78 181	77 465	77 465	77 465	81 029	84 659	88 554
Inventory: Medical supplies	1 238	1 908	2 729	2 687	2 687	2 687	5 285	5 522	5 776
Consumable supplies	560	3 884	2 7 2 9 2 4 2 7	2 007	2 007	2 007	5 205 2 412	2 522	2 636
	537		2 427 530	2 272	2 272		2 4 1 Z 638	2 520 667	
Cons: Stationery, printing and office supplies	14 257	420 17 583	530 1 481	5 016	5 016	140 5 016	3 300	4 273	698 4 470
Operating leases	14 257	17 583	371	5016 406	5016 406	406	3 300 644	4 273 718	
Property payments Travel and subsistence	1496	197	298	406 290	406 290	406 339	644 454	461	751 482
Interest and rent on land	10/		290						482
	1	-	-	_	-	-	-	-	_
Interest (Incl. interest on finance leases)	L	-	-	_	_	-	_	-	-
Transfers and subsidies	1 142	1 366	1 243	1 603	1 603	1 554	1 677	1 752	1 833
Provinces and municipalities	415	741	660	1 154	1 154	1 154	1 208	1 262	1 320
Provinces	415	741	660	1 154	1 154	1 154	1 208	1 262	1 320
Provincial agencies and funds	415	741	660	1 154	1 154	1 154	1 208	1 262	1 320
Households	727	625	583	449	449	400	469	490	513
Social benefits	727	625	583	449	449	313	469	490	513
Other transfers to households	_	_	-	_	_	87	_	_	_
Payments for capital assets	95 582	25 875	428	30 152	30 152	30 152	30 031	31 327	32 768
Machinery and equipment	95 582	25 875	428	30 152	30 152	30 152	30 031	31 327	32 768
Transport equipment	81 909	7 708	-	29 000	29 000	29 000	28 827	30 069	31 452
Other machinery and equipment	13 673	18 167	428	1 152	1 152	1 152	1 204	1 258	1 316
Payments for financial assets	-	_	-	-	-	-	_	_	-
Total economic classification: Programme 3	471 400	421 824	439 359	488 391	488 391	517 967	481 183	513 703	537 335

#### Programme 3: Expenditure estimates narrative

The department will improve the services through the recruitment, appointment of emergency care practitioners and training to increasing the number of EMS bases and the number of rostered ambulances in the province. The programme shows an increase in the 2023/24 financial year due to the baseline addition to fund the following interventions to improve ambulances response time;

- Appointments of 10 Advance life support and 10 Basic life support personnel amounting to R 4.1 million,
- Establishment of a centralized emergency communication center and a business continuity recovery ECC with a budget of R 25 million and,
- The procurement of additional ambulances amounting to R10 million.

## Key Risks

Outcome	Risk	Unintended consequences	Assumptions	Mitigating factors
Co-coordinating health services across the care continuum, re- orienting the health system towards	EMS failure to take control of PPTS (Planned Patient Transport Services)	Collapse of EMS services	All vehicles are well serviced or maintained	a. Integration of PPTS into EMS Implement Operational PPTS plan
primary health	imary health       Ineffective Emergency Communication Center (ECC)       Poor communication of EMS services         Inadequate/ inappropriate       Collapse of EMS	Availability of funds to procure the system and train personnel .	<ul> <li>Appointment of shift leaders.</li> <li>Upgrading of the communication center system</li> </ul>	
	Inadequate/ inappropriate emergency vehicles Inadequate/ inappropriately qualified personnel	•	Specification for appropriate emergency vehicle available	<ul> <li>a. Procure some additional EMS vehicles</li> <li>b. Appropriate skilled ALS practitioners</li> <li>c. Appointment of Emergency Care Technicians and ALS Practitioners</li> </ul>

# PROGRAMME 4: PROVINCIAL HOSPITAL SERVICES

# PROGRAMME PURPOSE

The purpose of this Programme is to render level 1 and 2 health services in regional hospitals and TB specialized hospital services.

# 11.2. Outcomes, outputs, outputs indicators and targets: General (Regional) Hospitals

Outcome (as per SP 2020/21- 2024/25)	Outputs	Output Indicator	Aud	ited/Actual perfo	ormance	Estimated Performanc e	MTEF Targets						
,			2019//20	2020/21	2021/22	2022/23	Annual	2023/24 Qu	arterly Targets	;		2024/25	2025/26
							Target 2023/24	Q1	Q2	Q3	Q4		
Maternal, Neonatal, Infant and Child Mortality	Reduce maternal deaths in facility	Number of Maternal deaths in facility	Not in Plan	Not in Plan	Not in Plan	New Indicator	20	3	3	3	3	15	10
reduced	Reduce all death under 5yrs in facility	[Number of] Death in facility under 5 years	Not in Plan	Not in Plan	Not in Plan	New Indicator	12	3	3	3	3	10	8
	case fa	Child under 5 years diarrhoea case fatality rate	2.1%	6%	1.4%	<2%	<2%	<2%	<2%	<2%	<2%	<2%	<2%
		Numerator:	7	8	8	6	6	2	1	2	1	5	5
	Denominator:	291	385	300	390	390	100	95	100	95	390	390	
		Child under 5 years pneumonia case fatality rate	2.3%	5.4%	2.9%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%	<2.5%
		Numerator:	9	9	14	8	7	2	2	2	2	6	6
		Denominator:	472	478	459	490	480	120	120	120	130	480	480
		Child under 5 years severe acute malnutrition case fatality rate	10.6%	<28.6%	2.7%	<6.5%	<6.5%	<6.5%	<6.5%	<6.5%	<6.5%%	<6.5%	<6.5%
		Numerator:	4	Not in plan	8	5	7	1	1	3	2	4	4
		Denominator:	104	97	71	100	104	25	25	28	26	90	90

Quality of health services in public health facilities	Patient experience of care improved	Patient Experience of Care satisfaction rate (Hospitals)	Not in plan	83.6%	82%	Not in Plan	80%	-	-	80%	-	80%	85%
improved		Numerator:	Not in plan	Not in plan	9 861	Not in Plan	600	-	-	600	-	600	600
		Denominator:	Not in plan	Not in plan	13 582	Not in Plan	750	-	-	750	-	750	750
		Severity assessment code (SAC) 1 incident reported within 24 hours	New Indicator	New Indicator	New Indicator	New Indicator	70%	70%	70%	70%	70%	70%	75%
		Numerator:	New Indicator	New Indicator	New Indicator	New Indicator	167	167	167	167	167	167	167
		Denominator:	New Indicator	New Indicator	New Indicator	New Indicator	238	238	238	238	238	238	238
		Patient Safety Incident (PSI) case closure rate	New Indicator	New Indicator	New Indicator	New Indicator	86%	86%	86%	86%	86%	86%	86%
		Numerator:	New Indicator	New Indicator	New Indicator	New Indicator	202	202	202	202	202	202	202
		Denominator:	New Indicator	New Indicator	New Indicator	New Indicator	238	238	238	238	238	238	238

# 11.3. Outcomes, outputs, outputs indicators and targets: Tuberculosis Hospitals

Outcome (as per SP 2020/21- 2024/25)	Outputs	Output Indicator		Audited/Actual performance		Estimated Performa MTEF Targets nce							
			2019//20 2020/21 2021/22		2022/23	Annual	2023/24 Quarterly Targets				2024/25	2025/26	
							Target 2023/24	Q1	Q2	Q3	Q4		
Quality of health services in public health facilities	Patient experience of care increased	Patient Experience of Care satisfaction rate (Hospitals)	Not in plan	Not in plan	56.3%	85%	85%	-	-	85%	-	85%	85%
improved		Numerator:	Not in plan	Not in plan	84	128	128	-	-	128	-	128	128
		Denominator:	Not in plan	Not in plan	150	150	150	-	-	150	-	150	150

### Explanation of Planned Performance over the Medium Term Period:

Maternal Mortality in facility Ratio is currently at 234/100 000 live births. The Department plans to reduce maternal mortality at Tertiary hospitals from 234/100 000 to 210/100 000 in 2023/2024 through procurement of equipment and appointment of skilled Healthcare professionals for the maternity units. The department's intervention in reducing the under 5 year's deaths in facility rate is to ensure adequate staffing for the pediatric units for Tertiary hospitals. Tertiary Hospitals are preparing for the Ideal Hospital assessment processes as preparation towards NHI. Patient's experience of care will be improved in Tertiary hospitals through implementation of customer care strategies including waiting time management

## 11.4. Budget Allocations

#### TABLE PHS5: EXPENDITURE ESTIMATES: PROVINCIAL HOSPITAL SERVICES

#### Table 10.14: Summary of payments and estimates: Provincial Hospital Services

		Outcome			Adjusted appropriation	Revised estimate	Medium-term estimates		
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27
1. General (Regional) Hospitals	1 292 728	1 442 604	1 495 795	1 562 088	1 562 088	1 652 605	1 573 330	1 661 501	1 737 931
2. Tuberculosis Hospitals	149 995	151 648	136 414	129 884	129 884	130 418	132 329	140 019	146 461
3. Psychiatric/ Mental Hospitals	43 594	49 037	47 449	51 594	51 594	50 135	53 968	56 386	58 980
4. Sub-acute, Step down and Chronic Medical Hospitals	-	-	-	-	-	-	-	-	-
5. Dental Training Hospitals	-	-	-	-	-	-	-	-	-
6. Other Specialised Hospitals	-	-	-	-	-	-	-	-	-
Total payments and estimates: Programme 4	1 486 317	1 643 289	1 679 658	1 743 566	1 743 566	1 833 158	1 759 627	1 857 906	1 943 372

#### Table B.3(iv): Payments and estimates by economic classification: Provincial Hospital Services

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medi	um-term estima	tes
R thousand	2020/21	2021/22	2022/23	appropriation	2023/24	countrate	2024/25	2025/26	2026/27
Current payments	1 477 492	1 635 745	1 633 144	1 716 895	1 716 895	1 805 342	1 728 604	1 825 493	1 909 467
Compensation of employees	1 111 630	1 206 682	1 234 639	1 296 762	1 296 762	1 386 354	1 323 566	1 402 802	1 467 33
Salaries and wages	971 479	1 061 330	1 081 279	1 132 753	1 132 753	1 215 042	1 151 165	1 220 141	1 276 26
Social contributions	140 151	145 352	153 360	164 009	164 009	171 312	172 401	182 661	191 06
Goods and services	365 860	429 058	398 499	420 133	420 133	418 985	405 038	422 691	442 13
Administrative fees	16 148	10 524	8 785	10 687	10 687	10 687	9 943	10 423	10 90
Advertising	14	_	_	_	_	_	_	_	-
Minor Assets	229	197	54	42	42	72	1 543	1 617	1 69
Catering: Departmental activities	3	8	53	91	91	84	94	98	10
Communication (G&S)	4 007	3 989	4 174	4 132	4 132	4 132	4 411	4 629	4 84
Computer services	-	10 097	5 824	15 001	15 001	15 001	3 837	3 995	4 17
Laboratory services	38 045	48 251	23 834	28 311	28 311	28 311	35 830	36 856	38 55
Contractors	100 892	122 366	136 892	140 419	140 419	138 985	122 565	128 036	133 920
Agency and support / outsourced services	7 848	13 086	11 450	12 650	12 650	12 414	17 095	17 861	18 68
Fleet services (incl. government motor transport)	7 678	9 785	7 048	6 375	6 375	6 375	5 551	5 800	6 06
Inventory: Food and food supplies	17 717	18 273	17 259	20 279	20 279	20 279	18 774	19 615	20 51
	86 913	99 726	90 895	88 069	88 069		81 910	85 580	
Inventory: Medical supplies						88 069			89 51
Inventory: Medicine	37 921	45 561	43 563	40 338	40 338	43 657	52 453	54 918	57 44
Consumable supplies	14 784	9 259	9 097	10 592	10 592	10 050	8 856	9 252	9 67
Cons: Stationery, printing and office supplies	2 306	2 316	1 923	1 649	1 649	1 531	2 287	2 392	2 50
Operating leases	961	998	1 111	1 290	1 290	1 214	1 427	1 491	1 56
Property payments	26 409	29 982	33 622	37 168	37 168	35 353	35 909	37 461	39 18
Transport provided: Departmental activity	95	295	105	198	198	190	223	233	24
Travel and subsistence	1 803	2 368	2 330	2 580	2 580	2 364	2 076	2 169	2 26
Training and development	1 812	1 938	-	-	-	-	-	-	-
Operating payments	275	39	185	262	262	217	254	265	27
Venues and facilities	_	_	295	-	-	-	_	_	-
Interest and rent on land	2	5	6	_	-	3	_	-	-
Interest (Incl. interest on finance leases)	2	5	6		-	3	-	-	-
Transfers and subsidies	6 500	4 919	44 494	24 926	24 926	26 071	29 197	30 505	31 90
Departmental agencies and accounts	33	33	29	48	48	48	51	54	5
Departmental agencies (non-business entities)	33	33	29	48	48	48	51	54	5
Households	6 467	4 886	44 465	24 878	24 878	26 023	29 146	30 451	31 85
Social benefits	6 467	4 886	6 645	550	550	4 171	3 699	3 864	4 04
Other transfers to households	_	_	37 820	24 328	24 328	21 852	25 447	26 587	27 81
Payments for capital assets	2 325	2 568	1 561	1 745	1 745	1 745	1 826	1 908	1 99
Machinery and equipment	2 325	2 568	1 561	1 745	1 745	1 745	1 826	1 908	1 99
Transport equipment	478	523	-	-	-	-	-	-	-
Other machinery and equipment	1 847	2 045	1 561	1 745	1 745	1 745	1 826	1 908	1 99
Payments for financial assets	-	57	459	-	-	-	-	-	-
Total economic classification: Programme 4	1 486 317	1 643 289	1 679 658	1 743 566	1 743 566	1 833 158	1 759 627	1 857 906	1 943 37

#### Programme 4: Expenditure estimates narrative

The budget for 2022/23 financial year shows an increase of R 94.238 million due to additional baseline allocation to fund COLA in compensation of employees and maternal priorities. A budget of R 20 million was allocated to fund the increase of neonatal beds and the establishment of paediatric ICU in Themba and Mapulaneng hospitals.

11.5.	Key Risks			
Outcome	Risk			Mitigating factors
Maternal, Neonatal, Infant and Child Mortality reduced	<ul> <li>Inadequately trained clinicians</li> <li>Increase in preventable deaths</li> <li>Shortages of both human, equipment and material resources</li> </ul>	Increased child, infant and maternal mortality	All facilities have skilled personnel to render Maternal, Neonatal, infant and child mortality.	<ul> <li>Prioritize training of clinicians</li> <li>Conduct clinical governance meetings</li> <li>Prioritize the appointment of skilled Health care professionals</li> <li>Procure and maintain equipment and consumables</li> </ul>
	<ul> <li>Shortage of neonatal beds</li> <li>Inadequately trained clinicians</li> <li>Increase in preventable deaths</li> </ul>	Poor health outcomes	Monthly morbidity and mortality meetings are held in hospital	<ul> <li>Strengthen provision of neonatal high care units and ICU in regional and tertiary hospitals</li> <li>Prioritize training of clinicians</li> <li>Monitor ESMOE fire drills in facilities</li> </ul>
Quality of health services in public health facilities improved	Patients safety incidences	Increased litigations in health facilities	All health facilities have quality assurance coordinators	<ul> <li>a. Fill the critical vacant positions</li> <li>b. Develop implement and monitor clinical protocols and procedures</li> <li>c. Procure the needed medical equipment and consumables</li> <li>d. Conduct clinical audits and peer reviews per discipline</li> </ul>
	Incomplete access of level 2 services	Poor health outcomes	There is gradual increase of domains to provide full package of level 2 service in regional hospitals	<ul> <li>a. Headhunt and appoint specialist</li> <li>b. Conduct quarterly referral meetings with feeder facilities</li> </ul>
	Poor patient care and long patient waiting times	Increase complaints in health facilities	Gradual increase of frontline services in health facilities	<ul> <li>a. Train staff in customer care</li> <li>b. Re-launch Batho Pele Principles</li> <li>c. Conduct quarterly referral meetings with feeder hospitals</li> <li>d. Strengthen outreach programmes to regional and district hospitals</li> </ul>

## ANNUAL PERFORMANCE PLAN 2023/24 PROGRAMME 5: CENTRAL HOSPITAL SERVICES

# **PROGRAMME PURPOSE**

The purpose of the programme is to render tertiary health care services and to provide a platform for training of health care workers and to conduct research.

# 11.6. Outcomes, outputs, outputs indicators and targets: Provincial Tertiary Hospital Services

Outcome (as per SP 2020/21- 2024/25)	Outputs	Output Indicator		ited/Actual perfo		Estimated Performa nce		MTEF Targets Annual 2023/24 Quarterly Targets 2024/25					
			2019//20	2020/21	2021/22	2022/23	Annual Target			00	01	2024/25	2025/26
Maternal, Neonatal, Infant	Reduce maternal deaths in facility	Number of Maternal deaths in facility	Not in Plan	Not in Plan	Not in Plan	New Indicator	<b>2023/24</b> 20	<b>Q1</b> 5	<b>Q2</b> 5	<b>Q3</b> 5	<b>Q4</b> 5	15	10
and Child Mortality reduced	Reduce all death under 5yrs in facility	[Number of] Death in facility under 5 years	Not in Plan	Not in Plan	Not in Plan	New Indicator	12	3	3	3	3	10	8
		Child under 5 years diarrhoea case fatality rate	2.1%	1.8%	1.5%	<3.4%	<3%	<3.4%	<3.4%	<3.4%	<3.4%	<2.6%	<2.6%
		Numerator:	4,7	4,3	6.9	7,8	7,8	7,8	7,8	7,8	7,8	5,9	5,9
		Denominator:	208	206	385	230	230	230	230	230	230	230	230
		Child under 5 years pneumonia case fatality rate	2.3%	<4%	1.5%	<.4%	<3%	<3%	<3%	<3%	<3%	<2.9%	<2.9%
		Numerator:	2	12	7	10	7	2	4	6	7	7	7
		Denominator:	179	254	439	250	245	61	122	183	245	240	240
		Child under 5 years severe acute malnutrition case fatality rate	10.6%	0.79%	9.9%	<4%	<4%	<4%	<4%	<4%	<4%	<4%	<4%
		Numerator:	2	8	14	7	6	1	3	5	6	6	6
		Denominator:	148	92	95	150	150	30	70	110	150	150	150
Quality of health services in public health facilities improved	Patient experience of care increased	Patient Experience of Care satisfaction rate (Hospitals)	Not in plan	71% (Rob Ferreira 80.1%,Witb ank hospital 62.5%	64%	85%	85%	-	-	85%	-	85%	85%
		Numerator:	Not in plan	Not in plan	12 662	626	638	-	-	626	-	646	646
		Denominator:	Not in plan	Not in plan	17 042	737	750	-	-	737	-	760	760

Severity assessment code (SAC) 1 incident reported within 24 hours	New Indicator	New Indicator	New Indicator	New Indicator	70%	70%	70%	70%	70%	70%	75%
Numerator:	New Indicator	New Indicator	New Indicator	New Indicator	167	167	167	167	167	167	167
Denominator:	New Indicator	New Indicator	New Indicator	New Indicator	238	238	238	238	238	238	238
Patient Safety Incident (PSI) case closure rate	New Indicator	New Indicator	New Indicator	New Indicator	86%	86%	86%	86%	86%	86%	86%
Numerator:	New Indicator	New Indicator	New Indicator	New Indicator	202	202	202	202	202	202	202
Denominator:	New Indicator	New Indicator	New Indicator	New Indicator	238	238	238	238	238	238	238

## Explanation of Planned Performance over the Medium Term Period

Maternal Mortality in facility Ratio is currently at 149/100 000 live births. The Department plans to reduce maternal mortality at Regional hospitals from 149/100 000 to 119/100 000 in 2023/2024 through procurement of equipment and appointment of skilled Healthcare professionals for the maternity units. The department's intervention in reducing the under 5 year's deaths in facility rate is to ensure adequate staffing for the pediatric units for regional hospitals. Both the regional and specialized TB hospitals are preparing for the Ideal Hospital assessment processes as preparation towards NHI. Patient's experience of care will be improved in both Regional and specialized TB hospitals through implementation of customer care strategies including waiting time management.

## 11.7. Budget Allocations

## TABLE THS5: EXPENDITURE ESTIMATES: TERTIARY HOSPITALS

Table 10.16: Summary of payments and estimates: Central Hospital Services

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medium-term estimates		
R thousand	2020/21	2021/22	2 2022/23 2023/24					2025/26	2026/27
1. Central Hospital Services	_	_	-	-	_	-	_	-	-
2. Provincial Tertiary Hospital Services	1 290 223	1 437 887	1 727 170	1 633 357	1 633 357	1 730 570	1 812 257	1 926 013	2 014 608
Total payments and estimates: Programme 5	1 290 223	1 437 887	1 727 170	1 633 357	1 633 357	1 730 570	1 812 257	1 926 013	2 014 608

Table B.3(v): Payments and estimates by economic classification: Central Hospital Services

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medi	um-term estima	tes
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27
Current payments	1 273 704	1 413 450	1 691 371	1 589 018	1 589 018	1 701 342	1 775 499	1 887 608	1 974 437
Compensation of employees	891 674	984 270	1 061 505	1 120 613	1 120 613	1 217 826	1 252 282	1 325 932	1 386 924
Salaries and wages	784 859	871 251	929 878	978 470	978 470	1 063 743	1 084 171	1 148 053	1 200 863
Social contributions	106 815	113 019	131 627	142 143	142 143	154 083	168 111	177 879	186 061
Goods and services	382 030	429 154	629 866	468 405	468 405	483 516	523 217	561 676	587 513
Administrative fees	17 229	12 209	7 425	14 935	14 935	14 935	12 772	13 344	13 958
Minor Assets	367	181	408	-	-	227	1 000	1 047	1 095
Catering: Departmental activities	12	35	10	-	-	8	-	-	-
Communication (G&S)	3 241	3 430	2 394	3 235	3 235	3 235	3 239	3 384	3 540
Computer services	-	-	247 817	116 887	116 887	134 365	122 864	128 368	134 273
Laboratory services	45 792	59 105	27 928	29 065	29 065	29 065	41 348	43 156	45 141
Contractors	61 287	47 339	64 841	52 536	52 536	52 536	60 473	63 182	66 088
Agency and support / outsourced services	13 991	19 596	13 623	18 885	18 885	18 648	20 065	20 964	21 928
Fleet services (incl. government motor transport)	1 950	2 108	1 939	2 445	2 445	2 445	2 281	2 383	2 493
Inventory: Food and food supplies	10 222	15 640	14 679	19 312	19 312	19 312	20 059	20 962	21 926
Inventory: Medical supplies	116 147	144 755	130 591	111 501	111 501	107 097	117 348	137 623	143 954
Inventory: Medicine	60 521	67 975	57 222	52 702	52 702	52 092	55 443	57 927	60 592
Consumable supplies	6 506	7 180	6 739	8 979	8 979	8 961	7 666	8 009	8 377
Cons: Stationery, printing and office supplies	1 771	1 535	1 443	3 762	3 762	3 762	2 943	3 080	3 222
Operating leases	587	761	1 195	1 442	1 442	1 442	1 213	1 267	1 325
Property payments	42 044	46 968	51 014	31 768	31 768	34 675	54 044	56 500	59 099
Transport provided: Departmental activity	75	62	81	274	274	274	38	40	42
Travel and subsistence	122	212	507	627	627	369	364	380	397
Operating payments	166	63	10	50	50	68	57	60	63
Interest and rent on land	-	26	-	-	_	-	-	_	_
Interest (Incl. interest on finance leases)	-	26	_	-	_	-	_	_	-
Transfers and subsidies	3 221	3 178	16 992	3 447	3 447	2 336	3 587	3 748	3 920
Departmental agencies and accounts	11	12	12	25	25	25	26	37	39
Departmental agencies (non-business entities)	11	12	12	25	25	25	26	37	39
Households	3 210	3 166	16 980	3 422	3 422	2 311	3 561	3 711	3 881
Social benefits	3 210	3 166	2 125	3 422	3 422	1 957	2 227	2 332	2 439
Other transfers to households		-	14 855		_	354	1 334	1 379	1 442
Payments for capital assets	13 298	20 992	18 807	40 892	40 892	26 892	33 171	34 657	36 251
Machinery and equipment	13 298	20 992	18 807	40 892	40 892	26 892	33 171	34 657	36 251
Transport equipment	-	-	359	-	-	-	-	-	-
Other machinery and equipment	13 298	20 992	18 448	40 892	40 892	26 892	33 171	34 657	36 251
Payments for financial assets	-	267	-	-	-	-	-	-	-
Total economic classification: Programme 5	1 290 223	1 437 887	1 727 170	1 633 357	1 633 357	1 730 570	1 812 257	1 926 013	2 014 608

#### Programme 5: Expenditure estimates narrative

Central Hospital Services provides tertiary health services and includes the National Tertiary Services Grant provided to scale up tertiary services in the two tertiary facilities. The programme is underfunded in the National Tertiary Services Grant of which the Department only receives 1 per cent of the provincial allocation. The increase in 2023/24 financial year was due the additional baseline allocation to fund the establishment of 4 paediatric ICU and 4 paediatric high care beds. The budget allocated for the above mentioned priority amounts to R10 million.

# 11.8. Key Risks

Outcome	Risk	Unintended consequences	Assumptions	Mitigating factors
Maternal, Neonatal, Infant and Child Mortality reduced	Incomplete package of T1 services	Poor health outcomes	There is gradual increase of domains to provide full package of T1 services	<ul> <li>a. Increase number of registrars</li> <li>b. Strengthen relationship with academic institutions</li> <li>c. Increase the number of specialists</li> </ul>
Quality of health services in public health facilities improved	Patients safety incidences	Increased litigations in health facilities	All health facilities have Quality Assurance Coordinators	<ul> <li>a. Fill the critical vacant positions</li> <li>b. Develop implement and monitor clinical protocols</li> <li>c. Procure the needed medical equipment and consumables</li> <li>d. Conduct clinical audits and peer reviews per discipline</li> </ul>
	Poor patient care and long patient waiting times	Increase complaints in health facilities	Gradual increase of frontline services in health facilities	<ul> <li>a. Train staff in customer care</li> <li>b. Conduct quarterly referral meetings with feeder hospitals</li> <li>c. Strengthen outreach programmes to regional and district hospitals</li> </ul>

## ANNUAL PERFORMANCE PLAN 2023/24 PROGRAMME 6: HEALTH SCIENCE AND TRAINING

# **PROGRAMME PURPOSE**

The purpose of the Health Sciences and Training programme is to ensure the provision of skills development programme in support of the attainment of the identified strategic objectives of the Department.

The high-level strategic priorities of the programme are as follows:

- Development of the skills of health care professionals by implementing the workplace skills plan
- Preparing for the accreditation of the EMS college
- Capacity development by increasing number of Intake of first year nursing students
- Implementation of the new curriculum for the nursing college.
- Implement leadership and management programmes for emerging, middle and senior management.
- Implementation of internship programme for support programmes.

# 11.9. Outcomes, outputs, outputs indicators and targets: For Health Science And Training (HST)

Outcome (as per SP	Outputs	Output Indicator	Audite	d/Actual perfo	ormance	Estimated Performance				MTEF Targe	ets		
2020/21-			2019//20	2020/21	2021/22	2022/23	Annual Target		2023/24 Qua	arterly Targets		2024/25	2025/26
2024/25)							2023/24	Q1	Q2	Q3	Q4		
Quality of health services in public health facilities	Increase capacity in health facilities	Number of Healthcare workers trained on critical clinical skills	5216	6000	17964	6000	6000	1000	2000	2000	1000	6000	6000
improved		Bursaries awarded to first year nursing students	210	0	70	70	70	0	0	0	70	70	70
		District training and development plan for frontline service delivery points implemented	Not in plan	10 724	157	200	300	0	100	150	150	400	500

## Explanation of Planned Performance over the Medium Term Period:

The implementation of the training programmes is aimed at improving the effectiveness of the department in achieving its stated objectives and the overall provision of quality healthcare. A comprehensive consulted training plan will be developed and this plan will be based on the deliverables of each programme.

The training targets will seek for the advancement of women, people with disabilities as well the well-being of all children in the province.

### 11.10. Budget Allocations

TABLE HST4: EXPENDITURE ESTIMATES: HEALTH SCINECE AND TRAINING

Table 10.18: Summary of payments and estimates: Health Sciences and Training

		Outcome			Adjusted appropriation	Revised estimate	Medium-term estimates		
R thousand	2020/21	2021/22	2022/23	2023/24			2024/25	2025/26	2026/27
1. Nurse Training Colleges	153 351	138 706	143 655	160 309	160 309	159 007	162 494	171 094	178 964
2. EMS Training Colleges	2 400	2 634	2 850	2 641	2 641	2 641	2 733	2 854	2 985
3. Bursaries	40 733	31 388	28 724	36 871	36 871	36 949	38 546	40 295	42 148
4. Primary Health Care Training	4 608	4 164	3 553	3 691	3 691	3 716	3 702	3 918	4 099
5. Training Other	239 036	231 897	340 422	366 781	366 781	368 058	371 429	362 948	379 644
Total payments and estimates: Programme 6	440 128	408 789	519 204	570 293	570 293	570 371	578 904	581 109	607 840

Table B.3(vi): Payments and estimates by economic classification: Health Sciences and Training

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medi	um-term estima	tes
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27
Current payments	374 664	355 068	459 093	504 457	504 457	504 535	512 235	510 839	534 338
Compensation of employees	322 218	303 481	379 361	407 774	407 774	407 852	417 942	412 430	431 402
Salaries and wages	298 833	284 457	359 335	366 622	366 622	366 700	380 475	373 127	390 292
Social contributions	23 385	19 024	20 026	41 152	41 152	41 152	37 467	39 303	41 110
Goods and services	52 446	51 587	79 732	96 683	96 683	96 683	94 293	98 409	102 936
Administrative fees	560	3 460	2 759	4 358	4 358	4 358	4 187	4 375	4 576
Advertising	56	-	6	7	7	7	6	6	6
Minor Assets	625	18	117	-	-	_	-	-	-
Bursaries: Employees	1	-	515	-	-	641	-	-	-
Catering: Departmental activities	7	17	2 144	1 392	1 392	1 793	1 325	1 392	1 456
Communication (G&S)	205	223	254	516	516	516	541	565	591
Computer services	-	-	-	4 624	4 624	4 624	4 836	5 053	5 285
Consultants: Business and advisory services	516	15	4	64	64	64	67	70	73
Agency and support / outsourced services	8 109	4 121	4 587	4 500	4 500	4 500	4 762	4 906	5 132
Fleet services (incl. government motor transport)	1 246	1 879	2 015	2 281	2 281	2 281	1 981	2 070	2 165
Inventory: Food and food supplies	1 685	5 563	9 035	10 504	10 504	10 504	13 091	13 677	14 306
Inventory: Medical supplies	-	-	-	532	532	532	33	34	36
Consumable supplies	3 816	2 736	2 055	2 578	2 578	2 578	2 417	2 525	2 642
Cons: Stationery, printing and office supplies	2 111	2 310	6 812	8 462	8 462	8 462	2 423	2 526	2 642
Operating leases	129	219	139	136	136	136	217	227	237
Property payments	8 133	625	716	614	614	614	660	690	722
Travel and subsistence	24 645	29 318	40 605	48 513	48 513	47 243	49 544	51 730	54 110
Training and development	45	423	6 096	6 878	6 878	5 371	7 279	7 605	7 955
Operating payments	557	633	255	468	468	1 977	491	513	537
Venues and facilities	_	27	1 579	204	204	430	430	441	461
Rental and hiring	-	-	39	52	52	52	3	4	4
Interest and rent on land	-	_	-	-	_	-	_	-	-
Transfers and subsidies	64 066	53 383	56 901	61 209	61 209	61 297	64 024	66 893	69 970
Departmental agencies and accounts	23 530	22 451	29 526	29 145	29 145	29 145	30 485	31 851	33 316
Departmental agencies (non-business entities)	23 530	22 451	29 526	29 145	29 145	29 145	30 485	31 851	33 316
Households	40 536	30 932	27 375	32 064	32 064	32 152	33 539	35 042	36 654
Social benefits	1 575	2 990	594	534	534	622	559	584	611
Other transfers to households	38 961	27 942	26 781	31 530	31 530	31 530	32 980	34 458	36 043
Payments for capital assets	1 398	338	3 210	4 627	4 627	4 539	2 645	3 377	3 532
, ,	1 398	338	3 210	4 627	4 627	4 539	2 645	3 377	
Machinery and equipment Transport equipment	1 396		3 210	4 027	4 627	4 539	40 ک	- 3 3/1	3 532
Other machinery and equipment	1 398	338	133	- 4 627	4 627	4 539	_ 2 645	3 377	3 532
, , , ,	LL 1 390	530	100	4 02/	4 027	4 009	2 040	5 511	5 552
Payments for financial assets	-	-	-	-	-	-	-	-	-
Total economic classification: Programme 6 Programme 6: Expenditure estimates	440 128	408 789	519 204	570 293	570 293	570 371	578 904	581 109	607 840

#### Programme 6: Expenditure estimates narrative

The sub-programme: Nursing Training College provides for the development of professional nurses in the nursing college. The increase in the 2023/24 financial year is due to the additional funding to cater for the cash gratuity.

A budget of R27.731 million was allocated to fund the HWSETA and an amount of R43.424 million was budgeted for the Cuban programme. The Programme will continue to implement the new curriculum and a special project was initiated to ensure that the college is fully accredited as a partial accreditation was obtain in the 2019/20 financial year. An additional budget amounting to R5 million was allocated to fund training.

The sub-programme: Training Other the significant increase in the current year is due to the baseline increase on the Statutory Human Resources Component to fund internship and community service posts as a results of a high number of students returning from Cuba and medical students graduating in the Country.

11.11. Key R				
Outcome	Risk	Unintended consequences	Assumptions	Mitigating factors
Quality of health services in public health facilities improved	Possible defaulting from contractual obligation by bursary holders	Shortage of skilled personnel continues	Use of Doctors through GP contracting	Capture all serving bursary holders on Persal to ensure proper monitoring of service obligation
	Ineffective implementation of employee performance management system	Collapse of public heath	All employees sign Performance Management and Development contracts	Develop and implement a PMDS training plan targeting identified areas of concern
	Inadequate management and leadership skills	Collapse of public heath	Senior managers receive training on leadership skills	Implement training of members of the SMS
	Improper utilization of the Statutory Human Resources and Training grant (SHRTG)	Misappropriation of state funds	Financial controls available to manage use of state resources	Monitor utilization of grant funding through quarterly reports

## ANNUAL PERFORMANCE PLAN 2023/24 PROGRAMME 7: HEALTH CARE SUPPORT SERVICES

# **PROGRAMME PURPOSE**

The Health Care Support Service programmes aim to improve the quality and access of health care provided through:

- The availability of pharmaceuticals and other ancillaries.
- Rendering of credible forensic health care which contributes meaningfully to the criminal justice system.
- The availability and maintenance of appropriate health technologies
- Improvement of quality of life by providing needed assistive devices.
- Coordination and stakeholder management involved in specialized care.
- Rendering in-house services within the health care value chain.

There are four directorates within programme 7 namely:

- **Pharmaceutical Services (**Pharmaceutical Depot, Policy Systems and Norms, Essential Medicine List (EML) and Programme Support and African Traditional Health Practices)
- Forensic Health Services (Forensic Pathology Services, Clinical Forensic Medicine and Medico-Legal Services)
- Clinical Support Services (Medical Orthotics and Prosthetics, Laboratory, Blood, Tissue and Organ (LBTO), Telemedicine
- Health Technology Services (Clinical Engineering, Imaging Services)
- Laundry Services

# 11.12. Annual Targets Health Care Support Services

Outcome (as per SP 2020/21-2024/25)	Outputs	Output Indicator	Audited	Actual perfo	ormance	Estimated Performan ce		MTEF Targets					
			2019//20	2020/21	2021/22	2022/23	Annual Target		2023/24 Quart	erly Targets		2024/25	2025/26
							2023/24	Q1	Q2	Q3	Q4		
Quality of health services in public health facilities improved	Increase number of hospitals compliant to radiation control prescripts	Number of hospitals compliant to radiation control prescripts in facilities	91% (29/30)	96.6% (28/29)	96.7% (29/30)	29/29	29/29	8	8	8	6	30/30	30/30
	Maintain EML stock levels	Percentage Availability of Essential Medicine List (EML) at the Depot	85%	83%	80%	90%	90%	90%	90%	90%	90%	90%	90%
		Numerator	Not in plan	254	244	254	254	254	254	254	254	254	254
		Denominator	Not in plan	287	287	287	287	287	287	287	287	287	287
	Increase CCMDD registration of	Number of clients registered on Central Chronic Medicine Dispensing and	350 701	54 416( cumulati	62 90 4 +	128861	6000+ 444 409	+1500	+1500	+1500	+1500	+6000	+6000
	registration of patients Chronic Medicine Dispensing and Distribution (CCMDD) programme.		ve 431 970 )	444 4 09 (507 313)	(390 412)	(450409)	(445 909)	(447 409)	(448 909)	(450409)	(510400)	(516 400)	
	Increase number of orthotic and prosthetic devices issued	Number of Orthotic and Prosthetic devices issued	5649	4262	5039	4500	4750	1187	1187	1187	1189	5000	5250
	Maintain number of functional blood transfusion committees	Number of hospitals audited for functionality of blood transfusion committees	28	28	28	28	28	28	28	28	28	28	28
	Maintain number of sites rendering Forensic Pathology Services	Number of sites rendering Forensic Pathology Services	21	21	21	21	21	21	21	21	21	21	21
	Increase number of hospitals providing laundry services	Number of hospitals providing laundry services	22/33	23/23	23/23	23/23	23/23	23	23	23	23	23/23	23/23

## Explanation of Planned Performance over the Medium Term Period:

Compliance by all facilities with Radiation Control prescripts will ensure that patients are correctly diagnosed and managed which will result in improved quality and safety of care. This will be achieved by the appointment of radiologists and radiographers, replacement of obsolete X-ray equipment and continuous maintenance (preventative and corrective).

Maintaining adequate Essential Medicine List (EML) stock levels and increased number of patients registered on Centralised Chronic Medicine Dispensing and Distribution (CCMDD) programme will improve quality of care. This will be achieved through appointment of Programme Managers at Provincial and District Level, continuous monitoring of stock levels at the depot and facilities.

Increased number of Medical Orthotic and Prosthetic (MOP) devices issued to patients will improve the quality of life of patients. This will be achieved through well-resourced MOP centres resulting in an increase in the number of devices issued to patients, appointment of additional staff, procurement of consumables and machinery.

Maintaining the number of functional blood transfusion committees will save costs and improve quality of care. This will be achieved through appointment of senior clinicians and training of all health professionals in the use of Blood and Blood products.

Maintaining the twenty one (21) sites rendering Forensic Pathology Services (FPS) in fully functional state will ensure that the reports produced are credible and contribute meaningfully to the Criminal Justice System. This will be achieved by conducting routine maintenance of FPS facilities and equipment, filling in of critical vacant funded posts, conducting academic training sessions for medical officers and facilitating wellness programme for employees.

The Department has twenty one (21) functional laundry sites in the current financial year. Having all the planned sites commissioned and functional as well as appointment of staff will ensure an improved quality and safety of health care throughout our services deliver platform.

## 11.13. Budget Allocations

#### TABLE HCS3: EXPENDITURE ESTIMATES: HEALTH CARE SUPPORT SERVICES

Table 10.20: Summary of payments and estimates: Health Care Support Services

		Outcome			Adjusted appropriation	Revised estimate	Medium-term estimates		
R thousand	2020/21	2021/22	2022/23 2023/24				2024/25	2025/26	2026/27
1. Laundries	38 683	36 098	44 923	45 947	45 947	47 716	40 327	42 413	44 363
2. Engineering	45 444	24 433	38 182	192 784	192 784	192 876	120 440	122 394	128 023
3. Forensic Services	92 880	107 909	107 726	127 114	127 114	127 080	115 607	117 002	122 385
4. Orthotic and Prosthetic Services	5 469	6 025	7 989	8 809	8 809	8 872	9 298	9 735	10 183
5. Medicine Trading Account	27 763	65 211	83 143	118 722	118 722	119 230	122 613	111 439	116 565
Total payments and estimates: Programme 7	210 239	239 676	281 963	493 376	493 376	495 774	408 285	402 983	421 519

Table B.3(vii): Payments and estimates by economic classification: Health Care Support Services

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medium-term estimates			
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27	
Current payments	181 863	218 968	254 630	294 103	294 103	296 375	317 817	312 144	326 503	
Compensation of employees	125 909	130 878	141 357	143 421	143 421	145 693	148 437	135 143	141 359	
Salaries and wages	108 880	113 630	123 284	124 424	124 424	126 201	128 941	114 478	119 743	
Social contributions	17 029	17 248	18 073	18 997	18 997	19 492	19 496	20 665	21 616	
Goods and services	55 954	88 090	113 273	150 682	150 682	150 682	169 380	177 001	185 144	
Administrative fees	1 511	354	96	7 489	7 489	7 489	7 368	7 698	8 052	
Minor Assets	-	99	42	-	-	-	18 000	18 844	19 711	
Catering: Departmental activities	1	-	-	38	38	38	38	40	42	
Communication (G&S)	1 123	1 729	1 282	1 396	1 396	1 396	1 501	1 558	1 629	
Contractors	5 115	2 195	4 421	4 474	4 474	4 474	3 676	3 839	4 016	
Agency and support / outsourced services	1 101	116	805	2 192	2 192	2 192	1 672	1 747	1 827	
Fleet services (incl. government motor transport)	6 148	7 307	8 037	8 307	8 307	8 307	8 446	8 824	9 230	
Inventory: Medical supplies	10 834	10 341	13 020	26 522	26 522	26 522	28 190	29 464	30 819	
Inventory: Medicine	2 222	41 722	54 984	68 277	68 277	68 277	71 828	75 046	78 498	
Consumable supplies	17 265	16 728	20 622	19 908	19 908	19 908	17 406	18 182	19 018	
Cons: Stationery, printing and office supplies	2 098	148	521	1 357	1 357	1 357	632	660	690	
Operating leases	2 241	3 401	3 392	3 857	3 857	3 857	3 782	3 951	4 133	
Property payments	4 408	1 229	1 780	1 989	1 989	1 989	1 647	1 720	1 799	
Transport provided: Departmental activity	147	209	231	290	290	290	303	317	332	
Travel and subsistence	1 687	2 366	3 779	4 255	4 255	4 255	4 516	4 718	4 936	
Operating payments	53	146	12	21	21	21	51	54	57	
Venues and facilities		-	249	310	310	310	324	339	355	
Interest and rent on land	-	_	-	_	-	-	-	_	-	
Transfers and subsidies	688	612	117	131	131	257	136	142	148	
Households	688	612	117	131	131	257	136	142	148	
Social benefits	688	612	117	131	131	257	136	142	148	
Payments for capital assets	27 688	20 096	27 216	199 142	199 142	199 142	90 332	90 697	94 868	
Machinery and equipment	27 688	20 096	27 216	199 142	199 142	199 142	90 332	90 697	94 868	
Transport equipment	-	-	-	15 000	15 000	15 000	-	-	-	
Other machinery and equipment	27 688	20 096	27 216	184 142	184 142	184 142	90 332	90 697	94 868	
Payments for financial assets	-	-	-	-	-	-	-	-	-	
Total economic classification: Programme 7	210 239	239 676	281 963	493 376	493 376	495 774	408 285	402 983	421 519	

## Programme 7: Expenditure estimates narrative

The Laundry Services sub-programme provides laundry services to Middelburg, Bethal, Tintswalo, Mmmamethlake, Themba, Mapulaneng, and Barberton hospital. The reduction in 2022/23 is due to the reprioritization to other subprograms. The maintenance of the Laundry Equipment will be funded in programme 8. The increase in the programme amounting to R 13.610 was due to reprioritization to adequately fund the cleaning and washing detergents in consumables supplies and the procurement of laundry equipment amounting to R 6.103 million to establish mini laundries in hospital.

The Engineering Sub-programme provides maintenance services for medical and allied equipment as well as procurement thereof. An additional amount to the baseline amounting to R 150 million has been budgeted for procurement of medical equipment for the department as procurement for medical equipment is centralized in this sub-programme. The budget was to fund the MRI scan amounting to R 40 million and R 110 million to address the maternal bag log on equipment. A budget of R 3.658 million has been allocated for maintenance of medical equipment in this programme.

The increase in the Forensic sub-programme in 2022/23 financial year was due to the carry through effect of COLA in compensation of employees and the additional baseline allocation to procure forensic vehicle. The allocation amounts to R 15 million. The programme has budgeted for debriefing, histology as well as forensic equipment.

The Orthotic & Prosthetic services has budgeted on machinery and equipment to replace orthotic machines. An amount of R 1.992 million was allocated to the sub-programme to continue to replace the old machines.

Pharmaceutical sub-programmes the budget increase in 2023/24 financial year was due to the reprioritization to fund the warm bodies on compensation of employees. This sub-programme serves as a trading account for medicine for the department.

11.14. Ke	ey Risks Risk	Mitigating factors		
Outcome	RISK	Unintended consequences	Assumptions	miligating factors
Quality of health services in public health facilities improved	Suspension of X-ray services by Radiation Control (sealing of X-ray units due to non- compliance).	No access to regional and tertiary health services	All protocols for use of medical equipment are available in hospitals	<ul> <li>a. Fast track the filling of critical vacant posts.</li> <li>b. Develop, implement, and monitor maintenance plans for X-ray equipment for all facilities.</li> <li>c. Conduct Quality Assurance audits for compliance.</li> <li>d. Replacement of obsolete X-ray equipment.</li> </ul>
	Insufficient supply of Essential Medicines due to inadequate warehouse management system.	Poor access to health services	All Operational Managers do manage stock levels in their respective facilities	<ul> <li>a. Procure warehouse stock management system.</li> <li>b. Fast track the filling of critical vacant posts.</li> </ul>
	Delayed production and issuing of MOP devices	Dysfunctional medical equipment	Availability of relevant suppliers of medical equipment	<ul> <li>a. Develop maintenance plan of MOP equipment and sign Service Level Agreement with service provider.</li> <li>b. Procurement of machinery and adequate consumables.</li> </ul>
	Irrational use of blood and blood products.	Misappropriation of state funds	There is Gate Keeping on use of blood and blood products	<ul> <li>a. Appointment of Senior Clinicians</li> <li>b. Training of health care professionals.</li> </ul>
	Non-compliance to relevant legal prescripts governing FPS	Closure of FPS facilities by Department of Labour	There is collaboration of FPS services with other relevant departments	<ul> <li>a. Facilitate routine maintenance of FPS facilities and equipment</li> <li>b. Facilitate filling in of critical vacant funded posts</li> <li>c. Conduct academic training sessions for Medical Officers</li> <li>d. Facilitate Employee Wellness programme for employees</li> </ul>

### ANNUAL PERFORMANCE PLAN 2023/24 PROGRAMME 8: HEALTH FACILITIES MANAGEMENT

# **PROGRAMME PURPOSE**

The Provision of new health facilities, the refurbishment, upgrading and maintenance of existing health facilities. Sub-Programme 8.1: Community Health Facilities Construction of new facilities and refurbishment, upgrading and maintenance of existing Community Health Centres and Primary Health Care clinics and facilities Sub-Programme 8.2: District Hospital Services Construction of new facilities and refurbishment, upgrading and maintenance of existing EMS facilities Sub-Programme

8.3: Provincial Hospital Services Construction of new facilities and refurbishment, upgrading and maintenance of existing Provincial/ Regional Hospitals and Specialized Hospitals.

#### PRIORITIES 2023/24 FY

- Bethal hospital is being completed at the end of March 2023.
- Upgrading of Mmammetlhake Hospital will be completed in September 2023 at a budget of R 20 million.
- New Middelburg district hospital will be completed in March 2024 at a budget of R 280 million to complete construction and R 30 million to complete construction of bulk services (Water and Sewerage).
- New Kanyamazane CHC will be completed in October 2024 at the budgeted cost of R125 million.

## SOD TURNING PROJECTS

- Construction of 12 Maternity units /Blocks in the following hospitals
- Kwamhlanga Hospital (118 Maternity Beds) will start in June 2023 with allocation of R 25 million.
- Construction of the following 3 New Clinics will commence in June 2023.
- Casteel clinic in Bushbuckridge at budget of R 14 million.
- Troya Clinic in Dr JS Moroka at budget of R 17 million.
- Driekopies clinic in Nkomazi municipality at budget of R 14 million.
- Witbank Hospital, upgrading of Mental ward will start in April 2023, with cost of R 8 million.

Outcome (as per SP 2020/21-2024/25)	Outputs	utputs Output Indicator	- T	/Actual perfo		Estimated Performance	MTEF Targets						
			2019//20	2020/21	2021/22	2022/23	Annual Target					2024/25	2025/26
							2023/24	Q1	Q2	Q3	Q4		
Implement the costed infrastructure plan to improve efficiency and effectiveness of health services delivery	Improve access to health care	Support Preventative Maintenance activities of Life saving and medical equipment's to prevent failure	New Indicator	New Indicator	New indicat or	40%	50%	-	-	-	50%	50%	83%
		Numerator	New Indicator	New Indicator		Not in plan	12	-	-	-	12	12	20
		Denominator	New Indicator	New Indicator		Not in plan	24	-	-	-	24	24	24
		Renovation, repairs and refurbishment projects completed	New indicator	New indicator	New indicat or	11	15	-	-	-	15	20	25
	Up	Upgrade and addition projects completed	New indicator	New indicator	New indicat or	2	2	-	-	-	2	2	2
		New and replacement projects completed	New indicator	New indicator	New indicat or	2	3	-	-	-	3	2	2
		Percentage of Health facilities with completed capital infrastructure projects	New indicator	New indicator	New indicator	Not in plan	46%	-	-	-	46%	46%	46%
		Numerator	New indicator	New indicator	New indicator	Not in plan		-	-	-	6	6	6

# 11.15. Outcomes, outputs, outputs indicators and targets: Health Facility Management

		Denominator	New	New	New	Not in plan		-	-	-	13	13	13
			indicator	indicator	indicator								

#### Explanation of Planned Performance over the Medium Term Period:

Department has prioritized the refurbishment and maintenance of 28 over the mid-term period to improve access to health care. This will contribute towards building health infrastructure for effective service delivery.

## 11.16. Budget Allocations

#### TABLE HFM4: EXPENDITURE ESTIMATES: HEALTH FACILITY MANAGEMENT

#### Table 10.22: Summary of payments and estimates: Health Facilities Management

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medi	um-term estima	tes
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27
1. Community Health Facilities	925 122	1 110 818	1 069 518	1 415 867	1 415 867	1 415 867	1 208 145	1 210 700	1 266 392
2. Emergency Medical Rescue Services	-	-	-	-	-	-	-	-	-
3. District Hospital Services	-	-	-	-	-	-	-	-	-
4. Provincial Hospital Services	428 740	456 387	462 160	493 450	493 450	493 450	428 211	447 395	467 974
5. Central Hospital Services	-	-	-	-	-	-	-	-	-
6. Other Facilities	-	-	-	-	-	-	-	-	-
Total payments and estimates: Programme 8	1 353 862	1 567 205	1 531 678	1 909 317	1 909 317	1 909 317	1 636 356	1 658 095	1 734 366

Table B.3(viii): Payments and estimates by economic classification: Health Facilities Management

		Outcome		Main appropriation	Adjusted appropriation	Revised estimate	Medium-term estimates			
R thousand	2020/21	2021/22	2022/23		2023/24		2024/25	2025/26	2026/27	
Current payments	494 226	453 927	555 654	454 919	454 919	454 880	485 302	455 311	476 253	
Compensation of employees	32 180	34 489	36 211	56 248	56 248	56 209	59 778	64 871	67 855	
Salaries and wages	28 772	30 856	32 125	42 496	42 496	42 457	41 988	46 284	48 413	
Social contributions	3 408	3 633	4 086	13 752	13 752	13 752	17 790	18 587	19 442	
Goods and services	462 046	419 438	519 443	398 671	398 671	398 671	425 524	390 440	408 398	
Administrative fees	6	21	78	619	619	619	660	690	722	
Minor Assets	2 911	1 653	1 014	2 905	2 905	2 943	3 062	1 443	1 509	
Catering: Departmental activities	5	15	51	60	60	60	62	65	68	
Communication (G&S)	277	369	420	431	431	431	450	470	492	
Laboratory services	-	-	-	-	-	28	-	-	-	
Contractors	23 138	27 088	23 638	27 292	27 292	27 254	26 171	21 108	22 079	
Agency and support / outsourced services	6 059	-	-	12 265	12 265	12 265	12 854	13 458	14 077	
Inventory: Medical supplies	3 333	531	892	-	-	15	-	-	_	
Consumable supplies	79 269	146 144	168 748	116 793	116 793	116 793	147 616	103 140	107 884	
Cons: Stationery, printing and office supplies	183	337	425	1 255	1 255	1 255	281	292	305	
Operating leases	15 851	16 218	16 868	18 000	18 000	18 000	19 751	20 636	21 585	
Property payments	327 090	223 049	302 712	204 476	204 476	204 476	210 238	224 332	234 651	
Travel and subsistence	3 029	3 506	4 537	8 275	8 275	8 189	3 879	4 278	4 474	
Training and development	226	413	18	6 000	6 000	6 000	500	529	553	
Operating payments	551	19	-	-	-	43	-	-	-	
Venues and facilities	-	-	42	300	300	300	-	(1)	(1)	
Rental and hiring	118	75	-	-	-	-	-	-	-	
Interest and rent on land		-	-	_	-	-	-	-	-	
Transfers and subsidies	18	52	140	-	-	39	-	-	-	
Households	18	52	140	-	-	39	_	-	-	
Social benefits	18	52	140	_	_	39	_	-	-	
Payments for capital assets	859 618	1 113 226	975 884	1 454 398	1 454 398	1 454 398	1 151 054	1 202 784	1 258 113	
Buildings and other fixed structures	761 328	990 897	949 877	1 401 593	1 401 593	1 401 593	1 144 785	1 196 234	1 251 262	
Buildings	761 328	990 897	949 877	1 401 593	1 401 593	1 401 593	1 144 785	1 196 234	1 251 262	
Machinery and equipment	98 290	122 329	26 007	52 805	52 805	52 805	6 269	6 550	6 851	
Transport equipment	181	-	6 712	4 805	4 805	4 805	-	-	_	
Other machinery and equipment	98 109	122 329	19 295	48 000	48 000	48 000	6 269	6 550	6 851	
Payments for financial assets	-	-	-	-	-	-	-	-	-	
Total economic classification: Programme 8	1 353 862	1 567 205	1 531 678	1 909 317	1 909 317	1 909 317	1 636 356	1 658 095	1 734 366	

#### Programme 8: Expenditure estimates narrative

The programme has prioritized the construction of Hi-Tech Hospitals. The construction of the Hi-Tech hospitals is ongoing in the 2023/22 financial year. The following project are budget under the equitable; Mapulaneng, Witbank, Middelburg, Mmametlhake and Linah Malatji Hospital. A budget of R636.519 million was budgeted for the above-mentioned projects. An amount of R 200 million was rescheduled to the current financial year for the New Middelburg hospital project. A budget amount of R80 million was added to the baseline to fund the Linah Malatji Hospital.

The key cost drivers for this programme are coal, diesel, infrastructure lease, maintenance of facilities and medical equipment, and Building and other fixed structures. The programme has an immense pressure on the building and other fixed structure, to complete capital projects and the additional budget added to the baseline was to address the pressures. A budget of R 50 million to fund coal and diesel was added to the baseline the pressure raised by the department on the two items. The department in response to the Eskom load shedding has funded solar energy. The budget amounts to R 18.107 million.

The department has planned to improve safety and security in all healthcare facilities. That entails installation of security systems (Turnstiles, fencing, security gates, and metal detectors), installation of digital security solutions (CCTV cameras and panic buttons) and the appointment of security officers and security risk managers in the districts and hospitals. A budget of R 2.197 million was allocated for the above interventions.

## 11.17. Key Risks

Outcome	Risk	Unintended consequences	Assumptions	Mitigating factors
1. Health facilities refurbished and adequately maintained to ensure effective service delivery	Inadequate access to health facilities impacting on health outcomes Unsafe health facilities to patients and employees	Community unrest due to inaccessible health services	There is infrastructure development plan	Conduct assessment of health facilities and prioritization Develop and implement maintenance plan Establish maintenance Hubs.

# 12. INFRASTRUCTURE PROJECTS

No	Project name	Programme	Description	Output	Start date	Completion date	Total estimated cost	Current year expenditure
UPGR	ADING AND ADDITIONS					uate	COSC	expenditure
01	Witbank Hospital: Renovation of Mental ward	Sub-programme 8.1	Upgrading of the existing hospital	Health facility upgraded	12/6/2021	3/29/2024	22,637,000.00	0
	Bethal Hospital: Major Upgrade of hospital, including rehabilitation of existing facilities	Sub-programme 8.1	Upgrading of the existing hospital	Health facility upgraded				
02	and stet				10/10/2016	3/31/2023	812,221,835.63	16,469,252.46
	Kwamhlanga Hospital: Renovations of maternity ward	Sub-programme 8.1	Upgrading of the existing hospital	Health facility upgraded				
03	and addition of IBT structure				4/1/2020	3/31/2023	10,000,000.00	12,558,017.81
04	Mapulaneng Hospital: Construction of building works	Sub-programme 8.1	Construction of new hospital	Health infrastructure	0/10/2017	26/2/2027	1 140 926 252 61	104 101 576 55
04	(Phase 3A) Mapulaneng Hospital:	Sub-programme 8.1	Construction of new	improved Health	9/12/2017	26/2/2027	1,149,836,252.61	104,121,576.55
05	Construction of building works (Phase 3B)		hospital	infrastructure improved	9/12/2017	30/1/2026	803,239,838.20	53,673,942.59
06	Mapulaneng Hospital: Construction of building works (Phase 3C)	Sub-programme 8.1	Construction of new hospital	Health infrastructure improved	9/12/2017	14/12/2026	596,594,875.00	77,648,530.98
07	Mapulaneng Hospital: Renovations of maternity ward and addition of IBT Structure	Sub-programme 8.1	Upgrading of the existing hospital	Health facility upgraded	2/4/2021	31/3/2023	10,000,000.00	7,657,320.16
01	Mmamethlake Hospital Phase 3: (Alterations and additions to	Sub-programme 8.1	Upgrading of the existing hospital	Health facility upgraded		0110/2020		1,001,020.10
08	existing Hospital)				11/1/2019	29/3/2024	526,500,000.10	84,046,906.33
09	Rob Ferreira Hospital: (Phase 2A) Renovations and alterations to the existing nurses	Sub-programme 8.1	Upgrading of the existing hospital	Health facility upgraded				
10	accommodation				27/11/2019	31/3/2022	7,275,000.00	6,251,643.28

No	Project name	Programme	Description	Output	Start date	Completion	Total estimated	Current year
						date	cost	expenditure
	Rob Ferreira Hospital: (Phase	Sub-programme 8.1	Upgrading of the	Health facility				
	2B)Renovations and Alterations		existing hospital	upgraded				
	to the Existing Nurses							
11	Accommodation				11/27/2019	31/3/2022	17,595,305.71	11,201,190.73
	Rob Ferreira Hospital: (Phase	Sub-programme 8.1	Upgrading of the	Health facility				
	2C)Renovations and Alterations		existing hospital	upgraded				
10	to the Existing Nurses				10/0/0010	0.4/0/0000	44 700 500 04	0 750 700 04
12	Accommodation				12/3/2018	31/3/2022	11,766,536.01	8,758,769.31
	Rob Ferreira Hospital: (Phase	Sub-programme 8.1	Upgrading of the	Health facility				
	2D)Renovations and Alterations		existing hospital	upgraded				
13	to the Existing Nurses Accommodation Bu				11/27/2019	31/3/2022	14,000,000.00	7,869,447.28
13	Rob Ferreira hospital: Upgrading	Sub-programme 8.1	Upgrading of the	Health facility	11/21/2019	31/3/2022	14,000,000.00	1,009,441.20
	of Allied building to an Oncology	Sub-programme o. i	existing hospital	upgraded				
14	Ward		existing nospital	upgraded	9/12/2019	31/12/2021	17,489,370.91	3,954,236.89
	AND REPLACEMENT				3/12/2013	01/12/2021	11,403,010.31	0,004,200.00
		Sub-programme 8.1	Construction of new	Health				
	Middelburg Regional Hospital:		hospital	infrastructure				
01	Construction of a New Hospital			improved	27/3/2017	31/3/2023	1,229,607,513.94	307,650,577.46
		Sub-programme 8.1	Construction of new	Health				
	Witbank New Tertiary Hospital:	-	hospital	infrastructure				
02	Construction of New Hospital			improved	4/2/2019	29/3/2024	766,559,294.54	19,569,013.25
	Impungwe New Psychiatric	Sub-programme 8.1	Construction of new	Health				
	Hospital: Construction of New		hospital	infrastructure				
03	Hospital			improved	12/1/2021	29/3/2024	245,928,000.00	0
	Construction of new Pankop	Sub-programme 8.1	Construction of new	Health facility				
	Clinic and 2 x 2 accommodation		clinic	improved				
04	units at Pankop in Masobye				10/12/2017	26/4/2022	69 091 505 56	10 201 022 12
04 05	Village	Cub programme 0.1	Lingrading of the		10/13/2017	26/4/2022	68,081,595.56	13,301,233.13
υo		Sub-programme 8.1	Upgrading of the existing hospital	Health facility upgraded				
	KwaMhlanga Hospital:		Existing nospital	upgraueu				
	Construction of New Mental							
	Ward and Maternity Ward				9/1/2017	4/1/2024	310,850,817.00	9,261,656.92
	wara ana matornity wara	1		<u> </u>	5/1/2011	1/ 1/2027	010,000,011.00	0,201,000.02

No	Project name	Programme	Description	Output	Start date	Completion date	Total estimated cost	Current year expenditure
	Themba Hospital: Construction	Sub-programme 8.1	Upgrading of the	Health facility				
06	of a New Maternity Ward and Helipad		existing hospital	upgraded	4/4/2016	29/3/2024	340,049,469.28	577,227.14
	Dumphries Clinic: Construction	Sub-programme 8.1	Construction of new	Health facility				
07	of New Clinic	-	clinic	improved	TBC	TBC	20,000,000.00	0
	Ermelo Clinic: Upgrading of the	Sub-programme 8.1	Upgrading of the	Health facility				
08	clinic in Gert Sibande	-	existing clinic	upgraded	TBC	TBC	10,000,000.00	0
	Troya clinic: Construction of	Sub-programme 8.1	Construction of new	Health facility	TBC	TBC		
09	New Clinic		clinic	improved			20,000,000.00	0
	New Embhuleni EMS: upgrading	Sub-programme 8.1	Upgrading of the	Health facility				
10	of the Facility		existing clinic	upgraded		3/31/2026	5,000,000.00	0

# 13. PUBLIC-PRIVATE PARTNERSHIPS (PPPS)

Name of PPP	Outputs	Current Value of Agreement	End Date of Agreement
Not Applicable			

### **14. CONDITIONAL GRANTS**

DORA indicators to be used and populated from conditional grant frameworks (to be provided upon finalisation of Conditional Grant Framework during January).

# ANNEXURE A: PERFORMANCE INDICATORS FOR THE HEALTH FOR SECTORS AND TECHNICAL INDICATOR DESCRIPTIONS

Indicator Title	Definition	Source of Data	Method of Calculation/Asse	essment		Assumptions	Disaggregatio n of	Spatial Transformation	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)				
Programme 1												
Audit opinion of Provincial DoH	Auditor General audit outcome/opinion released to the department after assessment or regulatory audit conducted.	Audit report	Audit outcome report	Not applicable	Auditor General's report		N/A	N/A	Text	Annual	Unqualified opinion	Finance
Percentage of women appointed in Senior Management positions	Number of women that employed within the Public Sector in Senior Management positions,	Persal System	Number of Women appointed in Senior Management positions	Total Number of employed	Persal reprot		N/A	N/A	Percentage	Quarterly		Human Resources
Percentage of representation on employment of persons with disabilities across all levels	Number of persons with disability appointed in the Public Sector	Persal report	Number of persons with disability appointed in Senior Management positions	Total Number of employed	Persal reprot		N/A	N/A	Percentag	Quarterl		Human Resources
Percentage of youth appointed	Number of youth aged less than 35 employed in the Public Seter	Persal reprot	Number of Women appointed in Senior Management positions	Total Number of employed	Persal reprot		N/A	N/A	Percentag	Quarterl		Human Resources

Indicator Title	Definition	Source of	Method of			Assumptions	Disaggregatio	Spatial	Calculation	Reporting	Desired	Indicator
	Dominion	Data	Calculation/Asse	ssment		Assumptions	n of	Transformation	type	Cycle	performance	Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)				
Ideal clinic status obtained rate												
Patient Experience of Care satisfaction rate	Total number of Satisfied responses as a proportion of all responses from Patient Experience of Care survey questionnaires	Assessme nt forms	Patient Experience of Care survey satisfied responses	Patient Experience of Care survey total responses	Patient Surveys	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Annual	Higher	
Severity assessment code (SAC) 1 incident reported within 24 hours rate	Severity assessment code (SAC) 1 incidents reported within 24 hours as a proportion of Severity assessment code (SAC) 1 incident reported	Patient Safety Incident Software	Severity assessment code (SAC) 1 incident reported within 24 hours	Severity assessment code (SAC) 1 incident reported	Patient Safety Incident Software	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulati ve (year- to-date)	Quarterly		
Patient Safety Incident (PSI) case closure rate	Patient Safety Incident (PSI) case were reported in the health facility which were investigated, resolved and closed	Patient Safety Incident Software	Patient Safety Incident (PSI) case closed	Patient Safety Incident (PSI) case reported	Accuracy dependent on reporting of data at facility level	N/A	All Districts	Annual progress against the five year target	Higher	Quality Assurance		
Percentage of PHC facilities with functional Clinic Committees	Number of facility having full compliment of staff		Total number of facilities with compliments staffs		Appointment and or secondment letters	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly		Higher

Indicator Title	Definition	Source of Data	Method of Calculation/Asse			Assumptions	Disaggregatio n of	Spatial Transformation	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)				
Contingent liability of medico-legal cases	Number of cases reported against the department		Number of cases reported against the Department		Legal section register	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly		Higher
HIV positive 15- 24 years (excl ANC) rate	HIV cases tested at 24 months		Number of positive cases 15-24 months	Total number of cases 15- 24 months		Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly		Higher
HIV test positive around 18 months rate	HIV test around 18 months		Number of HIV test Positive around 18 months	Total number of tests around 18 months		Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly		Higher
ART adult remain in care rate (12 months)	ART adult remain in care - total as a proportion of ART adult start minus cumulative transfer out	Clinical notes	ART adult remain in care - total	ART adult start minus cumulative transfer out	ART paper Register; TIER.Net; DHIS	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly		Higher

				/			-			_		
Indicator Title	Definition	Source of Data	Method of Calculation/Asse Numerator	ssment Denominator	Means of verification	Assumptions	Disaggregatio n of Beneficiaries (where applicable)	Spatial Transformation (where applicable)	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
ART child remain in care rate (12 months)	ART child remain in care - total as a proportion of ART child start minus cumulative transfer out	Clinical notes	ART child remain in care - total	ART child start minus cumulative transfer out	ART paper Register; TIER.Net; DHIS	Accuracy dependent on quality of data submitted by health facilities	Children and adolescent	All Districts	Cumulative (year-to- date)	Quarterly		Higher
Adult viral load suppressed rate (12 months)	ART adult viral load under 400 as a proportion of ART adult viral load done	Clinical notes or Lab results	ART adult viral load under 400	ART adult viral load done	ART paper Register; TIER.Net; DHIS	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly		Higher
ART child viral load suppressed rate (12 months)	ART child viral load under 400 as a proportion of ART child viral load done	Clinical notes or Lab results	ART child viral load under 400	ART child viral load done	ARTpaper Register; TIER.Net; DHIS	Accuracy dependent on quality of data submitted by health facilities	Children and adolescent	All Districts	Cumulative (year-to- date)	Quarterly		Higher
All DS-TB client lost to follow up rate	TB clients who are lost to follow up (missed two months or more of treatment) as a proportion of TB clients started on treatment. This applies to ALL TB clients (New, Retreatment, Other, pulmonary and extra- pulmonary).	Clinical notes	All DS-TB client loss to follow-up	All DS-TB patients in treatment outcome cohort	DS-TB Clinical Stationery;TI ER.Net	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly	Lower	

				/		IVIAINCE PLA	-					
Indicator Title	Definition	Source of Data	Method of Calculation/Asse	ssment	Means of	Assumptions	Disaggregatio n of Beneficiaries	Spatial Transformation (where	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	verification		(where applicable)	applicable)				
All DS-TB Client Treatment Success Rate	TB clients who started drug- susceptible tuberculosis (DS-TB) treatment and who subsequently successfully completed treatment as a proportion of all those in the treatment outcome cohort	Clinical notes	All DS-TB client successfully completed treatment	All DS- TB patients in treatment outcome cohort	DS-TB Clinical Stationery;TI ER.Net	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly	Higher	
TB Rifampicin resistant/Multid rug - Resistant lost to follow-up rate	Number of TB Patient with resistant/Multidrug - Resistant who were Lost to follow on treatment against all those in the same cohort.		Number of TB Rifampicin Patient with resistance with resistant/Multi drug - Resistant lost to follow-up rate	Tota number of TB Rifampicin resistant/Mul tidrug - Resistant	EDR Web	Accuracy dependent on quality of data submitted by health facilities	Accuracy dependent on quality of data submitted by health facilities	All Districts	Cumulative (year-to- date)	Quarterly	Quarterly	District Health Service
TB Pre-XDR treatment success rate	Number of Pre XDR Patient treatment successfully treated		Number of TB XDR Patient treatment successfully treated	Total number of Pre- of XDR Patient treatment successfully treated	EDR Web patient register	Accuracy dependent on quality of data submitted by health facilities	All Districts	Cumulative (year-to-date)	Quarterly	Quarterly	District Health Service	
TB Pre-XDR loss to follow up rate	Number of MDR TB patients lost to followup	EDR Web	Number of XDR cases lost to follow	Total XDR TB patients	EDR web reports	Accuracy dependent on quality of data submitted by health facilities	N/A	All Districts	Cumulative (year-to- date)	Quarterly	Quarterly	District Health Service

Indicator Title	Definition	Source of Data	Method of Calculation/Asse	ssment	Magna af	Assumptions	Disaggregatio n of	Spatial Transformation	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)				
Couple year protection rate	Women protected against pregnancy by using modern contraceptive methods, including sterilizations, as proportion of female population 15-49 year. Couple year protection are the total of (Oral pill cycles / 15) + (Medroxyprogesterone injection / 4) + (Norethisterone enanthate injection / 6) + (IUCD x 4.5) + (Sub dermal implant x 2.5) + Male condoms distributed / 120) + (Female condoms distributed / 120) + (Male sterilisation x 10) + (Female sterilisation x 10).	Clinical notes	Couple year protection	Population 15-49 years female	PHC Comprehensi ve Tick Register Denominator: StatsSA	Accuracy dependent on quality of data submitted by health facilities	N/A	All Districts	Cumulative (year-to- date)	Quarterly	Quarterly	District Health Service
Delivery 10 to 19 years in facility rate	Deliveries women aged 10- 19 years as proportion of total deliveries in health facilities	Clinical notes/ maternity case record	Delivery 10-19 years in facility (Delivery 10-14 years in facility] + [Delivery 15- 19 years in facility)	Delivery in facility - total	Health Facility Register, Delivery/Mate mity register, DHIS	Accuracy dependent on quality of data submitted by health facilities	Females	All Districts	Cumulative (year-to- date)	Quarterly	Lower	District Health Services
Antenatal 1st visit before 20 weeks rate	Women who have a first visit before they are 20 weeks into their pregnancy as proportion of all antenatal 1st visits	Clinical notes	Antenatal 1st visit before 20 weeks	Antenatal 1st visit - total (Antenatal 1st visit 20 weeks or later + Antenatal 1st visit before 20 weeks)	PHC Comprehensi ve Tick Register	Accuracy dependent on quality of data submitted by health facilities	Females	All Districts	Cumulative (year-to- date)	Quarterly	Higher	District Health Services

Indicator Title	Definition	Source of	Method of			Assumptions	Disaggregatio	Spatial	Calculation	Reporting	Desired	Indicator
		Data	Calculation/Asse	ssment	Means of verification		n of Beneficiaries (where	Transformation (where applicable)	type	Cycle	performance	Responsibility
			Numerator	Denominator	Vermouter		applicable)					
Number of Maternal Mortality in facility	Total number of Maternal death is death occurring during pregnancy, childbirth and the puerperium of a woman while pregnant or within 42 days of termination of pregnancy, irrespective of the duration and site of pregnancy and irrespective of the cause of death (obstetric and non-obstetric)	Maternal death register (Maternal Morbidity and Mortality Audit System), Birth Register, Labour, Combined and Postnatal ward Health Facility Register, DHIS	Number of Maternal deaths in facility	Not Applicate	Accuracy dependent on quality of data submitted by health facilities	Females	All Districts	Annual progress against the five year target	Lower	MCWH&N Programme		
Maternal Mortality in facility Ratio	Total number of Maternal death is death occurring during pregnancy, childbirth and the puerperium of a woman while pregnant or within 42 days of termination of pregnancy, irrespective of the duration and site of pregnancy and irrespective of the cause of death (obstetric and non-obstetric)	Maternal death register (Maternal Morbidity and Mortality Audit System), Birth Register, Labour, Combined and Postnatal ward Health Facility Register, DHIS	Number of Maternal deaths in facility	Total Live births	Accuracy dependent on quality of data submitted by health facilities	Females	All Districts	Annual progress against the five year target	Lower	MCWH&N Programme		

Indicator Title	Definition	Source of Data	Method of Calculation/Asse	ssment		Assumptions	Disaggregatio n of	Spatial Transformation	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)				
Live birth under 2500g in facility rate	Infants born alive weighing less than 2500g as proportion of total Infants born alive in health facilities (Low birth weight)	Clinical notes	Live birth under 2500g in facility	Live birth in facility	Delivery register, Midnight report	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly	Lower	District Health Services
Mother postnatal visit within 6 days rate	Mothers who received postnatal care within 6 days after delivery as proportion of deliveries in health facilities	Epoc form or clinical notes	Mother postnatal visit within 6 days after delivery	Delivery in facility total	PHC Comprehensi ve Tick Register	Accuracy dependent on quality of data submitted by health facilities	Females	All Districts	Cumulative (year-to- date)	Quarterly	Higher	District Health Services
Infant PCR test positive around 6 months rate	Infant PCR test positive around 6 months rate as a proportion of HIV exposed infants excluding those that tested positive at birth.	Clinical notes or PCR results	Infant PCR test positive around 6 months rate	Infant PCR test around 6 months rate	PHC Comprehensi ve Tick Register	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Cumulative (year-to- date)	Quarterly	Lower	District Health Services
Immunisation under 1 year coverage	Children under 1 year who completed their primary course of immunisation as a proportion of population under 1 year	Road to health card or clinical notes	Immunised fully under 1 year	Population under 1 year	Numerator: PHC Comprehensi ve Tick Register Denominator: StatsSA	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Cumulative (year-to- date)	Quarterly	Higher	District Health Services
Measles 2nd dose 1 year coverage	Children 1 year (12 months) who received measles 2nd dose, as a proportion of the 1 year population.	Clinical notes or road to health card	Measles 2nd dose 1 year coverage	Population aged 1 year	PHC Comprehensi ve Tick Register Denominator: StatsSA	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Cumulative (year-to- date)	Quarterly	Higher	District Health Services

Indicator Title	Definition	Source of			AL PERFORIVIANCE PLA Assumptions		Disaggregatio	Spatial	Calculation	Reporting	Desired	Indicator
	Demnitori	Data	Calculation/Asse	ssment	Means of	Assumptions	n of Beneficiaries	Transformation (where	type	Cycle	performance	Responsibility
			Numerator	Denominator	verification		(where applicable)	applicable)				
Child under 5 years diarrhoea case fatality rate	Diarrhoea deaths in children under 5 years as a proportion of diarrhoea separations under 5 years in health facilities	Clinical notes	Diarrhoea death under 5 years	Diarrhoea separation under 5 years	Ward register	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Cumulative (year-to- date)	Quarterly	Lower	District Health Services
Child under 5 years pneumonia case fatality rate	Pneumonia deaths in children under 5 years as a proportion of pneumonia separations under 5 years in health facilities	Clinical notes or death notificatio n slip	Pneumonia death under 5 years	Pneumonia separation under 5 years	Ward register	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Cumulative (year-to- date)	Quarterly	Lower	District Health Services
Child under 5 years severe acute malnutrition case fatality rate	Severe acute malnutrition deaths in children under 5 years as a proportion of SAM inpatients under 5 years	Clinical notes or death notificatio n slip	Severe acute malnutrition (SAM) death under 5 years	Severe acute malnutrition (SAM) in facility under 5 years	Ward register	Accuracy dependent on quality of data submitted by health facilities	Children	All Districts	Cumulative (year-to- date)	Quarterly	Lower	District Health Services
Vitamin A dose 12-59 months coverage	Children 12-59 months who received Vitamin A 200,000 units, every six months as a proportion of population 12- 59 months.	Clinical notes or road to health card	Vitamin A dose 12-59 months	Target population 12-59 months * 2	PHC Comprehensi ve Tick Register	PHC register is not designed to collect longitudinal record of patients. The assumption is that the calculation proportion of children would have received two doses based on this calculation	children	All Districts	Cumulative (year-to- date)	Quarterly	Higher	District Health Serivices
HIV positive 15- 24 years (excl ANC) rate	Percentage of persons within the age of 15 to 24 years who tested HIV and confirmed as positive	Clinical note	HIV positive 15-24 years (excl ANC)	HIV test 15- 24 years (excl ANC)	Accuracy dependent on Individuals self-reporting HIV-positive status and/or individuals with detectable	Youth	All Districts	Annual progress against the five year target	Lower	HIV/AIDS Programme Manager		

Indicator Title	Definition	Source of	Method of		Assumptions		Disaggregatio	Spatial	Calculation	Reporting	Desired	Indicator
		Data	Calculation/Asse	ssment Denominator	Means of verification		n of Beneficiaries (where applicable)	Transformation (where applicable)	type	Cycle	performance	Responsibility
					ART metabolites among all PLHIV (antibody test)							
TB Rifampicin Resistant/MDR/p re-XDR treatment success rate	TB Rifampicin Resistant/MDR/pre-XDR clients successfully completing treatment or cured as a proportion of TB Rifampicin Resistant/MDR/pre-XDR clients started on treatment	Clinical notes	TB Rifampicin Resistant /MDR/pre-XDR client successfully complete treatment or cured	TB Rifampicin Resistant/MD R/pre-XDR start on treatment	DR-TB Clinical stationery EDR Web	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Annual	Higher	
Severity assessment code (SAC) 1 incidents reported within 24 hours rate	Severity assessment code (SAC) 1 incidents reported within 24 hours as a proportion of Severity assessment code (SAC) 1 incident reported	Patient Safety Incident Software	Severity assessment code (SAC) 1 incidents reported within 24 hours	Severity assessment code (SAC) 1 incidents reported	Patient Safety Incident Software	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Cumulative (year-to- date)	Quarterly	Lower	
Total number of health facilities with completed refurbishment	Percentage of health facilities in the departmental Infrastructure project plans which were scheduled for refurbishment which we completely refurbished	Project Managem ent Informatio n System	Number of Health facilities with completed refurbishment	Total number of facilities	Completion certificate	Capital budget available	Not applicable	All districts	None cumulative	Annual	Higher	
Programme 3	•				•						<u>.</u>	<u> </u>
EMS P1 urban response under 30 minutes rate	Percentage of Emergency medical logged call for life threatening emergency (EMS P1) urban with response time to measure time taken from the time call is logged to the time a patient is attended by EMS professional at the scene	EMS System	EMS P1 urban response under 30 minutes	EMS P1 urban response	Functional call logging system	Not Applicable	All Districts	Annual progress against the five year target	Higher	Emergency Medical Services		
EMS P1 rural response under 60 minutes rate	Percentage of Emergency medical logged call for life threatening emergency (EMS P1) rural with response time to measure time taken from the time call is logged to the time a patient is attended by EMS professional at the scene	EMS System	EMS P1 rural response under 60 minutes	EMS P1 rural response	Functional call logging system	Not Applicable	All Districts	Annual progress against the five year target	Higher	Emergency Medical Services		

Indicator Title	Definition	Source of Data	Method of Calculation/Asse	ssment	Assum	Assumptions	Disaggregatio n of	Spatial Transformation	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)	51			
BUDGET PROGRA	AMME 4 & 5: PROVINCIAL HOS	SPITAL SERVI	CES									
Number of Maternal deaths in facility	Total number of Maternal death is death occurring during pregnancy, childbirth and the puerperium of a woman while pregnant or within 42 days of termination of pregnancy, irrespective of the duration and site of pregnancy and irrespective of the cause of death (obstetric and non-obstetric)	Maternal death register (Maternal Morbidity and Mortality Audit System), Birth Register, Labour, Combined and Postnatal ward Health Facility Register, DHIS	Number of Maternal deaths in facility	Not Applicate	Accuracy dependent on quality of data submitted by health facilities	Females	All Districts	Annual progress against the five year target	Lower	MCWH&N Programme		
[Number of] Death in facility under 5 years	Number of Children under 5 years who died during their stay in the facility	Delivery/ Maternity register/Mi dnight Report	[Number of] Death in facility under 5 years	Not Applicable	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Annual progress against the five year target	Lower	MCWH&N Programme		
Child under 5 vears diarrhoea case fatality rate	Diarrhoea deaths in children under 5 years as a proportion of diarrhoea separations under 5 years in health facilities	Clinical notes	Diarrhoea death under 5 years	Diarrhoea separation under 5 years	Ward register	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Cumulative (year-to- date)	Quarterly		Lower
Child under 5 years pneumonia case fatality rate	Pneumonia deaths in children under 5 years as a proportion of pneumonia separations under 5 years in health facilities	Clinical notes or death notificatio n slip	Pneumonia death under 5 years	Pneumonia separation under 5 years	Ward register	Accuracy dependent on quality of data submitted by health facilities	children	All Districts	Cumulative (year-to- date)	Quarterly		Lower

Indicator Title	Definition	Source of Data	Method of Calculation/Asse	ssment		Assumptions	Disaggregatio n of	Spatial Transformation	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)				
Child under 5 years severe acute malnutrition case fatality rate	Severe acute malnutrition deaths in children under 5 years as a proportion of SAM inpatients under 5 years	Clinical notes or death notificatio n slip	Child under 5 years severe acute malnutrition case fatality rate	Severe acute malnutrition inpatient separation under 5 years	Ward register	Accuracy dependent on quality of data submitted by health facilities	Children	All Districts	Cumulative (year-to- date)	Quarterly		Lower
Patient Experience of Care satisfaction rate (Regional Hospitals)	Proportion of clients who participated in the patient experience of care survey of health facility and responded to a questionnaire as satisfied based on the responses provided on the questionnaire.	Patient Surveys assessme nt forms	Patient Experience of Care survey satisfied responses	Patient Experience of Care survey total responses	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Annual progress against the five year target	Higher	Quality Assurance		
Patient Experience of Care satisfaction rate (Specialized TB Hospitals)	Proportion of clients who participated in the patient experience of care survey of health facility and responded to a questionnaire as satisfied based on the responses provided on the questionnaire.	Patient Surveys assessme nt forms	Patient Experience of Care survey satisfied responses	Patient Experience of Care survey total responses	Accuracy dependent on quality of data submitted by health facilities	Not Applicable	All Districts	Annual progress against the five year target	Higher	Quality Assurance		
Porgramme 6		<u> </u>								I		
Number of Healthcare workers trained on critical clinical skills	Number of health care professional who are trained on critical skills as detailed in the Workplace skills Plan	Attendanc e register	Number of Healthcare workers trained on critical clinical skills	Not applicable	Health care workers database	Available budget for training	Not Applicable	All districts	Cummulativ e year end	Annual		Higher
Bursaries awarded to first year nursing students	Number of basic nursing students enrolled in nursing colleges and universities and offered bursaries by the provincial department of health	Bursary database	Number of Bursaries awarded to first year nursing students	Not applicable	Bursary contracts	Applications from qualifying nursing students will be available	Not applicable	All districts	Cummulativ e year end	Annual		Higher
District training and development olan for frontline service delivery points developed	Number of district which has developed a training and development plan for support programmes that monitor quality of service	Training and developm ent plan	District training and development plan for frontline service	Not applicable	Training and development plan	Stationery	Not applicable	All districts	None cumulative	Annual		higher

Indicator Title	Definition	Source of Data	Method of Calculation/Asse	ssment		Assumptions	Disaggregatio n of	Spatial Transformation	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)				
	delivery to users of health care services.		delivery points developed									
PROGRAMME 7:	HEALTH CARE SUPPORT SER	VICES										
Number of hospitals compliant to radiation control prescripts in facilities	Number of facilities with X- ray equipment that comply with Radiation Control guidelines setup by South African Radiation Control Council to regulate use of medical equipment and ensure ethical considerations	Radiology audit reports	Number of hospitals compliant to radiation control prescripts in facilities	Not applicable	Physical verification	Assessment tools available	Not applicable	All districts	None cumulative	Quarterly		Higher
Percentage Availability of Essential Medicine List ( EML) at the Depot	Percentage of the available items on the Essential Medicine List at depot for supply to the facilities.	PDS system	Number of available Essential Medicine on stock	Total number of Medicine prescribed as Essential as per Essential Medicine LIst	Issue Report	Availability of medicine in markets	Not applicable	All facilities	None cumulative	Quarterly		Higher
Number of clients registered on Central Chronic Medicine Dispensing and Distribution (CCMDD) programme.	Number of chronic patients who are enrolled to receive their medicine through Central Chronic Medicine Dispensing and Distribution (CCMDD) at preferred pick up points.	SYNCH Electronic systems/ Register	Number of clients registered on Central Chronic Medicine Dispensing and Distribution	Not applicable	Patient folder	Patients who require service will be available	Not applicable	All districts	Cumulative year to date	Annual		higher
			(CCMDD) programme.									
Number of Orthotic and Prosthetic devices issued	Count of Medical orthotic and prosthetic devices given to people with disabilities	Orthotic and Prosthetic Register	Number of Orthotic and Prosthetic devices issued	Not applicable	Patient files	Patient who the service will be available	People living with disability	Rob Ferreira, Mapulaneng and Ermelo hospitals centres	Cumulative year end	Quarterly		higher

Indicator Title	Definition	Source of	Method of			Assumptions	Disaggregatio	Spatial	Calculation	Reporting	Desired	Indicator
	Deminuon	Data	Calculation/Asse	ssment		Assumptions	n of	Transformation	type	Cycle	performance	Responsibility
			Numerator	Denominator	Means of verification		Beneficiaries (where applicable)	(where applicable)	51.		,	
Number of hospitals audited for functionality of blood transfusion committees	Number of hospitals assessed or audited for functionality by means of checking whether there is a committee that meet on quarterly basis to monitor the use of blood services	Complian ce check list	Number of hospitals audited for functionality of blood transfusion committees	Not applicable	Minutes of committee meetings	Appointed committee members from hospitals	Not applicable	All hospitals	None cumulative	Quarterly		Higher
Number of sites rendering Forensic Pathology Services	Number of facilities that collect, preserve and conduct autopsies on human remains	Monthly reports from sites	Number of sites rendering Forensic Pathology Services	Not applicable	Physical observation	Availability of personnel, vehicles facilities equipped with forensic pathology equipment	Not applicable	Districts	None cumulative	Annual		higher
Number of hospitals providing laundry services	Count of all hospitals where washing of clothing and linen from hospital wards are cleaned and dispatch to relevant wards for use	Physical verificatio n	Number of hospitals providing laundry services	Not applicable	Physical verification	Availability of linen	Not applicable	Hospitals	None cumulative	Quarterly		Higher
Programme 8												
Percentage of Health facilities with completed capital infrastructure project	Percentage of health facilities in the departmental Infrastructure project plans which were scheduled for refurbishment which we completely refurbished	Project Managem ent Informatio n System	Number of Health facilities refurbished or rebuild	Total number of facilities	Completion certificate	Capital budget available	Not applicable	All districts	None cummulativ e	Annual		Higher
Percentage of preventative maintenance expenditure	preventative maintenance expenditure	Infrastruct ure report			Infrastructure report	Availability of funds	N/A	All Municipalities	Number	Annual		Infrastructure
Renovation, repairs and refurbishment projects completed	Number of renovations and refurbishments done	Infrastruct ure report	Number of renovations & refurbishment	N/A	Infrastructure report	Availability of funds	N/A	All Municipalities	Number	Annual		Infrastructure

Indicator Title	ndicator Title Definition	Source of Data	Method of Calculation/Assessment		Moone of	Assumptions	Disaggregatio n of	Spatial Transformation (where	Calculation type	Reporting Cycle	Desired performance	Indicator Responsibility
			Numerator	Denominator verification (when applied	Beneficiaries (where applicable)	applicable)						
Number of upgrade and addition	Total number of all upgrade and addition projects completed in the year under review	Infrastruct ure report	Number of upgrade and addition	N/A	Infrastructure report	Availability of funds	N/A	All Municipalities	Number	Annual		Infrastructure
projects completed			projects completed									
Number of new and replacement projects completed	Total number of new and replacement projects completed in the year under review	Infrastruct ure report	Number of new and replacement projects completed	N/A	Infrastructure report			All Municipalities	Number	Annual		Infrastructure

# ANNUAL PERFORMANCE PLAN 2023/24 ANNEXURE B: STATSSA – LONG TERM POPULATION PROJECTIONS 2019-2024 (CALENDAR YEAR)

Sex	Age	2020	2021	2022	2023	2024
Male	0-4	237347	238464	239852	239492	237935
Male	5-9	233506	233034	233548	234857	236661
Male	10-14	231066	234480	235253	235424	234978
Male	15-19	196866	202255	207899	214430	220225
Male	20-24	196183	192424	191605	191345	191842
Male	25-29	222628	220650	217102	213035	210491
Male	30-34	235988	236624	237017	236287	234083
Male	35-39	199845	209902	218233	224974	231310
Male	40-44	142325	151466	161208	172381	183607
Male	45-49	109793	114063	118052	122473	127635
Male	50-54	82001	84676	88272	92257	96297
Male	55-59	68154	69589	70634	71399	72363
Male	60-64	51906	53053	54458	56133	57782
Male	65-69	39581	40644	41386	41980	42571
Male	70-74	24732	26085	27552	28967	30232
Male	75-79	14536	14903	15191	15670	16418
Male	80+	14624	15009	15351	15722	16155
Female	0-4	233007	234005	235202	234823	233236
Female	5-9	229921	229728	230570	231989	233967
Female	10-14	229180	232527	232778	232582	231922
Female	15-19	195977	200985	206410	213073	218901

Total		4662974	4731787	4798800	4864002	4928356
Female	80+	33642	34522	35023	35744	36685
Female	75-79	24989	25721	26341	27203	28483
Female	70-74	38079	40173	42533	44967	47378
Female	65-69	56318	58217	59563	60710	61592
Female	60-64	69407	71280	74189	77347	80600
Female	55-59	90586	93487	95466	96987	98346
Female	50-54	106058	107743	109808	112844	115967
Female	45-49	125551	128543	130926	132192	133643
Female	40-44	142523	147285	153185	160107	167562
Female	35-39	179385	186871	193530	199995	206044
Female	30-34	210962	212261	212794	212378	210991
Female	25-29	204164	201764	200052	197567	195658
Female	20-24	192145	189355	187815	186666	186796